



Our Ref: FBL2901A

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

By email

Attn: Motor Claims Department

Dear Sir/ Ma'am,

RE: ACCIDENT INVOLVING FBL2901A & SMJ6084L on 31/12/2020 @ 0840

We are writing on behalf of **CHOO KENG BENG**, the registered owner of motor vehicle number **FBL2901A** which was involved in the aforementioned accident.

Our customer's vehicle was damaged due to your insured/authorized driver's negligence in the driving, control and/or management of your insured vehicle. We are instructed to claim the following expenses incurred:

1	Cost of Repairs	\$	3000.00
2	Loss of Use (23/01/21 to 27/01/21 -05 days x s\$80/day)	\$	400.00
3	LTA Search Fees	\$	7.45
	Total:	\$	3407.45

The following supporting documents are enclosed herewith:

1. Copy of Certificate of Insurance
2. Copy of Letter of Authorization to act on our customer's behalf
3. Copy of LTA search fee payment receipts
4. Copy of Final Repair Bill

Please acknowledge receipt of this letter and the enclosed documents. We look forward to your favourable reply in the soonest.

Yours faithfully,

Ong Pin Qi

Polymath Garage Pte Ltd



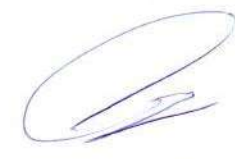
Letter of Authorization

ACCIDENT DETAILS		Accident Date:	31/12/2020
Vehicles Involved:	3.	Accident Time:	0840
1. FBL2901A	4.	Location:	Victoria Street towards
2. SMJ6084L	5.		Kallang Road

I/We Choo Keng Beng, NRIC / UEN No. S8517 8950,
of Blk 526B Pasir Ris Street 51 #05-513 s(512526),
owner of vehicle number (1) as listed above (the "Owner"), hereby authorize Polymath Garage Pte Ltd ("PMG") to commence repairs to the said vehicle forthwith. In consideration of PMG repairing the said vehicle at my/our request and at no cost to me:

- (1) I/We hereby irrevocably authorize PMG to demand, claim, settle in any manner, receive any amount settled/payable by the insurer and/or third party or to commence legal proceedings in my name for the cost of repairs, loss of use and other incidentals, to appoint any solicitor to act on my/our behalf in respect to the claim(s) and any amount received shall belong solely to PMG and the solicitors appointed on my behalf shall accept this as my/our irrevocable authorization to pay the amount due directly to PMG after deduction of their costs.
- (2) I/We authorize PMG to proceed with claims directly from my/our insurer on my/our behalf and undertake to pay the excess applicable, or undertake to pay PMG directly if claiming from my/our insurer is not possible, the cost of repairs and all other costs, fees and expenses incurred in pursuing the claim on my/our behalf, in the event that the contents of my/our accident report is untrue, inaccurate or not believed by the court, or that new evidence is presented against my/our favour after the date of this agreement, or that any action on my part or the part of the driver involved in the accident, undeclared before the date of this agreement, directly or indirectly causes the unenforceability or loss of the claim.
- (3) I/We undertake to inform PMG if the third party's insurer communicates with me/us directly, orally or in writing and I/We shall not accept any monies or offer of settlement from the third party's insurer(s) without first obtaining written consent from PMG.
- (4) I/We undertake to accept and sign any discharge vouchers or authorization letters from the third party insurer and appointed solicitor in relation to the claim at PMG's request.
- (5) Upon settlement of the third party claim, should any monies be sent to me/us by the third party's insurer, I/We shall immediately pay Polymath Garage Pte Ltd and my/our solicitor the amount due for the cost of repairs, related expenses and disbursements incurred.


Owner's Signature


For and on behalf of PMG
Name: Nigel Ong

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMHCSNA00005762000

Claim No : SNM21D200357

Claimant : CHOO KENG BENG

Amount : S\$3,120.00

Singapore Dollars Three Thousand One Hundred Twenty Only

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : FBL 2901A

Insured Vehicle No. : SMJ 6084L

Date of Loss : 31/12/2020

Place of Accident : VICTORIA STREET TOWARDS KALLANG ROAD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : ALLSWELL LEASING & LIMOUSINE PTE LTD

Driver Name : CHONG YONG KONG

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum	S\$ 3,120.00
	=====
TOTAL	S\$ 3,120.00
	=====

Claimant Name : CHOO KENG BENG

NRIC No :

S851789517

Signature :

Date :

23/03/2021



INVOICE

CHOO KENG BENG
Attention: BLK 526B PASIR RIS STREET 51 #05-513
SINGAPORE 512526

Invoice Date
26 Jan 2021

Invoice Number
INV-00747

Reference
FBL2910A

Polymath Garage Pte Ltd
10 Kaki Bukit Road 2
First East Centre #01-21
Singapore 417868

Description	Quantity	Unit Price	Amount SGD
LUM SUM REPAIR	1.00	3,000.00	3,000.00
Subtotal			3,000.00
TOTAL TAX			0.00
TOTAL SGD			3,000.00

Due Date: 26 Jan 2021

PayNow
201605123Z

DBS Current Bank Account
072-001632-7

Please make cheques payable to "POLYMATH GARAGE PTE LTD".

Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 19 Jan 2021 / 12:19:23

Receipt Date/Time : 19 Jan 2021 / 12:19:22

Tax Invoice/Receipt

Receipt No. : ITNET-00000-210119-001541

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SMJ6084L As at 31 Dec 2020/08:40:00 Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD				
1	Insurance Enquiry - SMJ6084L Enquiry Fee 20210119121800916281	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	552038XXXXXX1238	eNETS Credit Card		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

**ACCIDENT INVOLVING SMJ 6084L & FBL 2901A ALONG/AT VICTORIA STREET
TOWARDS KALLANG AFTER BOSS HOTEL ON 31/12/2020**

JK

Jaslin Kok (LK
K Auto)

Wed 1/27/2021

10:55 AM

To: ben@allswellmotor.com.sg

Cc: Admin A

☐ ☐ ☐ ☐ ☐

Our Ref: CC6/CTI21001024/Ara3

ALLSWELL LEASING & LIMOUSINE PTE LTD- BY EMAIL ONLY
[POLICY HOLDER]

Dear Sir/Madam,

**ACCIDENT INVOLVING SMJ 6084L & FBL 2901A ALONG/AT VICTORIA STREET
TOWARDS KALLANG AFTER BOSS HOTEL ON 31/12/2020**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from FBL 2901A against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour as it is a head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please call us if you have further queries.

*c.c. China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

Thank you.

Best Regards,

Jaslin Kok | Case Handler

Jaslin Kok (LKK Auto)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Monday, 22 March 2021 5:10 PM
To: Jaslin Kok (LKK Auto)
Cc: Admin A; Claims Dept of CTI
Subject: RE: Direct Settlement - Accident Involving SMJ6084L (OI : CTI - TBA) AND FBL2901A (TP : LKK REF - CC6/CTI21001024/Ara3) on 31/12/2020

Dear Jaslin,

Please proceed as follows:

	Amount Revised
1. Cost of Repair	\$ 3,000.00
2. Loss of Use (5 days x \$80.00)	\$ 150.00 (5 days x \$30.00)
3. LTA / GIA Search Fee	\$ 7.45
Total	<u>\$ 3,157.45</u>

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

Jenny Lew

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Sent: Monday, March 22, 2021 2:40 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving SMJ6084L (OI : CTI - TBA) AND FBL2901A (TP : LKK REF - CC6/CTI21001024/Ara3) on 31/12/2020

Dear Sir/ Madam,

We have refer to our mandate request dated 08/03/2021.

Kindly let us have your approval/instruction.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jaslin Kok (LKK Auto)

Sent: Monday, 8 March 2021 3:49 PM

To: claimsdept@sg.cntaiping.com

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SMJ6084L (OI : CTI - TBA) AND FBL2901A (TP : LKK REF - CC6/CTI21001024/Ara3) on 31/12/2020

Dear Sirs/Mdm,

ACCIDENT INVOLVING SMJ 6084L (CTI) AND FBL 2901A (TP) ON 31/12/2020

We refer to the above matter.

It is a head to rear collision. Liability is not in our insured driver's favour.

We seek your approval to offer repairer "POLYMATH GARAGE PTE LTD" at **\$ 3,157.45 (all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 6,591.00	\$ 3,000.00
2. Loss of Use (5 days x \$80.00)	\$ 400.00	\$ 150.00 (5 days x \$30.00)
3. LTA / GIA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 11,696.38	<u>\$ 3,157.45</u>

Surveyor recommended 4 days for repair + 1 PRS = 5 days

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Thursday, 21 January 2021 3:57 PM
To: claimsdept@sg.cntaiping.com
Cc: Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Subject: Direct Settlement - Accident Involving SMJ6084L (OI : CTI - TBA) AND FBL2901A (TP : LKK REF - CC6/CTI21001024/Ara3) on 31/12/2020

Dear Sir/ Madam,

We refer to the above matter.

We have received a new assignment from M/s Polymath Garage Pte Ltd - Kaki Bukit and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Meanwhile, kindly let us have your claim ref and a copy of insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Jaslin.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

"Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted."