

## Hsiao Tong (LKKAUTO)

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**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Wednesday, 10 March 2021 11:35 AM  
**To:** mak.auburnauto@gmail.com  
**Subject:** [REJECTION]- Your Ref: SKU6099K // LKK Ref: CC4/AIG21001033/Bpa3 [ACCIDENT INVOLVING SMD 2779Z(AIG) AND SKU 6099K ON 19/01/2021]  
**Attachments:** Police Report\_SMD2779Z.pdf; OI Video Screenshot.pdf; Traffic Rules & Regulations(Yellow Box).PDF

### Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We attached herewith a copy of insured video screenshot & traffic rules & regulation(yellow box) for your easy reference.

Based on the basic theory traffic code for this "accident" our driver was in the right of way to continue driving and to finish his turn in his lane. Regardless of whether the traffic light turning green on your client side, he should give way to the car in the yellow box first. We are of the view our insured driver can remain in the box until a suitable opportunity arises for them to complete their turn.

In view of the above, we regret to inform you that we have our principal instruction to deny liability and unable to look into your client's claim.

We will review the matter if there is any fresh/new evidences(ie: Police Investigation Result).

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Friday, 19 February 2021 12:22 PM  
**To:** 'mak.auburnauto@gmail.com' <mak.auburnauto@gmail.com>  
**Subject:** Your Ref: SKU6099K // LKK Ref: CC4/AIG21001033/Bpa3 [ACCIDENT INVOLVING SMD 2779Z(AIG) AND SKU 6099K ON 19/01/2021]

Your Ref: **SKU6099K**  
LKK Ref: CC4/AIG21001033/Bpa3

Without Prejudice

Dear Sirs/Mdm,

**ACCIDENT INVOLVING SMD 2779Z(AIG) AND SKU 6099K ON 19/01/2021**

We refer to the above matter.

Please be informed that liability is unclear as our insured is disputing liability. Attached is a copy of our insured accident report for your easy reference.

We would like to request for evidences (ie: video footage/ scene photos / PIR) for our necessary action.

Appreciate an early reply.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

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