

Jasper Chua (LKK Auto)

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>
Sent: Thursday, 15 April 2021 3:30 PM
To: Jasper Chua (LKK Auto)
Cc: Admin A; MT_Claim_SG
Subject: RE: New Assignment (PRS) - Accident involving XD3677Y & SGM9007X on 13/01/2021 - Oref: 20/21/21/VC05/024143 LKK REF : CC4/LPC21001009/Kbs3 [External Confidential]

Lonpac External - Confidential

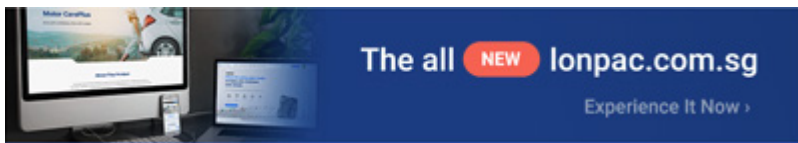
Dear Jasper

Please proceed to reject t/p claim as proposed.

Thank you.

Best Regards

Kenny Lim
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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From: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Sent: Tuesday, 13 April 2021 3:36 pm
To: KENNY LIM CHING GHEE <kennylim@lonpac.com>
Cc: Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: New Assignment (PRS) - Accident involving XD3677Y & SGM9007X on 13/01/2021 - Oref: 20/21/21/VC05/024143 LKK REF : CC4/LPC21001009/Kbs3 [External Confidential]

Dear Kenny,

There is no video footage from TP.

We propose to reject TP claim based on BOLA 1 as TP vehicle coming out from side road.

Kindly have your rejection approval in this.

Thanks

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Sent: Tuesday, 13 April 2021 1:21 PM

To: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: New Assignment (PRS) - Accident involving XD3677Y & SGM9007X on 13/01/2021 - Oref: 20/21/21/VC05/024143 LKK REF : CC4/LPC21001009/Kbs3 [External Confidential]

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Dear Jasper

Appreciate your reply soon.

Thank you.

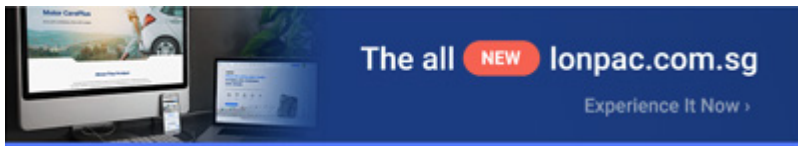
Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



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From: KENNY LIM CHING GHEE

Sent: Monday, 29 March 2021 10:13 am

To: 'Jasper Chua (LKK Auto)' <jasperchua@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: New Assignment (PRS) - Accident involving XD3677Y & SGM9007X on 13/01/2021 - Oref: 20/21/21/VC05/024143 LKK REF : CC4/LPC21001009/Kbs3 [External Confidential]

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Dear Jasper

I have checked and there are no photos or videos taken at the scene of accident.

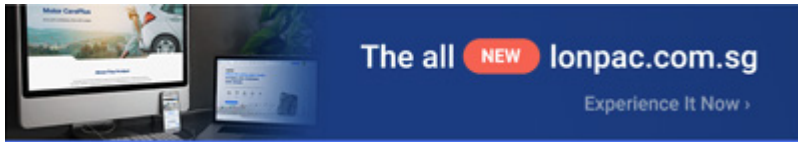
Should we reject t/p claim since there is a lack of evidence?

Appreciate your views.

Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706



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From: Jasper Chua (LKK Auto)
Sent: Monday, 15 February 2021 11:38 am
To: KENNY LIM CHING GHEE
Cc: Admin A
Subject: RE: New Assignment (PRS) - Accident involving XD3677Y & SGM9007X on 13/01/2021 - Oref: 20/21/21/VC05/024143 LKK REF : CC4/LPC21001009/Kbs3 [External Confidential]

Dear Kenny,

Kindly advise there's any scene photos or video footage from XD 3677Y for out necessary action.

Thanks

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: KENNY LIM CHING GHEE
Sent: Friday, 5 February 2021 5:14 PM
To: Su Li (LKK Auto) ; Jasper Chua (LKK Auto)
Cc: MT_Claim_SG ; Admin A
Subject: RE: New Assignment (PRS) - Accident involving XD3677Y & SGM9007X on 13/01/2021 - Oref: 20/21/21/VC05/024143 LKK REF : CC4/LPC21001009/Kbs3 [External Confidential]

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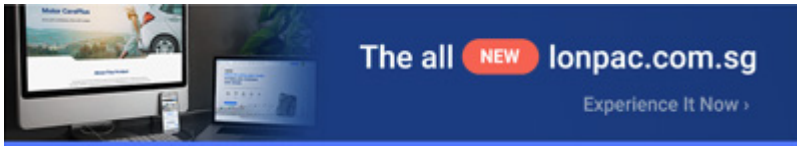
Dear Su Li

Please see attachment for the LOD from NGS Motorsport for your action.

Thank you.

Best Regards

Kenny Lim
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706



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From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Tuesday, 26 January 2021 10:01 am
To: KENNY LIM CHING GHEE <kennylim@lonpac.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: Re: New Assignment (PRS) - Accident involving XD3677Y & SGM9007X on 13/01/2021 - Oref: 20/21/21/VC05/024143 [External Confidential] LKK REF : CC4/LPC21001009/Kbs3

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SGM 9007X at M/s NGS AUTOMOTIVE on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Kindly take note that the case handler in-charge is Jasper.

To check availability of the case handler, you may contact the undersigned.

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Admin-D (LKKAUTO)
Sent: Thursday, January 21, 2021 9:17 AM
To: 'KENNY LIM CHING GHEE' ; assignments
Cc: 'MT_Claim_SG' ; Admin A
Subject: RE: New Assignment (PRS) - Accident involving XD3677Y & SGM9007X on 13/01/2021 - Oref: 20/21/21/VC05/024143 [External Confidential]

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted*

From: KENNY LIM CHING GHEE
Sent: Wednesday, 20 January 2021 6:00 PM
To: 'SUR' ; assignments@lkkauto.com
Cc: MT_Claim_SG
Subject: New Assignment (PRS) - Accident involving XD3677Y & SGM9007X on 13/01/2021 - Oref: 20/21/21/VC05/024143 [External Confidential]

Lonpac External - Confidential

Dear team

Please arrange for a PRS on SGM9007X at NGS Motorsport soon.

Attached herewith the relevant documents for your perusal.

Thank you.

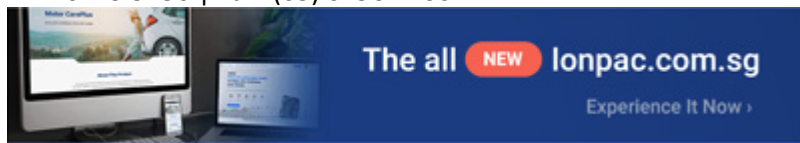
Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



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From: ngs motorsport <ngsmotorsportpteltd@gmail.com>

Sent: Wednesday, 20 January 2021 5:52 pm

To: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Subject: Re: Notification Of Accident For Our Veh SGM9007X [External Confidential]

Hi,

Kindly appoint Kenneth Kong- LKK. Thank you

Evelyn Ng

DID HP 9695 5547

NGS MOTORSPORT PTE LTD

Blk 10 Ang Mo Kio Ind Park 2a

#02-01 AMK AutoPoint

Singapore 568047

On Wed, Jan 20, 2021 at 5:22 PM KENNY LIM CHING GHEE <kennylim@lonpac.com> wrote:

Lonpac External - Confidential

Dear Evelyn

Oref: 20/21/21/VC05/024143

We intend to conduct a pre-repair survey of your client's vehicle and append below our list of Motor surveyors for your attention:-

1	Nicholas Tey-Appraisal
2	Jackson Quek – Appraisal
3	Joshua Ong - Appraisal
4	Lim Teow Guan - LKK
5	Marcus Chua - LKK
6	Kenneth Kong- LKK
7	Steve Chen- LKK
8	Mohd Taufik - LKK
9	Adrian Ling-LKK
10	Mohd Rasul - LKK

Please let us hear from you within the next 2 working days.

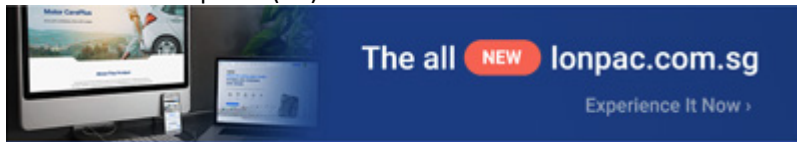
Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



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From: ngs motorsport <ngsmotorsportpteltd@gmail.com>

Sent: Wednesday, 20 January 2021 5:11 pm

To: MT_Claim_SG <mt_claim@lonpac.com>

Subject: Re: Notification Of Accident For Our Veh SGM9007X

Dear Sir/Madam,

RE: Accident on 13/01/2021 @18:20hrs

Along Boon Lay Ave Y Junction Twds Coporation Rd

Involving SGM9007X & XD3677Y

Refer to the earlier accident report statement we sent to you, the image was blurred.

We hereby re-attach the driver statement for your attention. thank you.

Regards,

Evelyn Ng

DID HP 9695 5547

NGS MOTORSPORT PTE LTD

Blk 10 Ang Mo Kio Ind Park 2a

#02-01 AMK AutoPoint

Singapore 568047

On Wed, Jan 20, 2021 at 2:49 PM ngs motorsport <ngsmotorsportpteltd@gmail.com> wrote:

Dear Sir/Madam,

RE: Accident on 13/01/2021 @18:20hrs

Along Boon Lay Ave Y Junction Twds Coporation Rd

Involving SGM9007X & XD3677Y

Claims Againts Veh XD3677Y (Lonpac)
Vehicle SGM9007X (In workshop)

Kindly be informed that an accident involving my/our vehicle no. **SGM9007X** and vehicle(s) no. **XD3677Y** had taken place at/along **Boon Lay Ave Y Junction Twds Coporation Rd** on date **13/01/2021** at time **18:20** hours. Please let us/me know within 2 working days from the date of this notice if you wish to carry out or waive a pre-repair inspection.

If I/we did not hear from you within 2 working days, I/we shall proceed to repair the vehicle without further notice and I/we shall claim for the additional loss of use arising from the giving of this notification to you.

Kindly let us have your claims reference, officer in charge of this case and please let us have your clients advice on quantum and liability.

Warmest Regards,

Evelyn Ng

DID HP 9695 5547

NGS MOTORSPORT PTE LTD

Blk 10 Ang Mo Kio Ind Park 2a

#02-01 AMK AutoPoint

Singapore 568047



This email has been checked for viruses by AVG antivirus software.

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