

## Mei Kwan (LKKAuto)

---

**From:** Alfred Toh <alfred.toh@sg.cntaiping.com>  
**Sent:** Friday, 22 January, 2021 3:17 PM  
**To:** Claims Dept of CTI; Jenny Lew; Mei Kwan (LKKAuto); Jaslin Kok (LKK Auto); Admin A  
**Cc:** Claims Dept of CTI; Jenny Lew  
**Subject:** RE: OUR REF: SNM21D200372/C02/GBD2406E/LEWLC & YOUR REF: CC6/CTI21001036/ra3 -SJV4928M -TPP -DIRECT SETTLEMENT  
**Attachments:** REPORT OF GBD2406E.pdf

**YOUR REF: CC6/CTI21001036/ra3**  
**OUR REF: SNM21D200372/C02/GBD2406E/LEWLC**

Dear Sirs

We refer to your email of 22 January 2021.

Attached herewith Insured's SAS report for your attention and necessary action.

Please let us have a copy of your Preliminary advice.

### **NOTICE :**

**In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com). Any inconvenience caused is much regretted.**

Best Regards

Alfred Toh  
Senior Executive  
Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: 65 6389 6183  
Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 TaipingSG

*Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.*

---

**From:** Claims Dept of CTI  
**Sent:** Friday, January 22, 2021 2:08 PM  
**To:** Jenny Lew <jenny.lew@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>;  
Meikwan@lkkauto.com; jaslinkok@lkkauto.com  
**Subject:** OUR REF: SNM21D200372/C02/GBD2406E/LEWLC & YOUR REF: CC6/CTI21001036/ra3 -  
SJV4928M -TPP -DIRECT SETTLEMENT

Dear Alfred,

Please assist to revert to LKK Auto on behalf of Jenny Lew.

Officer In Charge: Jenny Lew

\*Kindly quote our claim reference number when replying.\*

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. . Any inconvenience caused is much regretted.

Thank you

Angie Foo  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](http://www.facebook.com/chinataipingsg/) | WeChat: 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter

---

**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Thursday, January 21, 2021 5:46 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving GBD2406R (OI : CTI - TBA) AND SJV4928M (TP : LKK REF - CC6/CTI21001036/ra3) on 20/01/2021

Dear Sir/ Madam,

We refer to the above matter.

We have received a new assignment from M/s SM Automotive - Kaki Bukit and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Meanwhile, kindly let us have your claim ref and a copy of insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Jaslin.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**"Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted."**