

## Mei Kwan (LKKAuto)

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**From:** Alfred Toh <alfred.toh@sg.cntaiping.com>  
**Sent:** Friday, 22 January, 2021 9:37 AM  
**To:** Mei Kwan (LKKAuto); Admin A  
**Cc:** Jenny Lew; Claims Dept of CTI  
**Subject:** RE: OUR REF: SNM21D200357/C02/SMJ6084L/LEWLC & YOUR REF: CC6/CTI21001024/Ara3)-FBL2901A-DIRECT SETTLEMENT  
**Attachments:** REPORT OF SMJ6084L.pdf

**LKK REF: CC6/CTI21001024/Ara3**  
**CTI REF: SNM21D200357/C02/SMJ6084L/LEWLC**

Dear Sirs

We refer to the above matter.

Attach herewith Insured's SAS report for your attention and necessary action.

Please let us have a copy of the Preliminary Advice.

### **NOTICE :**

**In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com). Any inconvenience caused is much regretted.**

Best Regards

Alfred Toh  
Senior Executive  
Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: 65 6389 6183  
Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)

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**From:** Claims Dept of CTI  
**Sent:** Thursday, January 21, 2021 7:07 PM  
**To:** Jenny Lew <jenny.lew@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Meikwan@lkkauto.com  
**Subject:** OUR REF: SNM21D200357/C02/SMJ6084L/LEWLC & YOUR REF: CC6/CTI21001024/Ara3)-FBL2901A-DIRECT SETTLEMENT

Dear Alfred,

Please assist on LKK DS on behalf of Jenny

Officer In Charge: Jenny Lew- DID 63896172

\*Kindly quote our claim reference number when replying.\*

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Thank you

**Angie Foo**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城  
Taiping SG

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Thursday, January 21, 2021 3:57 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving SMJ6084L (OI : CTI - TBA) AND FBL2901A (TP : LKK REF - CC6/CTI21001024/Ara3) on 31/12/2020

Dear Sir/ Madam,

We refer to the above matter.

We have received a new assignment from M/s Polymath Garage Pte Ltd - Kaki Bukit and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Meanwhile, kindly let us have your claim ref and a copy of insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Jaslin.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**"Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted."**