

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Thursday, 4 February 2021 12:35 PM
To: Admin-D (LKKAUTO); Chin, Lee-Ying; assignments; SUR; Azlan, Syazairdina
Cc: Lim, Kok-Chong; Lily.Tan@aig.com
Subject: RE: aigencrypt SLC2800L AIG OD DOA 20.01.2021
Attachments: Amended GIA report.pdf

Dear Azlan,

According to repairer, OI would like to cancel Own Damage claim and change to reporting only.

We will submit our report in merimen and bill according using “disable” button.

Attach addendum report.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Sent: Thursday, 4 February 2021 9:02 AM
To: Chin, Lee-Ying <Lee-Ying.Chin@aig.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>; Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>
Subject: Re: aigencrypt SLC2800L AIG OD DOA 20.01.2021

Dear Sir/Madam,

Thank you for your email.

Dear Veron,

Kindly assist.

FYNA Our Ref : CS/AIG21001047/Evf3

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chin, Lee-Ying <Lee-Ying.Chin@aig.com>

Sent: Wednesday, 3 February 2021 5:51 PM

To: assignments <assignments@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>

Subject: aigencrypt SLC2800L AIG OD DOA 20.01.2021

Hi LKK,

FYNA.

Thanks.

Best Regards,

Lee Ying, Chin

Senior Claims Associate – Auto
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building

78 Shenton Way, Level 10

Singapore 079120

Tel +(65) 6419 1947

Lee-Ying.Chin@AIG.com | www.aig.sg

From: Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>

Sent: Wednesday, February 03, 2021 5:25 PM

To: AIG SGP, Claims-Survey <AIGSGP_ClaimsSurvey@aig.com>

Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>

Subject: [EXTERNAL] RE: SLC2800L AIG OD DOA 20.01.2021

Importance: High

This message is from an external sender; be cautious with links and attachments.

Hi Officer,

Customer would like to cancel Own Damage claim and change to reporting only.

Thanks

Don Bong
Claim Division Operations
209 Pandan Gardens
Singapore 609339



Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4501 • F: +65 6565 1240 • H: +65 91865202 • www.cyclecarriage.com.sg

 A member of the Singapore Cycle & Carriage Group

From: AIG SGP, Claims-Survey <AIGSGP_ClaimsSurvey@aig.com>
Sent: Friday, 22 January 2021 11:21 AM
To: Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>
Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>
Subject: RE: SLC2800L AIG OD DOA 20.01.2021

This email was sent from outside of your organisation

Hi Don,

We'll appoint LKK to conduct survey.

Thanks.

AIG Claims Survey

From: Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>
Sent: Friday, January 22, 2021 10:03 AM
To: AIG SGP, Claims-Survey <AIGSGP_ClaimsSurvey@aig.com>
Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>
Subject: [EXTERNAL] FW: SLC2800L AIG OD DOA 20.01.2021
Importance: High

This message is from an external sender; be cautious with links and attachments.

Dear All,

Our client would like to proceed an OD claim.

Attached is the estimate repair cost & GIA Report.

Kindly arrange for survey **TUESDAY 26.01.2021** TIME 11.00 AM as **vehicle in workshop for survey only** .

Don Bong
Claim Division Operations
209 Pandan Gardens
Singapore 609339



Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4501 • F: +65 6565 1240 • H: +65 91865202 • www.cyclecarriage.com.sg

 A member of the American International Group

DISCLAIMER:- This email and any attachment to it is confidential and intended only for the use of the individual or entity named above and may contain information that is privileged. If you are not the intended recipient, you are notified that any dissemination, distribution or copying of this email or any attachment is strictly prohibited. If you have received this email in error, please notify us immediately by return email and destroy the original message. Any views expressed are those of the individual sender, and not necessarily the views of Cycle Carriage Industries Pte Ltd and/or any of its related corporations.

DISCLAIMER:- This email and any attachment to it is confidential and intended only for the use of the individual or entity named above and may contain information that is privileged. If you are not the intended recipient, you are notified that any dissemination, distribution or copying of this email or any attachment is strictly prohibited. If you have received this email in error, please notify us immediately by return email and destroy the original message. Any views expressed are those of the individual sender, and not necessarily the views of Cycle Carriage Industries Pte Ltd and/or any of its related corporations.

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.