

Nivitha (LKK Auto)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Thursday, 21 January 2021 10:06 AM
To: assignments
Cc: Albert Chua; Lee Mei Lin; Claims Dept of CTI; Hamimah Jamaludin
Subject: RE: SNM21D200329/C01/XE2433K/CHNGPW / : OD Claim -Accident Involving XE2433K & XE1756K on 11.01.2021

Importance: High

Dear LKK

Please refer to below email and proceed to survey for OD.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Wednesday, 20 January 2021 4:17 PM
To: Hamimah Jamaludin <hamimah.j@scauto.com.sg>; Adeline Chng <adeline.chng@sg.cntaiping.com>
Cc: Albert Chua <albert.chua@sg.cntaiping.com>; Lee Mei Lin <meilin.lee@scauto.com.sg>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM21D200329/C01/XE2433K/CHNGPW / : OD Claim -Accident Involving XE2433K & XE1756K on 11.01.2021

Dear Sir,

Kindly note case handler is Adeline Chng.

Dear Adeline,

Fya. OD claim.

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen
Claims Department

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From: Hamimah Jamaludin <hamimah.j@scauto.com.sg>
Sent: Wednesday, 20 January 2021 3:54 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Albert Chua <albert.chua@sg.cntaiping.com>; Lee Mei Lin <meilin.lee@scauto.com.sg>
Subject: RE: OD Claim -Accident Involving XE2433K & XE1756K on 11.01.2021
Importance: High

Dear Boon Sen

Uploaded in Merimen.

Please assist with the necessary.

Thank you

Hamimah
Customer Care Advisor
D +65 6571 9958
E hamimah.j@scauto.com.sg

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Wednesday, 20 January, 2021 2:59 PM
To: Albert Chua <albert.chua@sg.cntaiping.com>; Lee Mei Lin <meilin.lee@scauto.com.sg>
Cc: Hamimah Jamaludin <hamimah.j@scauto.com.sg>
Subject: RE: OD Claim -Accident Involving XE2433K & XE1756K on 11.01.2021

Hi Albert,

I asked SC Auto to upload in merimen. Then will assign out to handler.

*** Kindly quote our reference number when replying.

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Thank you

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From: Albert Chua
Sent: Wednesday, 20 January 2021 2:38 PM
To: 'Lee Mei Lin' <meilin.lee@scauto.com.sg>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Hamimah Jamaludin <hamimah.j@scauto.com.sg>

Subject: RE: OD Claim -Accident Involving XE2433K & XE1756K on 11.01.2021

Hi Boon Sen,

Please confirm if the survey has been arranged.

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Regards,

Albert Chua

Deputy Head

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

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W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

From: Lee Mei Lin <meilin.lee@scauto.com.sg>

Sent: Tuesday, 19 January 2021 6:55 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Hamimah Jamaludin <hamimah.j@scauto.com.sg>

Subject: RE: OD Claim -Accident Involving XE2433K & XE1756K on 11.01.2021

Hi Boon Sen,

As spoken, your insured had requested us to submit OD claim on his behalf.

Kindly assist to arrange for the survey accordingly.

Thanks and best regards,

Aelyne Lee Mei Lin

D 6571 9981

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From: Lee Mei Lin

Sent: Tuesday, 19 January 2021 6:31 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Hamimah Jamaludin <hamimah.j@scauto.com.sg>

Subject: RE: OD Claim -Accident Involving XE2433K & XE1756K on 11.01.2021

Hi Boon Sen,

This is an OD claim.

Thanks and best regards,

Aelyne Lee Mei Lin
D 6571 9981

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, 19 January 2021 6:29 pm

To: Hamimah Jamaludin <hamimah.j@scauto.com.sg>

Cc: Lee Mei Lin <meilin.lee@scauto.com.sg>

Subject: RE: OD Claim -Accident Involving XE2433K & XE1756K on 11.01.2021

Dear Hamimah,

This is PRI is it... PRI is not OD.

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Thank you

Chong Boon Sen
Claims Department

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From: Hamimah Jamaludin <hamimah.j@scauto.com.sg>
Sent: Tuesday, 19 January 2021 4:31 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Lee Mei Lin <meilin.lee@scauto.com.sg>
Subject: FW: OD Claim -Accident Involving XE2433K & XE1756K on 11.01.2021
Importance: High

Dear Sir/Mdm

We refer to our email earlier.

Please assist to advise who is the surveyor.

Thank you

Hamimah
Customer Care Advisor
D +65 6571 9958
E hamimah.j@scauto.com.sg

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From: Hamimah Jamaludin
Sent: Tuesday, 19 January, 2021 11:13 AM
To: claimsdept@sg.cntaiping.com
Cc: Lee Mei Lin <meilin.lee@scauto.com.sg>
Subject: OD Claim -Accident Involving XE2433K & XE1756K on 11.01.2021

Dear Sir/Mdm

We refer to the above accident.

We are submitting an OD Claim on behalf of your insured.

Attached GIA report and photos for your approval.

We will submit the estimate bill to the surveyor.

Please be informed that the vehicle is already in our premises. Kindly arrange for survey.

Thank you

Hamimah

Customer Care Advisor

D +65 6571 9958

E hamimah.j@scauto.com.sg

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