

## Veron Chen (LKKAuto)

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**From:** Elmer Alfonso <elmer@tanchong.com>  
**Sent:** Thursday, 4 February 2021 5:44 PM  
**To:** Ivy Yong  
**Cc:** Hamzah; Mavis Chng / Autolution; Phoebe Xie; Admin A; Admin-D (LKKAuto); Mei Kwan (LKKAuto); ERGO Insurance Pte. Ltd. (Claims Department)  
**Subject:** RE: ACCIDENT INVOLVING MY CLIENT VEHICLE SGJ8080E AND YOUR INSURED VEHICLE YQ1995L ON 20.01.2021  
**Attachments:** SGJ8080E EXCESS 20.01.2021.pdf; SGJ8080E EXCESS RECEIPT 20.01.2021.pdf; SGJ8080E GIA REPORT 20.01.2021.pdf; SGJ8080E LOA 20.01.2021.pdf; SGJ8080E SANO 20.01.2021.pdf; SGJ8080E UNINSURED LOSS CLAIM 20.01.2021.pdf

Dear Ivy,

Prior the above mentioned my client claim first to his insurance to repair the vehicle first. After repair he wish to submit uninsured loss claim.

Attached file are the documents.

Best Regards,

Elmer Alfonso  
96450084

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**From:** Ivy Yong [mailto:ivy.yong@ergo.com.sg]  
**Sent:** Monday, January 25, 2021 10:26 AM  
**To:** Elmer Alfonso <elmer@tanchong.com>  
**Cc:** Hamzah <hamzah\_saad@tanchong.com>; Mavis Chng / Autolution <mavis@tanchong.com>; Phoebe Xie <phoebe.xie@ergo.com.sg>; 'Admin A' <admin-a@lkkauto.com>; Admin-D (LKKAuto (admin-d@lkkauto.com) <admin-d@lkkauto.com>; Mei Kwan (LKKAuto (Meikwan@lkkauto.com) <Meikwan@lkkauto.com>; ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>  
**Subject:** RE: ACCIDENT INVOLVING MY CLIENT VEHICLE SGJ8080E AND YOUR INSURED VEHICLE YQ1995L ON 20.01.2021

Without Prejudice

Dear Sir,

Please let us have your client's GIA report.

Our insured has not lodge report till to date.

Thank you

Data Classification: Confidential, C3

Warmest Regards,  
Ivy Yong  
ERGO Insurance Pte. Ltd.

8 Temasek Boulevard, #04-01 Suntec Tower 3  
Singapore 038988  
DID.: +65 6829 9197  
[ivy.yong@ergo.com.sg](mailto:ivy.yong@ergo.com.sg) | [www.ergo.com.sg](http://www.ergo.com.sg)



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**From:** ERGO Insurance Pte. Ltd. (Claims Department) <[claims@ergo.com.sg](mailto:claims@ergo.com.sg)>  
**Sent:** Friday, 22 January 2021 10:20 am  
**To:** Elmer Alfonso <[elmer@tanchong.com](mailto:elmer@tanchong.com)>; Admin-D (LKKAuto ([admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Mei Kwan (LKKAuto ([Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Ivy Yong <[ivy.yong@ergo.com.sg](mailto:ivy.yong@ergo.com.sg)>  
**Cc:** Hamzah <[hamzah\\_saad@tanchong.com](mailto:hamzah_saad@tanchong.com)>; Mavis Chng / Autolution <[mavis@tanchong.com](mailto:mavis@tanchong.com)>; Phoebe Xie <[phoebe.xie@ergo.com.sg](mailto:phoebe.xie@ergo.com.sg)>  
**Subject:** RE: ACCIDENT INVOLVING MY CLIENT VEHICLE SGJ8080E AND YOUR INSURED VEHICLE YQ1995L ON 20.01.2021

Dear Elmer,

Please provide us TP accident report **ASAP** for case registration.

Hi Ivy

Please register claim, upload this email and inform LKK our claim ref no. Thank you.

Hi LKK,

Please conduct this survey request.  
**(Note: Survey vehicle only, LOD will be handled by Ergo)**

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards,  
Pauline Soh

Executive

**ERGO Insurance Pte. Ltd.**

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988  
DID.: +65 6829 9194

[pauline.soh@ergo.com.sg](mailto:pauline.soh@ergo.com.sg) | [www.ergo.com.sg](http://www.ergo.com.sg)



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**From:** Elmer Alfonso <[elmer@tanchong.com](mailto:elmer@tanchong.com)>  
**Sent:** Friday, 22 January 2021 10:15 am  
**To:** ERGO Insurance Pte. Ltd. (Claims Department) <[claims@ergo.com.sg](mailto:claims@ergo.com.sg)>  
**Cc:** Hamzah <[hamzah\\_saad@tanchong.com](mailto:hamzah_saad@tanchong.com)>; Mavis Chng / Autolution <[mavis@tanchong.com](mailto:mavis@tanchong.com)>; Ivy Yong <[ivy.yong@ergo.com.sg](mailto:ivy.yong@ergo.com.sg)>; Phoebe Xie <[phoebe.xie@ergo.com.sg](mailto:phoebe.xie@ergo.com.sg)>  
**Subject:** RE: ACCIDENT INVOLVING MY CLIENT VEHICLE SGJ8080E AND YOUR INSURED VEHICLE YQ1995L ON 20.01.2021

Dear,

Lkk,

Best Regards,

Elmer Alfonso  
96450084

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**From:** ERGO Insurance Pte. Ltd. (Claims Department) [<mailto:claims@ergo.com.sg>]  
**Sent:** Thursday, January 21, 2021 2:37 PM  
**To:** Elmer Alfonso <[elmer@tanchong.com](mailto:elmer@tanchong.com)>  
**Cc:** Hamzah <[hamzah\\_saad@tanchong.com](mailto:hamzah_saad@tanchong.com)>; Mavis Chng / Autolution <[mavis@tanchong.com](mailto:mavis@tanchong.com)>; Ivy Yong <[ivy.yong@ergo.com.sg](mailto:ivy.yong@ergo.com.sg)>; Phoebe Xie <[phoebe.xie@ergo.com.sg](mailto:phoebe.xie@ergo.com.sg)>  
**Subject:** RE: ACCIDENT INVOLVING MY CLIENT VEHICLE SGJ8080E AND YOUR INSURED VEHICLE YQ1995L ON 20.01.2021

Dear Elmer,

\*\*\* Please provide us TP accident report **ASAP** for case registration.

We would like to conduct a PRI survey, please refer to our list of surveyors :

1	AIS	Automobile Inspection Services Pte Ltd
2	FTA	FormTeam Consultancy Pte Ltd
3	IAS	Infiniti Appraisal Service

4	JPK	JP Knights Pte Ltd
5	LBS	L.B.S Auto Consultants Pte Ltd
6	LKK	LKK Auto Consultants Pte Ltd
7	PS	Priority Services
8	VAC	Vicom Ltd
9	AJAX	AJAX Inspection Services Pte Ltd

Warmest Regards,  
Pauline Soh  
Executive

**ERGO Insurance Pte. Ltd.**

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988  
DID.: +65 6829 9194

[pauline.soh@ergo.com.sg](mailto:pauline.soh@ergo.com.sg) | [www.ergo.com.sg](http://www.ergo.com.sg)



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**From:** Elmer Alfonso <[elmer@tanchong.com](mailto:elmer@tanchong.com)>

**Sent:** Thursday, 21 January 2021 2:05 pm

**To:** ERGO Insurance Pte. Ltd. (Claims Department) <[claims@ergo.com.sg](mailto:claims@ergo.com.sg)>

**Cc:** Hamzah <[hamzah\\_saad@tanchong.com](mailto:hamzah_saad@tanchong.com)>; Mavis Chng / Autolution <[mavis@tanchong.com](mailto:mavis@tanchong.com)>

**Subject:** ACCIDENT INVOLVING MY CLIENT VEHICLE SGJ8080E AND YOUR INSURED VEHICLE YQ1995L ON 20.01.2021

Dear Sir/Ma'am,

Prior the above, my client wish to make third party claim against your insured, direct settlement with claiming for loss of use/vehicle rental.

Kindly check your insured liability and revert.

Regards,

Elmer Alfonso

Autolution Industrial Pte Ltd

19 Ubi Road 4

S408623

[Tel:67038691](tel:67038691) EMAIL: [elmer@tanchong.com](mailto:elmer@tanchong.com)

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