

## Veron Chen (LKKAuto)

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**From:** ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>  
**Sent:** Friday, 5 February 2021 9:47 AM  
**To:** Veron Chen (LKKAuto)  
**Subject:** Claims ref no. CDMCG21000155 ACCIDENT INVOLVING MY CLIENT VEHICLE SGJ8080E AND YOUR INSURED VEHICLE YQ1995L ON 20.01.2021

Hi Veron

Please refer subject heading

Warmest Regards,  
Pauline Soh  
Executive

**ERGO Insurance Pte. Ltd.**

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988  
DID.: +65 6829 9194

[pauline.soh@ergo.com.sg](mailto:pauline.soh@ergo.com.sg) | [www.ergo.com.sg](http://www.ergo.com.sg)



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**From:** Veron Chen (LKKAuto) <veronchen@lkkauto.com>  
**Sent:** Friday, 5 February 2021 8:54 am  
**To:** Admin-D (LKKAuto) <admin-d@lkkauto.com>; ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>; Admin A <admin-a@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Ivy Yong <ivy.yong@ergo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>  
**Cc:** Phoebe Xie <phoebe.xie@ergo.com.sg>  
**Subject:** RE: ACCIDENT INVOLVING MY CLIENT VEHICLE SGJ8080E AND YOUR INSURED VEHICLE YQ1995L ON 20.01.2021

Dear Pauline,

Kindly provides us claim number.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Sent:** Friday, 22 January 2021 10:34 AM  
**To:** ERGO Insurance Pte. Ltd. (Claims Department) <[claims@ergo.com.sg](mailto:claims@ergo.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Ivy Yong <[ivy.yong@ergo.com.sg](mailto:ivy.yong@ergo.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** Phoebe Xie <[phoebe.xie@ergo.com.sg](mailto:phoebe.xie@ergo.com.sg)>  
**Subject:** Re: ACCIDENT INVOLVING MY CLIENT VEHICLE SGJ8080E AND YOUR INSURED VEHICLE YQ1995L ON 20.01.2021

Dear Sir/Madam,

Thank you for your assignment.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

**Best Regards,**

**Summer Lee** | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** ERGO Insurance Pte. Ltd. (Claims Department) <[claims@ergo.com.sg](mailto:claims@ergo.com.sg)>  
**Sent:** Friday, 22 January 2021 10:19 AM  
**To:** Elmer Alfonso <[elmer@tanchong.com](mailto:elmer@tanchong.com)>; Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Ivy Yong <[ivy.yong@ergo.com.sg](mailto:ivy.yong@ergo.com.sg)>  
**Cc:** Hamzah <[hamzah\\_saad@tanchong.com](mailto:hamzah_saad@tanchong.com)>; Mavis Chng / Autolution <[mavis@tanchong.com](mailto:mavis@tanchong.com)>; Phoebe Xie <[phoebe.xie@ergo.com.sg](mailto:phoebe.xie@ergo.com.sg)>  
**Subject:** RE: ACCIDENT INVOLVING MY CLIENT VEHICLE SGJ8080E AND YOUR INSURED VEHICLE YQ1995L ON 20.01.2021

Dear Elmer,

Please provide us TP accident report **ASAP** for case registration.

Hi Ivy

Please register claim, upload this email and inform LKK our claim ref no. Thank you.

Hi LKK,

Please conduct this survey request.

**(Note: Survey vehicle only, LOD will be handled by Ergo)**

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards,  
Pauline Soh  
Executive

**ERGO Insurance Pte. Ltd.**

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988  
DID.: +65 6829 9194

[pauline.soh@ergo.com.sg](mailto:pauline.soh@ergo.com.sg) | [www.ergo.com.sg](http://www.ergo.com.sg)



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**From:** Elmer Alfonso <[elmer@tanchong.com](mailto:elmer@tanchong.com)>

**Sent:** Friday, 22 January 2021 10:15 am

**To:** ERGO Insurance Pte. Ltd. (Claims Department) <[claims@ergo.com.sg](mailto:claims@ergo.com.sg)>

**Cc:** Hamzah <[hamzah\\_saad@tanchong.com](mailto:hamzah_saad@tanchong.com)>; Mavis Chng / Autolution <[mavis@tanchong.com](mailto:mavis@tanchong.com)>; Ivy Yong <[ivy.yong@ergo.com.sg](mailto:ivy.yong@ergo.com.sg)>; Phoebe Xie <[phoebe.xie@ergo.com.sg](mailto:phoebe.xie@ergo.com.sg)>

**Subject:** RE: ACCIDENT INVOLVING MY CLIENT VEHICLE SGJ8080E AND YOUR INSURED VEHICLE YQ1995L ON 20.01.2021

Dear,

Lkk,

Best Regards,

Elmer Alfonso  
96450084

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**From:** ERGO Insurance Pte. Ltd. (Claims Department) [<mailto:claims@ergo.com.sg>]

**Sent:** Thursday, January 21, 2021 2:37 PM

**To:** Elmer Alfonso <[elmer@tanchong.com](mailto:elmer@tanchong.com)>

**Cc:** Hamzah <[hamzah\\_saad@tanchong.com](mailto:hamzah_saad@tanchong.com)>; Mavis Chng / Autolution <[mavis@tanchong.com](mailto:mavis@tanchong.com)>; Ivy Yong <[ivy.yong@ergo.com.sg](mailto:ivy.yong@ergo.com.sg)>; Phoebe Xie <[phoebe.xie@ergo.com.sg](mailto:phoebe.xie@ergo.com.sg)>

**Subject:** RE: ACCIDENT INVOLVING MY CLIENT VEHICLE SGJ8080E AND YOUR INSURED VEHICLE YQ1995L ON 20.01.2021

Dear Elmer,

\*\*\* Please provide us TP accident report **ASAP** for case registration.

We would like to conduct a PRI survey, please refer to our list of surveyors :

1	AIS	Automobile Inspection Services Pte Ltd
2	FTA	FormTeam Consultancy Pte Ltd
3	IAS	Infiniti Appraisal Service
4	JPK	JP Knights Pte Ltd
5	LBS	L.B.S Auto Consultants Pte Ltd
6	LKK	LKK Auto Consultants Pte Ltd
7	PS	Priority Services
8	VAC	Vicom Ltd
9	AJAX	AJAX Inspection Services Pte Ltd

Warmest Regards,  
Pauline Soh  
Executive

**ERGO Insurance Pte. Ltd.**

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988  
DID.: +65 6829 9194

[pauline.soh@ergo.com.sg](mailto:pauline.soh@ergo.com.sg) | [www.ergo.com.sg](http://www.ergo.com.sg)



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**From:** Elmer Alfonso <[elmer@tanchong.com](mailto:elmer@tanchong.com)>

**Sent:** Thursday, 21 January 2021 2:05 pm

**To:** ERGO Insurance Pte. Ltd. (Claims Department) <[claims@ergo.com.sg](mailto:claims@ergo.com.sg)>

**Cc:** Hamzah <[hamzah\\_saad@tanchong.com](mailto:hamzah_saad@tanchong.com)>; Mavis Chng / Autolution <[mavis@tanchong.com](mailto:mavis@tanchong.com)>

**Subject:** ACCIDENT INVOLVING MY CLIENT VEHICLE SGJ8080E AND YOUR INSURED VEHICLE YQ1995L ON 20.01.2021

Dear Sir/Ma'am,

Prior the above, my client wish to make third party claim against your insured, direct settlement with claiming for loss of use/vehicle rental.

Kindly check your insured liability and revert.

Regards,

Elmer Alfonso

Autolution Industrial Pte Ltd

19 Ubi Road 4

S408623

[Tel:67038691](tel:67038691) EMAIL: [elmer@tanchong.com](mailto:elmer@tanchong.com)

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