

**Main Office:**

Mova Building  
No. 22, Jalan Kilang,  
Singapore 159419  
Tel : **(65) 6476 3333**  
Fax : (65) 6271 5891  
www.mova.com.sg

**Workshop Dept:**

Block 1008,  
Bukit Merah Lane 3,  
#01-04/06/08/94  
Singapore 159722

**VIA EMAIL****WITHOUT PREJUDICE**

Tel : **(65) 6272 3892**  
Fax : (65) 6270 8314

Co. Reg. 198904033G  
GST Reg. M2-0088864-2

Our Ref : SGM3843M / T430121  
Your Ref : SKN3207Y

Date : 29 March 2021

**LONPAC INSURANCE BERHAD**  
**300 Beach Road**  
**#17-04/07 The Concourse**  
**Singapore 199555.**

**Attn: Motor Claims Department**

Dear Sir/Mdm

**ACCIDENT INVOLVING: SGM3843M & SKN3207Y**

**DATE OF ACCIDENT: 17 JANUARY 2021**

**ALONG: BLK 194 BEDOK SOUTH ROAD MSCP**

We refer to the above mentioned accident. We are claiming as per below:

Cost of Repairs	\$ 9,523.00
Loss of Use (\$ ___ x ___ days)	\$
Loss of Rental (\$ <u>120.00</u> x <u>18</u> days) + 7% GST	\$ 2,311.20
Surveyor Fees	\$
Taxi Fees / E-License / Others	\$
Police Report/GIA	\$ 2.00
Medical Fees	\$
Towing Fees	\$ 74.90
<b>Grand Total</b>	<b>\$ 11,911.10</b>

Car date in: 18/01/2021 Car date out: 05/02/2021

Authorized Repair Days: 08 (~~TP/OD/WS/Recovery of Incidental Costs~~)

Please pay the amount of **S\$ 11,911.10** in favor of **MOVA AUTOMOTIVE PTE LTD.**

If you have any enquiries, please call Ms Suann @ 62723892 or email [suann@moval.com.sg](mailto:suann@moval.com.sg)

Yours faithfully,  
**MOVA AUTOMOTIVE PTE LTD**  
For Claims Manager

**NOTE:** # Please note that the Loss of Use will be paid based on negotiation and on the NIMA Protocol (Court Guideline).

- This is a computer generated letter and does not need a signature.

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### POWER OF ATTORNEY

ACCIDENT INVOLVING (Owner's Vehicle No.) SGM3843M and (Third Party's Vehicle No.) SKN3207Y on 17 JAN 21 along BIK 19A BEDOK SOUTH CARPARK (WISCP) ROAD.

BY THIS POWER OF ATTORNEY, \*I/We, GOH WEI XUAN \*NRIC/Passport No. S8325670B (Address)\* 22 BAYSHORE ROAD #02-01 S(469970) /

a company incorporate in Singapore and having its registered office at (Address)\* \_\_\_\_\_ owner of Vehicle Registered No. \_\_\_\_\_

\_\_\_\_\_ hereby irrevocably appoint MOVA AUTOMOTIVE PTE LTD, (MOVA) a company incorporated in Singapore and having its registered office at Block 1008 Bukit Merah Lane 3 #01-04/06/08 its agents or any person authorized by MOVA to be \*my/our Attorney and in \*my/our name(s) and on \*my/our behalf to do all or any of the following :

1. To submit, resolve and make any claim(s) (including the commencement of legal proceedings) which \*I/we may have against the other \*party/parties to the Accident and under the insurance \*policy/policies taken up by such \*party/parties or alternatively under Insurance Policy No. \_\_\_\_\_ taken up by \*me/us (subject to approval by my Insurance Company) in respect of the cost of repairs, loss of use/rental and all other costs and expenses, etc suffered by \*me/us arising from the Accident (loss and damage).
2. For the purpose of such claim(s) as aforesaid, to appoint solicitors on \*my/our behalf as \*my/our Attorney shall in MOVA absolute **discretion, deem fit.**
3. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of cheque in favor of **MOVA AUTOMOTIVE PTE LTD** and to give a valid receipt and discharge thereof.
4. For any of the purposes aforesaid, **to execute, sign, seal and deliver all documents whatsoever in relation thereto.**
5. Generally **do all such acts as it shall deem necessary for the purpose of settling such claim(s) and**
6. **To agree to any settlement at the absolute discretion of MOVA.**

\*I/We hereby declare that all acts, instruments and documents done by virtue of this Power of Attorney on \*my/our behalf by the Attorney, its agents or any person authorized by MOVA in its behalf shall be as good valid and effectual to all intents and purposes whatsoever as it is the same had been done or executed by \*me/us in \*my/our own proper person(s) and \*I/we hereby ratify and confirm, all acts, instruments and documents done or executed by virtue of the authority and powers hereby conferred.

\*I/We hereby further declare that **the powers and authority hereby conferred shall remain irrevocable.**

\*I/We further confirm that the acceptance by MOVA of the settlement amount in respect of such constitute the full discharge of my/our claim(s) in respect of such loss and damage.

**\*IN WITNESS WHEREOF.** \*I/We have hereunto to set \*my/our hand and seal this day 18 of the month of JAN, Year Two Thousand - 21 (20 21 ).

Signed, Sealed & Delivered By



Customer's Name: GOH WEI XUAN  
 NRIC No: S8325670B  
 Co's Rubber Stamp, where applicable.

**MOVA's copy**

**\*delete as appropriate.**



# LONPAC INSURANCE BHD

CLAIM NO : 20/21/21/VP05/024145  
DATE : 25/05/2021

The acceptance of this offer is  
without prejudice to any personal  
injury claim/insure's claim/expenses

## DISCHARGE VOUCHER

I/We, GOH WEIXUAN confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or the owner of SKN 3207Y the sum of Singapore Dollars TEN THOUSAND EIGHT HUNDRED EIGHTY THREE AND CENTS NINETY Only (**\$10,883.90**) in full and final satisfaction, liquidation and discharge of property claim competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of property claim sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident to my vehicle, SGM 3843M on 17 JANUARY 2021 along/at BLK 194 BEDOK SOUTH ROAD MSCP.

I/We hereby agree to indemnify and keep indemnify (**WONG HONG JOO/LONPAC INSURANCE BHD**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **M/s MOVA AUTOMOTIVE PTE LTD.**

I/We hereby acknowledge that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

.....  31 May 21   
Signature of vehicle owner/Date

..... Goh WeiXuan .....  
Name of vehicle owner/Date



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Co. Reg. 198904033G  
GST Reg. M2-0088864-2

# Tax Invoice

04/06/2021

LONPAC INSURANCE BHD  
300 BEACH ROAD  
#17-04/07 The Concourse  
SINGAPORE 199555.

Attention :- **XA025**

Page # :- 1 140071

Veh # :- SGM3843M

Veh Model :- KIA FORTE K3

Tax # :- CK635867

JOB # :- T430121

ACC. Date :- 17/01/21

Terms :- C.O.D Days

Remarks :-

No.	Description	Qty	U.Price	Amounts S\$
	Lump Sum Amount			8,900.00

E. &amp; O.E



AMOUNT S\$ 8,900.00

GST @ 7 % 623.00

AMOUNT DUE S\$ 9,523.00

Customer's Signature/Co. Stamp **MOVA AUTOMOTIVE PTE LTD**

RENTAL DETAILS			INSURANCE EXCESS AMOUNT		
Vehicle Make/Model:	Jetta	Vehicle No: SKQ8301J	Singapore	Malaysia	Signature
Date/Time Out:	18/01/21	12.30	S\$ 2,500	S\$ 3,500	Luan
Petrol Level Out:	E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F		Per Accident	Per Accident	
Date/ Time In:	5/2/21	13.00	Charges		
Petrol Level In:	E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F		Months @\$	Per Month	
Change Over 1:	Date:	Initial:	2 Weeks @\$ 840	Per Week	1680.00
Change Over 2:	Date:	Initial:	4 Days @\$ 120	Per Day	480
KM Out:	134260	KM In:	Hours @\$	Per Hour	
HIRER DETAILS			Sub-Total		
Named Hirer			Less Discount %		
Name:	Goh Weixuan		Rental Charges		
Address:			CDW @\$	per day / week / month	
			PAI @\$	per day / week / month	
			Petrol Top-Up		
			Misc Charges		
Identity Card No:	S8325670B		GST 7%		151.20
Date of Birth:	30/08/83		Total		
Driving License:			2311.20		
Country of Issue:			VISA / MASTER CARD / AMEX	CASH / COMPANY BILLING / OTHERS	
Tel:	(HP) 9831 4174	(O)	Pre-Payment		
Nationality:			Downpayment and Deposit		
Effective Date:			Amount Refunded/ Due		
			Signature of Refund		
Additional Hirer			Remarks:		
Name:			Enny / SJM 3843M / claim		
Address:			Invoice No:	Ref. No:	
			Checked Out By:	Checked In By:	Checked By:
Identity Card No:					
Date of Birth:					
Driving License:			Sales-In Charge:		
Country of Issue:			Past 3 years accidents YES <input type="checkbox"/> NO <input type="checkbox"/>		
Tel:	(HP)	(O)			
Nationality:					
Effective Date:					

I fully understand and agreed to the terms and condition appended on both sides of this Vehicle Rental Agreement. I also agreed that if there is any outstanding amount payable after the conclusion of my rental not restricted to parking or traffic infringements during my period of hire, I will agreed that these outstanding payment be billed to my charge/ credit card voucher given above. All above information given by me are true in connection to this agreement.



Hirer's Signatory / Company Stamp (if corporate hirer)

Authorised Manager Signature

Date &amp; Time

**IMPORTANT**

- Only authorized drivers with valid driving license of minimum 2 years may drive the rental vehicle.
- All rental vehicles are strictly for Singapore use only, and may not be driven outside Singapore without prior approval of MOVA Automobile.
- In any accident, the Hirer must report to MOVA Automobile immediately. The Hirer shall endeavor to assist in all manners possible.
- The Hirer shall be liable for all excess charges (if any) for late return at the hourly rate shown, inclusive of CDW and PAI. Late return of more than 4 hours will be considered as a day rental.
- All traffic infringements and summons (if any) are the responsibility of the Hirer.

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 Co. Reg. 198904033G  
 GST Reg. M2-0088864-2

**TAX Invoice**

15-Feb-21

**GOH WEIXUAN**

ATTN: LONPAC INSURANCE BHD

Veh : SKQ8301J

Prof : RK507803

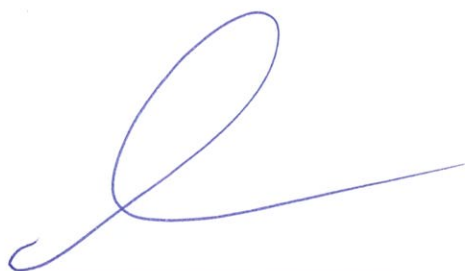
RA : I13140

From : 18/1/2021

To : 5/2/2021

Attention : Mova - claims Dept

Description	Qty	U.Price	Amount S\$
Rental Charges			
FROM 18/1/2021 TO 1/2/2021	2 WKS	\$840	\$1,680.00
FROM 1/2/2021 TO 5/2/2021	4 DAYS	\$120	\$480.00
VOLKSWAGEN JETTA : SKQ8301J			
RENTAL AGREEMENT : I13140			
Driven by : GOH WEIXUAN			
Your ref : SGM3843M			



Mova Automotive Pte Ltd

Non - GST amount	\$2,160.00
GST 7%	\$151.20
<b>Total Amount</b>	<b>\$2,311.20</b>


INSURER ENQUIRY

## Find insurer

Vehicle reg. no.

SKN3207Y

Date of Accident

17/01/2021 

Reset

## % RESULT & RECEIPT

### TP Insurer Enquiry

Insurance ..... **Lonpac**

Period of Insurance ..... **16/11/2020 - 29/11/2021**

Requested By ..... **Enny (MOVA AUTOMOTIVE PTE...**

Requested Date ..... **18/01/2021 13:31**

#### Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

#### General Insurance Association

Records Management Centre

GST Registration No: **M400017735**





Automotive Pte Ltd

Main Office: 22, Jalan Kilang, MOVA Building #07-01 Singapore 159419.

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Workshops: Block 1008 Bukit Merah Lane 3 #01-04/06/08 Singapore 159722.

Tel: +65 6272 3892 Fax: +65 6270 8314

Workshops: 15 Fan Yoong Road Singapore 629792.

Tel: +65 6262 3377 Fax: +65 6264 3151

GST. Reg No: M2-0088864-2

## TOWING RECEIPT

NO: 005843

Vehicle Number:	SGM38434
Vehicle Model:	BMW 520i

Member

☐

Engine

☐

Non-member

☐

Insurance

☒

DESCRIPTION	PRICE(\$)
Normal Towing/ Towing by King-Dolly	
Towing at Basement/ Recovery From Drain up	\$ 70
Jump Start/ Battery Replacement	
Mend Tyre/ Tyre Replacement	

+ 7% (GST) \$ 74.90

### Location

From:

19A. Belit Sulu W

To:

K2 Hill

Towing By:

Person Incharge:

Customer's Signature

Name:

HP:

Name:

Date:

Time:

Name:

Date:

Time:

For Office Use:

Invoice No:



## Cecilia Chong (LKK Auto)

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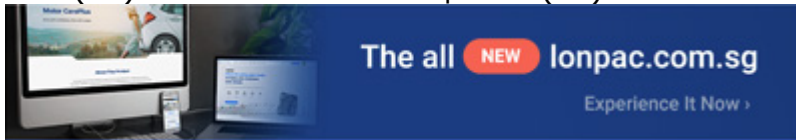
**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Sent:** Tuesday, 25 May 2021 4:04 PM  
**To:** Cecilia Chong (LKK Auto)  
**Subject:** RE: TP CLAIMS - SGM3843M & SKN3207Y DOA 17/01/2021 LKK REF : CC4/LPC21001015/R1gs3 [External Confidential]

### Lonpac External - Confidential

Dear Cecilia,

Please proceed as proposed.

Best Regards  
Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



***In view of the latest "Heightened Alert" on COVID-19 measures, more than 50% of our staff will be working from home from 17 May to 13 June 2021. Please expect delays in our replies during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused.***

*We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.*

*Lonpac External - Confidential data is for use by authorised external parties only.*

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**From:** CHEW BENG KEE  
**Sent:** Tuesday, 25 May 2021 3:55 pm  
**To:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>  
**Subject:** RE: TP CLAIMS - SGM3843M & SKN3207Y DOA 17/01/2021 LKK REF : CC4/LPC21001015/R1gs3 [External Confidential]

### Lonpac External - Confidential

Hi Gerald

OK, pls proceed with TPPD direct settlement as proposed.  
Thank you.

Best Regards  
Chew Beng Kee  
Head of Claims | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext. 246 | Fax: (65) 6296 2706

***In view of the latest "Heightened Alert" on COVID-19 measures, more than 50% of our staff will be working from home from 17 May to 13 June 2021. Please expect delays in our replies during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused.***

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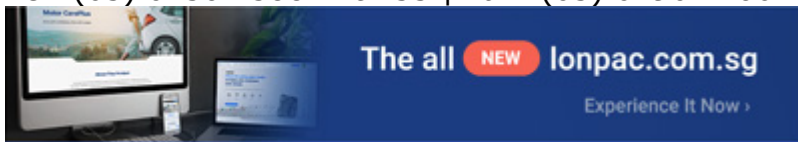
**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Sent:** Tuesday, 25 May 2021 3:52 pm  
**To:** CHEW BENG KEE <[bkchew@lonpac.com](mailto:bkchew@lonpac.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** FW: TP CLAIMS - SGM3843M & SKN3207Y DOA 17/01/2021 LKK REF : CC4/LPC21001015/R1gs3 [External Confidential]

## **Lonpac External - Confidential**

Hi Chew,

Attached supporting documents for DS for your approval.

Best Regards  
Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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---

**From:** Cecilia Chong (LKK Auto) [<mailto:CeciliaChong@lkkauto.com>]  
**Sent:** Tuesday, 25 May 2021 3:25 pm  
**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** RE: TP CLAIMS - SGM3843M & SKN3207Y DOA 17/01/2021 LKK REF : CC4/LPC21001015/R1gs3 [External Confidential]

Lonpac Ref: **20/21/21/VP05/024145**  
LKK Ref: CC4/LPC21001015/R1gs3

Dear Sirs/Madam,

We refer to the above matter.

We have highlighted to your good office on 29/01/2021 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

OI TURN AND HIT ONTO TPV & LEADS TO TPV HIT ONTO 3RD VEHICLE. Liability is not in our driver's favour.

Summary to offer to third party repairer, "**MOVA AUTOMOTIVE PTE LTD**" is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 18,758.85	\$ 9,523.00
2. Loss of Rental w/GST(18days x \$128.40)	\$ 2,311.20	\$ 1,284.00 (12days x \$107.00)
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
4. Towing fee w/GST	\$ 74.90	\$ 74.90
<b>Total</b>	<b>\$ 21,146.95</b>	<b>\$10,883.90</b>

\*\*08days recommendation for repair + 2WEEKENDS + 2PRS = 12days.

Relevant supporting claim documents are attached herewith for your perusal and reference.

**The above is for your approval.**

*Best Regards,*

*Cecilia Chong | Case Handler*

*LKK Auto Consultants Pte Ltd*

*Phone: 6749-4274 | email: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) | fax: 6741-4108*

*Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)*

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**From:** GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

**Sent:** Saturday, 30 January 2021 9:02 AM

**To:** Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** FW: TP CLAIMS - SGM3843M & SKN3207Y DOA 17/01/2021 LKK REF : CC4/LPC21001015/g3 [External Confidential]

**Lonpac External - Confidential**

Dear Cecilia,

Please arrange for the surveyor to review the repair cost as it is a parked vehicle.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

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