

Hsiao Tong (LKKAUTO)

From: Lee, Ming-Yao <MingYao.Lee@aig.com>
Sent: Tuesday, 26 January 2021 7:38 PM
To: Hsiao Tong (LKKAUTO)
Subject: RE: [SEEK APPROVAL TO REJECT TP CLAIM] - AIG Ref: 6475966015SG // LKK Ref: CC6/AIG21001027/Ups3 [ACCIDENT INVOLVING SBG 8804J(OI) AND SMC 1066J(TP) ON 20/01/2021]

Hi Hsiao Tong,

Agreed with you that TPV beat traffic light. Please proceed to reject claim.

Regards,

Lee Ming Yao, George

Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1769
Ming-Yao.Lee@AIG.com | www.AIG.sg

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: 26 January 2021 09:48
To: Lee, Ming-Yao <MingYao.Lee@aig.com>
Subject: [EXTERNAL] [SEEK APPROVAL TO REJECT TP CLAIM] - AIG Ref: 6475966015SG // LKK Ref: CC6/AIG21001027/Ups3 [ACCIDENT INVOLVING SBG 8804J(OI) AND SMC 1066J(TP) ON 20/01/2021]

This message is from an external sender; be cautious with links and attachments.

AIG Ref: **6475966015SG**
LKK Ref: CC6/AIG21001027/Ups3

Dear Sirs/Mdm,

ACCIDENT INVOLVING SBG 8804J(OI) AND SMC 1066J(TP) ON 20/01/2021

We refer to the above matter.

Based on our insured car video footage, our driver was turning right with the traffic light green in her favour. Suddenly third party appeared from her left and resulted the accident. We are of the view that our driver had the right of way.

In view of this, we are intending to reject third party claim.

Kindly let us have your comments/instruction. Thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Wednesday, 27 January 2021 9:15 AM
To: Specialists Motor Pte Ltd
Subject: [REJECTION] TP CLAIM - AIG ASIA - ACCIDENT INVOLVING SMC 1066 J AND SBG 8804 J ON 20/01/2021 1930HRS AT JUNC OF SIN MING RD & UPPER THOMSON
ROD LKK REF : CC6/AIG21001027/ps3
Attachments: Statement of SBG 8804J.pdf; SMC1066J vs SBG8804J_OI VIDEO.mp4

Without Prejudice

Dear Sirs/Mdm,

Attached is a copy of our insured accident report & car video footage for your easy reference. It shows that our insured was turning right with traffic light green in her favour. We are of the view that our insured is not liable for the accident as she had the right of way.

In view of this, we regret to inform you that we are denying liability and unable to look into your client's claim.

Thanks.

Note: This video footage is solely for investigation and shall not be reproduced. You undertake to preserve its confidentiality and will not disclose, provide or make available the video footage in whole or in part, to any third party.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Specialists Motor Pte Ltd <cardoc@singnet.com.sg>
Sent: Tuesday, 26 January 2021 9:46 AM
To: Su Li (LKK Auto) <suli@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: TP CLAIM - AIG ASIA - ACCIDENT INVOLVING SMC 1066 J AND SBG 8804 J ON 20/01/2021 1930HRS AT JUNC OF SIN MING RD & UPPER THOMSON ROD LKK REF : CC6/AIG21001027/ps3

Dear Hsiao Tong

Please refer to the above matter.

Our client (SMC 1066 J) is claiming against your insured (SBG 8804 J).

Please check for us the above claim liability as soon as possible.

Thanks & Regards
Hui Lin
Specialists Motor Pte Ltd
6747 2112

From: Su Li (LKK Auto) [<mailto:suli@lkkauto.com>]
Sent: Thursday, 21 January, 2021 4:48 PM
To: Specialists Motor Pte Ltd; Hsiao Tong (LKKAuto)
Cc: Admin A
Subject: Re: TP CLAIM - AIG ASIA - ACCIDENT INVOLVING SMC 1066 J AND SBG 8804 J ON 20/01/2021 1930HRS AT JUNC OF SIN MING RD & UPPER THOMSON ROD LKK REF : CC6/AIG21001027/ps3

Without Prejudice

Dear Sir / Madam,

Please be informed that we are currently **pending for our principal to release OI GIA report.**

Kindly note that for liability, claim negotiation and settlement, please contact Hsiao Tong via email.

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Specialists Motor Pte Ltd <cardoc@singnet.com.sg>

Sent: Thursday, January 21, 2021 4:30 PM

To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: TP CLAIM - AIG ASIA - ACCIDENT INVOLVING SMC 1066 J AND SBG 8804 J ON 20/01/2021 1930HRS AT JUNC OF SIN MING RD & UPPER THOMSON RD

Dear All

Please refer to the above matter.

Attached GIA report and damage photo for your perusal.

Our client (SMC 1066 J) is claiming against your insured (SBG 8804 J).

Please check for us the above claim liability & OIC as soon as possible.

Thanks & Regards
Hui Lin
Specialists Motor Pte Ltd
6747 2112