

Re: TCS REF: AAD2101-081--Accident involving SJM5535D (AIG) & SHD9828D on 17.01.21 * LKK REF: CC3/AIG21001018/Kba3**

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Thu 4/11/2021 12:26 PM

To: Wai Yin Ng <waiyin.ng@transcab.com.sg>

Cc: Claims <claims@transcab.com.sg>; Admin A <admin-a@lkkauto.com>

Without Prejudice

Dear Sirs/Mdm,

Thank you for your acceptance.

Please duly sign the **documents** enclosed and return to us (LKK) for our necessary action.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Wai Yin Ng <waiyin.ng@transcab.com.sg>

Sent: Thursday, 28 October 2021 10:40 am

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Claims <claims@transcab.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: TCS REF: AAD2101-081--Accident involving SJM5535D (AIG) & SHD9828D on 17.01.21 *** LKK REF: CC3/AIG21001018/Kba3

[Without prejudice](#)

Dear Hsiao Tong

Please proceed to send us the DV.

Thank You

Best Regards,

Ng Wai Yin

Finance Department

TEL: 6603 1265 Ext.308

** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg*

** Kindly let us have the discharge voucher within the next 30 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.*

TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63
Singapore 569111
Tel: 6287 6666 Fax: 6287 7764

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: Tuesday, 26 October, 2021 8:51 PM
To: Wai Yin Ng <waiyin.ng@transcab.com.sg>
Cc: Claims <claims@transcab.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: Re: TCS REF: AAD2101-081--Accident involving SJM5535D (AIG) & SHD9828D on 17.01.21 *** LKK REF: CC3/AIG21001018/Kba3

Without Prejudice

Hi Wai Yin,

Thank you for your email.

Could we resolve the matter at a global sum of **\$4,250.00(all-in)**?

We look forward your favourable response.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

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Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Wai Yin Ng <waiyin.ng@transcab.com.sg>
Sent: Thursday, 21 October 2021 9:05 am
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Claims <claims@transcab.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: TCS REF: AAD2101-081--Accident involving SJM5535D (AIG) & SHD9828D on 17.01.21 *** LKK REF: CC3/AIG21001018/Kba3

Without prejudice

Dear HT

We do not agree to you 80% offer below.

Your client had committed an offence of Careless Driving.

For a quick amicable settlement, we are prepared to settle our claims at \$4300.00(all-in).

Thank You

Best Regards,
Ng Wai Yin
Finance Department
TEL: 6603 1265 Ext.308

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TRANS-CAB SERVICES PTE LTD
No. 2 Ang Mo Kio Street 63
Singapore 569111
Tel: 6287 6666 Fax: 6287 7764

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]
Sent: Wednesday, 20 October, 2021 4:59 PM
To: Wai Yin Ng <waiyin.ng@transcab.com.sg>
Cc: Claims <claims@transcab.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: TCS REF: AAD2101-081--Accident involving SJM5535D (AIG) & SHD9828D on 17.01.21 *** LKK REF: CC3/AIG21001018/Kba3

Without Prejudice

Hi Wai Yin,

We refer to your below email.

Our offer of \$3,450.00(all-in) is at 80% global sum basis.

Please confirm acceptance.

Note: Our offer excluded Loss of income as it has been settled under BI claim. Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Wai Yin Ng <waiyin.ng@transcab.com.sg>
Sent: Friday, 1 October 2021 1:06 PM

To: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims <claims@transcab.com.sg>

Subject: RE: TCS REF: AAD2101-081--Accident involving SJM5535D (AIG) & SHD9828D on 17.01.21 *** LKK REF: CC3/AIG21001018/Kba3

Dear Jasper

Can we have the offer breakdown?

And based on the marked estimate, COR is already \$3,844.40(before GST) however your offer total all-in is only \$3,450.

Enclosed is estimate marking and working calculation for your easy reference.

Kindly clarify.

	AAD2101-081		
	SHD9828D DOA 17.01.21		
	PART	\$	521.00
		\$	977.80
		\$	54.60
		\$	1,300.70
		\$	13.30
		\$	43.50
		\$	26.30
		\$	2,937.20
	25%	\$	734.30
		\$	2,202.90
	S.NETT	\$	50.00
		\$	50.00
	LABOUR	\$	500.00
		\$	60.00
		\$	60.00
		\$	700.00
		\$	20.00
		\$	1,340.00
		\$	3,592.90
	FINAL	\$	3,592.90

Thank You
Best Regards,
Ng Wai Yin

Finance Department
TEL: 6603 1265 Ext.308

** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg
* Kindly let us have the discharge voucher within the next 30 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.*

TRANS-CAB SERVICES PTE LTD
No. 2 Ang Mo Kio Street 63
Singapore 569111
Tel: 6287 6666 Fax: 6287 7764

From: Jasper Chua (LKK Auto) [<mailto:jasperchua@lkkauto.com>]
Sent: Friday, 1 October, 2021 11:45 AM
To: Wai Yin Ng <waiyin.ng@transcab.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Claims <claims@transcab.com.sg>
Subject: TCS REF: AAD2101-081--Accident involving SJM5535D (AIG) & SHD9828D on 17.01.21 *** LKK REF: CC3/AIG21001018/Kba3

Without Prejudice

Dear Sirs/Mdm,

Please be informed that Loss of Income paid in BI claim

We propose a settlement at a global sum of **\$3,450.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

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Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

From: Wai Yin Ng [<mailto:waiyin.ng@transcab.com.sg>]
Sent: June 3, 2021 6:00 PM
To: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims <claims@transcab.com.sg>

Subject: FW: TCS REF: AAD2101-081--Accident involving SJM5535D (AIG) & SHD9828D on 17.01.21 *** LKK
REF: CC3/AIG21001018/Kba3

Without prejudice

Dear Jasper

Please advise your offering soon so that we can expedite and process the claims.

Thank You

Best Regards,

Ng Wai Yin

Finance Department

TEL: 6603 1265 Ext.308

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TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63

Singapore 569111

Tel: 6287 6666 Fax: 6287 7764

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Tuesday, 9 March, 2021 6:10 PM

To: Wai Yin Ng <waiyin.ng@transcab.com.sg>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims <claims@transcab.com.sg>

Subject: RE: TCS REF: AAD2101-081--Accident involving SJM5535D (AIG) & SHD9828D on 17.01.21 *** LKK
REF: CC3/AIG21001018/Kba3

Dear Wai Yin,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Jasper,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Wai Yin Ng <waiyin.ng@transcab.com.sg>

Sent: Tuesday, 9 March, 2021 5:26 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims <claims@transcab.com.sg>

Subject: FW: TCS REF: AAD2101-081--Accident involving SJM5535D (AIG) & SHD9828D on 17.01.21

Without prejudice

Dear Mei Kwan

Attached LOD for your action.

Please advise your offering soon so that we can expedite and process the claims.

**Due to COVID-19 virus, all correspondence will be by way of email only. Please let me know if you need the original signature copy of the documents.*

Thank You

Best Regards,

Ng Wai Yin

Finance Department

TEL: 6603 1265 Ext.308

** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg*

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TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63

Singapore 569111

Tel: 6287 6666 Fax: 6287 7764

From: Wai Yin Ng

Sent: Tuesday, 2 February, 2021 11:00 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Claims <claims@transcab.com.sg>

Subject: FW: TCS REF: AAD2101-081--Accident involving SJM5535D (AIG) & SHD9828D on 17.01.21

Without prejudice

Dear Mei Kwan

As per your requested.

Thank You

Best Regards,

Ng Wai Yin

Finance Department

TEL: 6603 1265 Ext.308

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** Kindly let us have the discharge voucher within the next 30 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.*

TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63

Singapore 569111

Tel: 6287 6666 Fax: 6287 7764

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]
Sent: Monday, 1 February, 2021 3:21 PM
To: Wai Yin Ng <waiyin.ng@transcab.com.sg>
Cc: Claims <claims@transcab.com.sg>
Subject: RE: TCS REF: AAD2101-081--Accident involving SJM5535D (AIG) & SHD9828D on 17.01.21

Hi Wai Yin,

Thank you for your video.

Please provide us the video 10 seconds before the collision.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Wai Yin Ng <waiyin.ng@transcab.com.sg>
Sent: Friday, 29 January, 2021 5:25 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Claims <claims@transcab.com.sg>
Subject: TCS REF: AAD2101-081--Accident involving SJM5535D (AIG) & SHD9828D on 17.01.21

Without prejudice

Dear Mei Kwan

As spoken, enclosed is video footage for your action.

Thank You

Best Regards,

Ng Wai Yin

Finance Department

TEL: 6603 1265 Ext.308

** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg*

** Kindly let us have the discharge voucher within the next 30 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.*

TRANS-CAB SERVICES PTE LTD
No. 2 Ang Mo Kio Street 63
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