

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

Our Ref : AAD2101-081

Your Ref : SJM5535D

Date : 18.February 2021

AIG ASIA PACIFIC INSURANCE PTE LTD

Dear Sir/Madam,

ACCIDENT INVOLVING SHD9828D AND SJM5535D ON 17/01/21 10:57 AM ALONG Upper Serangoon Rd

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below :-

1.	Cost of Repair (inclusive of 7% GST)	\$	3,844.40
2.	Loss of Rental for <u>5</u> days @ \$ <u>96.30</u> per day	\$	481.50
3.	Loss of Income for <u>5</u> days @ \$ <u>50</u> per day	\$	250.00
4.	LTA Search Fee	\$	7.49
5.	Survey Fee	\$	0.00
	Total	\$	4,583.39

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver

Rental rate and mileage records

Certificate of Insurance

Authorization To Act

Original final repair bill

LTA Search Fee

Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

Tel No. : 6603 1250 (DID)

Note : Please email any further correspondence to claims@transcab.com.sg (6603 1259)

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

Authorization To Act

We, Trans-cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHD9828D and SJM5535D along Upper Serangoon Rd on 17/01/21 10:57 AM.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 18 (day) of February 2021

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **TRANS-CAB AUTO SERVICES PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$4,250.00** (Global Sum) for vehicle no. **SHD9828D** that was damaged pursuant to the accident which occurred on **17/01/2021** (date) along **UPPER SERANGOON ROAD** involving vehicle no/s **SJM5535D**.

This is pursuant to the inspection conducted on **19/01/2021** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **TRANS-CAB SERVICES PTE LTD** (“the third party claimant”) of vehicle no. **SHD9828D** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHD9828D** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 11 (day) of NOV (month) 20 21 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)

Trans-Cab Auto Services Pte Ltd

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666

Fax: 6287 7764

Co. Reg. No.: 201019626G

GST Reg. No.: 201019626G

Tax Invoice / Debit Note

TO: AIG ASIA PACIFIC INSURANCE PTE LTD 78 Shenton Way #07-16 CHARTIS Building 079120 Singapore ATTENTION:	INVOICE NO. : INV2101-173 DATE : 21. January 2021 REFERENCE NO : AAD2101-081 TERMS : Net 30 Days DUE DATE : 20. February 2021 PAGE : 1
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NO.	CODE	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
1.	6050101	REPAIR-SHD9828D; DOA 17.01.21(PART-BY-PART-21)	1	3,844.40	3,844.40

Total SGD Excl. GST : 3,592.90

7% GST : 251.50

**** THREE THOUSAND EIGHT HUNDRED FORTY FOUR AND FORTY SGD ONLY

Total SGD Incl. GST : 3,844.40

- 1) All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"
- 2) Please quote our Invoice Number during payment.
- 3) We reserve the right to charge interest @ 1.5% per month on overdue invoice.
- 4) Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

E. & O. E.

THIS IS A COMPUTER GENERATED INVOICE WHICH REQUIRES NO SIGNATURE

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

18 February, 2021

To Whom It May Concern

Dear Sir / Madam,

Accident on 17/01/21 10:57 AM at Upper Serangoon Rd

1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHD9828D. The taxi was hired to ONG AH THIAM a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$96.30 per day (inclusive of GST).
2. Please be advised that the Taxi is insured with AXA INSURANCE PTE LTD on a third party basis at the material time of the accident.
3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan

General Manager

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

17-01-2021

Dear Sir/Madam,

Please be informed that the taxi was undergo accident repair in the workshop as follow:

Date In	Date Out	Vehicle No.
Accident No.	AAD2101-081	Accident Date 17-01-2021
1/17/2021 20:00	1/21/2021 17:00	SHD9828D

Yours Faithfully,

Trans-Cab Services Pte Ltd**Jasmine Tan****General Manager**

> Back to OneMotoring



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 18 Jan 2021 / 17:07:00

Receipt Date/Time : 18 Jan 2021 / 17:07:00

Tax Invoice/Receipt

Receipt No. : ITNET-00000-210118-003248

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SJH3747Z				
As at 16 Jan 2021/18:05:00				
Insurance Co: NTUC INCOME INS CO-OP LTD				
1	Insurance Enquiry - SJH3747Z Enquiry Fee 20210118170537384308	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Result of Insurance Enquiry - SJM5535D				
As at 17 Jan 2021/10:57:00				
Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
2	Insurance Enquiry - SJM5535D Enquiry Fee 20210118170537474664	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Result of Insurance Enquiry - GBD6607R				
As at 15 Jan 2021/14:50:00				
Insurance Co: GREAT AMERICAN INSURANCE COMPANY				
3	Insurance Enquiry - GBD6607R Enquiry Fee 20210118170537569463	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		21.00	1.47	22.47
Rounding Difference				0.02
Total Amount Payable				22.45
Paid By				
554827XXXXX5467		eNETS Credit Card		22.45
Total				22.45
Cash Change				0.00
Tendered Amount				22.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Jasper Chua (LKK Auto)

From: Jasper Chua (LKK Auto)
Sent: September 14, 2021 10:52 AM
To: NEOFANGLIN@GMAIL.COM
Subject: ACCIDENT INVOLVING SHD 9828D and SJM 5535D ON THE 17/01/2021

Our Ref: CC3/AIG21001018/Kba3

NEO EEN (BY EMAIL ONLY)
Driver : NEO FANG LIN, PAMELA

Dear Sir/Madam,

ACCIDENT INVOLVING SHD 9828D and SJM 5535D ON THE 17/01/2021

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, after our further investigation, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	21 Jan 2021 15:25	Clim Dtl Modified	Claimant's Name: -> TRANS-CAB SERVICES PTE LTD. Claimant's ID: -> 200303878K.	[A] HOW MEI KWAN
2	21 Jan 2021 15:25	Clim Veh Model Changed	(206252) TOYOTA PRIUS 1.8 SDR HATCHBACK (A).	[A] HOW MEI KWAN
3	21 Jan 2021 15:25	Clim Created	Reg No: SHD9828D. Acct Date: 2021/01/17. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: AXA Insurance Pte Ltd (HQ). Workshop: Trans-cab Auto Services Pte Ltd ()	[A] HOW MEI KWAN
4	21 Jan 2021 15:25	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	21 Jan 2021 15:25	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/02/01	[A] HOW MEI KWAN
6	21 Jan 2021 15:25	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	21 Jan 2021 15:25	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[I] Merimen Administrator
8	21 Jan 2021 15:25	Label Added	(23):Express.	[A] HOW MEI KWAN
9	21 Jan 2021 15:25	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] HOW MEI KWAN
10	01 Feb 2021 14:14	Video Downloaded	Downloaded Video - Accident	[I] MdNoor, Norsiah
11	01 Feb 2021 14:20	Video Downloaded	Downloaded Video - Accident	[I] Tee, Chee-Wah
12	01 Feb 2021 14:23	Video Downloaded	Downloaded Video - Accident	[I] Tee, Chee-Wah
13	01 Feb 2021 14:23	Video Downloaded	Downloaded Video - Accident	[I] Tee, Chee-Wah
14	01 Feb 2021 14:43	Video Downloaded	Downloaded Video - Accident	[A] HOW MEI KWAN
15	01 Feb 2021 14:44	Video Downloaded	Downloaded Video - Accident	[A] HOW MEI KWAN
16	01 Feb 2021 14:44	Video Downloaded	Downloaded Video - Accident	[A] HOW MEI KWAN
17	01 Feb 2021 14:50	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
18	01 Feb 2021 14:50	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
19	01 Feb 2021 14:51	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
20	01 Feb 2021 14:51	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
21	02 Feb 2021 12:00	Video Downloaded	Downloaded Video - Accident	[A] HOW MEI KWAN
22	09 Feb 2021 10:14	Video Downloaded	Downloaded Video - Accident	[I] Tee, Chee-Wah
23	25 Feb 2021 14:22	Video Downloaded	Downloaded Video - Accident	[I] Tee, Chee-Wah
24	13 Apr 2021 13:28	Video Downloaded	Downloaded Video - Accident	[I] Tee, Chee-Wah
25	13 Apr 2021 13:28	Video Downloaded	Downloaded Video - Accident	[I] Tee, Chee-Wah
26	16 Jun 2021 15:56	Video Downloaded	Downloaded Video - Accident	[A] CHUA ZHEN LI

AUDIT TRAIL				
No.	On	Audit	Remarks	By
27	16 Jun 2021 15:59	Video Downloaded	Downloaded Video - Accident	[A] CHUA ZHEN LI
28	16 Jun 2021 15:59	Video Downloaded	Downloaded Video - Accident	[A] CHUA ZHEN LI
29	11 Aug 2021 10:17	Video Downloaded	Downloaded Video - Accident	[I] Tee, Chee-Wah
30	11 Aug 2021 10:17	Video Downloaded	Downloaded Video - Accident	[I] Tee, Chee-Wah
31	13 Sep 2021 11:56	Video Downloaded	Downloaded Video - Accident	[I] MdNoor, Norsiah
32	13 Sep 2021 11:56	Video Downloaded	Downloaded Video - Accident	[I] MdNoor, Norsiah
33	13 Sep 2021 11:57	Video Downloaded	Downloaded Video - Accident	[I] MdNoor, Norsiah
34	13 Sep 2021 12:26	Video Downloaded	Downloaded Video - Accident	[A] CHUA ZHEN LI
35	13 Sep 2021 12:33	Video Downloaded	Downloaded Video - Accident	[A] HOW MEI KWAN
36	13 Sep 2021 13:29	Video Downloaded	Downloaded Video - Accident	[A] CHUA ZHEN LI
37	26 Sep 2021 22:47	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
38	26 Sep 2021 22:47	Clm Dtl Modified	Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
39	26 Sep 2021 22:47	Clm Dtl Modified	JPJ Reg. Date: -> 2020/07/22.	[A] JOANNE LEE KHANG MIN
40	26 Sep 2021 22:47	Clm Details Notified		[A] JOANNE LEE KHANG MIN
41	27 Sep 2021 21:35	Adj Mandate Request	Cur.Reg:3668.17:OFFER AT 80% G/S	[A] CHUA ZHEN LI
42	01 Oct 2021 09:33	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/02/01. Mandate Remarks: LOE already paid with BI claim	[I] MdNoor, Norsiah
43	01 Oct 2021 09:33	Adj Mandate Set	Approved:3468.17:LOE already paid with BI claim	[I] MdNoor, Norsiah
44	21 Oct 2021 16:04	Claim Offer Type Changed	Offer Type: Cost of Repairs->Contract Repair	[A] CHEW HSIAO TONG
45	21 Oct 2021 16:06	Adj Mandate Request	Cur.Reg:4300.00:Hi,3rd party rejected our previous offer and proposed for \$4,300.00(all-in) as OI h ad committed an offence of Careless Driving. For your further mandate please.	[A] CHEW HSIAO TONG
46	22 Oct 2021 08:03	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2021/02/01. Mandate Remarks: LOE already paid with BI claim	[I] MdNoor, Norsiah
47	22 Oct 2021 08:03	Adj Mandate Set	Approved:4300.00:LOE already paid with BI claim	[I] MdNoor, Norsiah

Date From  Date To  Audit Type 

ACTIVITY

No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2663498	22 Jan 2021 11:44:56	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SHD9828D	SJM5535D	11.00
2665996	29 Jan 2021 17:27:53	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SHD9828D	HOW MEI KWAN	xx.xx
2667119	02 Feb 2021 12:02:08	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SHD9828D	HOW MEI KWAN	xx.xx

2728022	26 Sep 2021 22:47:01	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHD9828D	SJM5535D	11.00
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