

Denise Tay (LKKAUTO)

From: Denise Tay (LKKAUTO)
Sent: Wednesday, 24 February 2021 4:59 PM
To: 'Teo, Grace'; Admin-D (LKKAUTO); assignments; SUR
Cc: Chua, Gek Tiang Ruth
Subject: RE: LKK \ CMTD2100220/RUC(nr) - Survey SLQ9702S DOA 20.01.2021 - 3rd party claim against Sompso insured SGN3993H
Attachments: PRELI ADVISED SLQ 9702S.pdf

Dear Sir/Madam,

Enclosed preliminary revised of vehicle SLQ9702S

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: Friday, 29 January 2021 9:46 AM
To: Denise Tay (LKKAUTO) <denisetay@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Chua, Gek Tiang Ruth <ruth.chua@sompo.com.sg>
Subject: LKK \ CMTD2100220/RUC(nr) - Survey SLQ9702S DOA 20.01.2021 - 3rd party claim against Sompso insured SGN3993H

Hi Denise,

As requested.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | **T:** 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

Quick & Easy Claims Submission¹ & Product Purchase² via Sompo SG



¹ For Travel, Personal Accident & Home Insurance | ² For Travel, Personal Accident, Home & Private Motor Insurance

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy

From: Denise Tay (LKKAUTO) <denisetay@lkkauto.com>

Sent: Friday, January 29, 2021 9:12 AM

To: Admin-D (LKKAUTO) <admin-d@lkkauto.com>; Teo, Grace <grace.teo@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Chua, Gek Tiang Ruth <ruth.chua@sompo.com.sg>

Subject: RE: LKK \ CMTD2100220/RUC(nr) - Survey SLQ9702S DOA 20.01.2021 - 3rd party claim against Sompo insured SGN3993H

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Grace,

Please provide OI's Gia Report as requested by our surveyor

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO) <admin-d@lkkauto.com>

Sent: Thursday, 21 January 2021 2:43 PM

To: Teo, Grace <grace.teo@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Chua, Gek Tiang Ruth <ruth.chua@sompo.com.sg>

Subject: Re: LKK \ CMTD2100220/RUC(nr) - Survey SLQ9702S DOA 20.01.2021 - 3rd party claim against Sompso insured SGN3993H

Dear Sir/Madam,

Thank you for your assignment.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Teo, Grace <grace.teo@sompo.com.sg>

Sent: Thursday, 21 January 2021 2:37 PM

To: OOI, Ben <ben@allswellmotor.com.sg>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Chua, Gek Tiang Ruth <ruth.chua@sompo.com.sg>; account5 leasing <account5@allswellmotor.com.sg>

Subject: LKK \ CMTD2100220/RUC(nr) - Survey SLQ9702S DOA 20.01.2021 - 3rd party claim against Sompso insured SGN3993H

Without Prejudice

Our Reference : CMTD2100220/RUC

Your Reference: SLQ9702S

Hi Ben,

We refer to your email reply of today and will appoint **LKK AUTO** to survey the above vehicle on the basis of without prejudice and any admission of liability.

Please be informed that we have yet to receive our insured's accident report.

Hi **LKK Auto**,

Please arrange Mr. Kenneth or Mr. Marcus to survey **SLQ9702S** on a without prejudice and any admission of liability basis.

Please revert your report upon completion of survey to my colleague, **Ms. Ruth.**

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | **T:** 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

Quick & Easy Claims Submission¹ & Product Purchase² via Sompo SG

Download now @  **or** 

¹ For Travel, Personal Accident & Home Insurance | ² For Travel, Personal Accident, Home & Private Motor Insurance

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy

From: OOI, Ben <ben@allswellmotor.com.sg>
Sent: Thursday, January 21, 2021 2:26 PM
To: Teo, Grace <grace.teo@sompo.com.sg>
Cc: Chua, Gek Tiang Ruth <ruth.chua@sompo.com.sg>; account5 leasing <account5@allswellmotor.com.sg>
Subject: Re: PRI \ CMTD2100220/RUC(nr) - Survey SLQ9702S DOA 20.01.2021 - 3rd party claim against Sompo insured SGN3993H

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Grace,

Please get LKK do the survey then we direct settlement (property damage) with Sompo

Vehicle is at our workshop ..

Thanks

Truly
OOI, Ben

Allswell Motor Traders
25, Defu Lane 9
Singapore 539266
Office: +65 6679 1146
Mobile: +65 9147 8545
Email: ben@allswellmotor.com.sg

On Thu, Jan 21, 2021 at 9:18 AM Teo, Grace <grace.teo@sompo.com.sg> wrote:

Our Reference : CMTD2100220/RUC
Your Reference: SLQ9702S

Date: 21/01/2021

Without Prejudice
EMAIL ONLY

OUR Email: motorsurvey@sompo.com.sg

Attention:
M/S ALLSWELL MOTOR TRADERS

Dear Ben,

ACCIDENT INVOLVING SGN3993H & SLQ9702S ON 20.01.2021

We refer to your Notice of Accident dated 20/01/2021.

*Please be informed that **Ms. Ruth Chua** is the handler of this case who can be contacted at 63295 153/
ruth.chua@sompo.com.sg .*

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
	LKK Auto Consultants	Kenneth Kong Seng Cheong	
		Marcus Chua Kang Seng	
	Priority Services	Jimmy Lee	
		Lawrence Ng	
		Jeffrey Ong	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG**Quick & Easy Claims Submission¹ & Product Purchase² via Sompo SG**

Download now @



or

¹For Travel, Personal Accident & Home Insurance | ² For Travel, Personal Accident, Home & Private Motor Insurance

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy

From: OOI, Ben <ben@allswellmotor.com.sg>**Sent:** Wednesday, January 20, 2021 5:37 PM**To:** Claims - Motor Survey <MotorSurvey@sompo.com.sg>**Cc:** account5 leasing <account5@allswellmotor.com.sg>**Subject:** Survey SLQ9702S DOA 20.01.2021 - 3rd party claim against Sompo insured SGN3993H

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sompo (Claims Department)

Our Vehicle to be Surveyed : **SLQ9702S****Sompo** insured Vehicle : **SGN3993H**

Date of Accident : 20.01.2021

Date of Survey : 21.01.2021 / 22.01.2021

Name of Workshop : Allswell Motor Traders

Address of Survey Location : **25 Defu lane 9. S 539266**

Name of Contact Person : Ben

Contact Number : 9147 8545

Email Address of Contact Person : ben@allswellmotor.com.sg

Truly

OOI, Ben

Singapore 539266
Office: +65 6679 1146
Mobile: +65 9147 8545
Email: ben@allswellmotor.com.sg