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Re: ACCIDENT INVOLVING GR 60Z AND GBB 1771S ON 20TH JANUARY 2021 AT ABOUT 1824 HRS [2101-7015 (SLL)(PD)] Our Ref: TBA [External General]

A

Admin-D (LKKAuto)

Thu 21/1/2021 5:23 PM

To: ONG LI LI <llong@lonpac.com>; MT_Claim_SG <mt_claim@lonpac.com>; assignments; SUR

    ...

Dear Sir/Madam,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI <llong@lonpac.com>

Sent: Thursday, 21 January 2021 5:18 PM

To: Kitty Tan <kitty_tan@rssolomon.com>; MT_Claim_SG <mt_claim@lonpac.com>; assignments <assignments@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: Natalie Ng <natalie_ng@rssolomon.com>; Lua Siew Hui <lua_siewhui@rssolomon.com>; Wendy Jiang <wendy_jiang@rssolomon.com>

Subject: RE: ACCIDENT INVOLVING GR 60Z AND GBB 1771S ON 20TH JANUARY 2021 AT ABOUT 1824 HRS [2101-7015 (SLL)(PD)] Our Ref: TBA [External General]

Lonpac External - General

Without Prejudice

Save as to Costs

Dear Kitty

We note that there is a breach of NIMA protocol at your end for not providing a list of at least 10 surveyors when you disagreed with ours. Therefore, we are