

AUBURN AUTO PTE LTD

176 Sin Ming Drive #04-18 Sin Ming Autocare,
Singapore 575721
Tel : +65 8608 0808
Email: auburnauto.claim@gmail.com

Date: 5 April 2021

LETTER OF DEMAND

Attn: Motor Claims Department

ACCIDENT INVOLVING SKU6099K & SMD2779Z ON 19 Jan 2021 AT 17:15Hrs

We are instructed by SKU6099K, to claim damages against you or your insured, the driver of motor vehicle no. SMD2779Z in connection with a road traffic accident on 19 Jan 2021, at about 17:15 Hours at Ang mo kio Ave 3.

We are instructed that the accident was caused by your insured's negligence and/or management of his motor vehicle. As a result of the accident, our client's motor vehicle was damaged and our client had been put to loss and expenses, particulars of which are as follows:

1. Costs of Repair	\$1250
2. Rental	\$900
3. Loss Of Use (Pre-Repair)	\$360
4. LTA Vehicle Insurance Search	\$7.49
5. Administration Charge	\$220
Total:	<u>\$2737.49</u>

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LETTER OF AUTHORISATION

RE: ACCIDENTS INVOLVING VEHICLE SKU6099K & SMD2779Z ON 19 January 2021

Dear Office In Charge,

Our Client, Alpha Motors Pte Ltd (UEN:201922050H) has authorized Auburn Auto Pte Ltd to repair, fix, maintain & receive payment for this vehicle **SKU6099K** in aspect for this accident as mentioned in the title.



(signature & company stamp required)

Client: Alpha Motors Pte Ltd

Name: Jarred

Designation:

Contact:

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **AUBURN AUTO PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$780.00** (Global Sum) for vehicle no. **SKU 6099K** that was damaged pursuant to the accident which occurred on **19/01/2021** (date) along **ANG MO KIO AVE 3** (location) involving vehicle no/s **SMD 2779Z**

This is pursuant to the inspection conducted on **21/01/2021** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **ALPHA MOTORS PTE LTD** (the third party claimant”) of vehicle no. **SKU 6099K** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SKU 6099K** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 17 (day) of 03 (month) **2022** (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)

AUBURN AUTO PTE LTD

176 Sin Ming Drive #04-18 Sin Ming Autocare, Singapore 575721

Tel : +65 8608 0808

Email: auburnauto.claim@gmail.com

Vehicle No: SKU6099K

Model: Toyota Altis

QTY	Description	Bill
1	Repair, Fix & Respray	\$ 1,250.00

\$ 1,250.00

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 15 February 2021 4:08 PM
To: karthik00@hotmail.com; mikemurukan@yahoo.com
Subject: ACCIDENT INVOLVING SMD 2779Z(AIG) AND SKU 6099K AT/ALONG AMK AVENUE 3 TOWARDS HOUGANG AVENUE 2 ON 19/01/2021

15 FEB 2021

Mr Karthigesan S/O Murukan / Mr R G S Murukan

[By Email Only]

Dear Sir/Madam,

You Ref: SMD2779Z

Our Ref: CC4/AIG21001033/Bpa3

ACCIDENT INVOLVING SMD 2779Z(AIG) AND SKU 6099K AT/ALONG AMK AVENUE 3 TOWARDS HOUGANG AVENUE 2 ON 19/01/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SKU6099K against your insurance policy.

Based on the accident report and accident scenario, liability is not in your driver's favour as your vehicle had collided onto third party vehicle's right rear portion while third party was passing by your vehicle. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	21 Jan 2021 17:28	Clm Dtl Modified	Claimant's Name: -> -. Claimant's ID: -> -.	[A] HOW MEI KWAN
2	21 Jan 2021 17:28	Clm Veh Model Changed	(205855) TOYOTA COROLLA ALTIS 1.6 (A).	[A] HOW MEI KWAN
3	21 Jan 2021 17:28	Clm Created	Reg No: SKU6099K. Acct Date: 2021/01/19. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Lt d. (SG). Workshop: Auburn Auto Pte Ltd (HQ)	[A] HOW MEI KWAN
4	21 Jan 2021 17:28	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	21 Jan 2021 17:28	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/02/01	[A] HOW MEI KWAN
6	21 Jan 2021 17:28	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	21 Jan 2021 17:28	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (E xpress)	[I] Merimen Administrator
8	21 Jan 2021 17:29	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
9	21 Jan 2021 17:29	Adj Adjuster Assigned	[None] -> Lim Teow Guan	[A] HOW MEI KWAN
10	22 Jan 2021 09:59	Clm Dtl Modified	Claimant's Name: - -> DHANARAJ THOMAS JEYARAJ. Claimant's ID: - -> S1404852I.	[A] HOW MEI KWAN
11	22 Jan 2021 09:59	Clm Veh Model Changed	(205855) -> (205063) KIA NIRO 1.6 HYBRID GDI DCT SUNROOF (A).	[A] HOW MEI KWAN
12	09 Feb 2021 11:20	Video Downloaded	Downloaded Video - Accident	[I] Syed-Yusoff, Saliha
13	09 Feb 2021 11:31	Video Downloaded	Downloaded Video - Accident	[I] Syed-Yusoff, Saliha
14	15 Feb 2021 15:28	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
15	15 Feb 2021 15:28	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
16	16 Feb 2021 08:52	Video Downloaded	Downloaded Video - Accident	[I] Tan, Grace
17	01 Mar 2021 18:06	Video Downloaded	Downloaded Video - Accident	[I] Syed-Yusoff, Saliha
18	12 May 2021 11:08	TP Ins Updated	TPInsurer:AIG Asia Pacific Insurance Pte. Ltd. (SG) -> AXA Insurance Pte Ltd (HQ).	[A] CHEW HSIAO TONG
19	03 Jun 2021 16:39	Video Downloaded	Downloaded Video - Accident	[I] Gan, Angie-GL
20	01 Jul 2021 14:09	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
21	30 Nov 2021 13:31	Adj Rpt Initiated		[A] CHEW HSIAO TONG
22	30 Nov 2021 13:31	Insured Phone No Updated	[None] -> [+6594571822]	[A] CHEW HSIAO TONG
23	30 Nov 2021 13:31	Clm Dtl Modified	Insured ID: -> S9147778E. Claim Conclusion: -> 3.	[A] CHEW HSIAO TONG
24	30 Nov 2021 13:32	Clm Dtl Modified	JPJ Reg. Date: -> 2015/08/04.	[A] CHEW HSIAO TONG
25	30 Nov 2021 13:32	Clm Details Notified		[A] CHEW HSIAO TONG
26	30 Nov 2021 13:51	Adj Mandate Request	Cur.Reg:882.45;Liability: 50% *Quantum: [(a)COR: \$1,250.00 + (b)LOU(5days x \$100.00): \$500.00] @50%= \$875.00 + (c)Search fee: \$7.45 = Total: \$882.45 *4 recommendation repair days *For your approval please.	[A] CHEW HSIAO TONG

AUDIT TRAIL				
No.	On	Audit	Remarks	By
27	02 Dec 2021 14:14	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/02/01. Mandate Remarks: please proceed with settlement @ \$882.45 [COR - \$1750 LOU-\$500 @ 50% liability LTA-\$7.45] ** subject to final repair bill & ATA	[I] Syed-Yusoff, Saliha
28	02 Dec 2021 14:14	Adj Mandate Set	Approved:882.45:please proceed with settlement @ \$882.45 [COR - \$1750 LOU-\$500 @ 50% liability LTA-\$7.45] ** subject to final repair bill & ATA	[I] Syed-Yusoff, Saliha
29	27 Jan 2022 21:33	Video Downloaded	Downloaded Video - Accident	[I] Estel, Dawn
30	28 Jan 2022 11:06	Clim Veh Model Changed	(205063) -> (204463) TOYOTA COROLLA ALTIS 1.6 CLASSIC CVT (A).	[A] HOW MEI KWAN
31	28 Jan 2022 11:07	TP Ins Updated	TPPolNo:2070129638 -> VFX/P2382008.	[A] HOW MEI KWAN
32	08 Feb 2022 12:51	Adj Mandate Request	Cur.Reg:1407.45:3rd party rejected 50% offer and submitted PIR after appealed. 3rd party proposed to settle at 80%. For your approval please.	[A] CHEW HSIAO TONG
33	15 Feb 2022 09:18	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2021/02/01. Mandate Remarks: kindly follow up with OI & OID if they have receive any further letter from traffic police after 10/06/21	[I] Syed-Yusoff, Saliha
34	15 Feb 2022 09:18	Adj Mandate Set	Maintained:kindly follow up with OI & OID if they have receive any further letter from traffic police after 10/06/21	[I] Syed-Yusoff, Saliha

Date From    Date To    Audit Type 

ACTIVITY

[22/02/2022 11:35] CHEW HSIAO TONG:
Called OI Mr Karthigesan to check if any other letter received from Traffic police after 10/06/2021. He said that no further letter received from traffic police. And he said that he had received letter from AIG said that this case has been closed.

[01/07/2021 12:09] CHEW HSIAO TONG:
OI called back. He said that he received PIR to said that OID is not at fault. He will fwd it to us

[01/07/2021 11:59] CHEW HSIAO TONG:
Called OI Mr KARTHIGESAN S/O MURUKAN at 94571822. Not pick up

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2663389	21 Jan 2021 17:36:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SKU6099K	SMD2779Z	11.00
2744955	30 Nov 2021 13:32:00	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SKU6099K	SMD2779Z	11.00