

Nivitha (LKK Auto)

From: Nivitha (LKK Auto) <admin-d@lkkauto.com>
Sent: Thursday, 21 January 2021 10:04 AM
To: 'Subramaniam, Divyashni'; SUR; 'assignments@lkkauto.com'
Cc: 'Lim, Kok-Chong'; 'Abu Kassim, Noor Mariesa'; 'Hor, Yinrul'; 'Teo, Ericweihong'
Subject: RE: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SDL9840Y AND SKP1791D ON 18/01/2021

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer arrange on 25/01/2021.

BEST REGARDS

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted*

From: Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>
Sent: Wednesday, 20 January 2021 7:10 PM
To: admin-a@lkkauto.com; assignments@lkkauto.com
Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Teo, Ericweihong <Ericweihong.Teo@aig.com>
Subject: RE: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SDL9840Y AND SKP1791D ON 18/01/2021

Hi LKK,

Kindly assist on attached PRI.

(Please be informed that OI GIA Report is not available as insured has yet to report the accident)

Thanks & Regards,

Divyashni Subramaniam

AIG

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1012103

Divyashni.Subramaniam@aig.com | www.aig.sg

From: Subramaniam, Divyashni
Sent: Wednesday, January 20, 2021 7:05 PM
To: 'freesionautodrive@gmail.com' <freesionautodrive@gmail.com>
Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Teo, Ericweihong <Ericweihong.Teo@aig.com>
Subject: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SDL9840Y AND SKP1791D ON 18/01/2021

Without Prejudice

Your Reference : SKP1791D
Our Reference : SDL9840Y

Dear Sir/Madam,

We refer to your email below. We disagree with the list of your nominated surveyors. Pursuant to Appendix C of Pre-Action Protocol for NIMA cases, citation 2.9. We will proceed to appoint our appointed surveyor for the pre-repair inspection.

Thanks & Regards,

Divyashni Subramaniam
AIG

FNOL Adjuster I
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.
Tel: 8001206556 | Ext: 1012103
Divyashni.Subramaniam@aig.com | www.aig.sg

From: freesionautodrive@gmail.com <freesionautodrive@gmail.com>
Sent: Wednesday, January 20, 2021 3:12 PM
To: Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>
Cc: freesionautodrive@gmail.com
Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SDL9840Y AND SKP1791D ON 18/01/2021

Dear Sir,

We regret to inform you that our client will not appoint any of the surveyors from your list provided.

However, we are pleased to provide a surveyor for your consideration

Alan Cheong (C L Appraiser Pte Ltd)

Kindly let us know if you agree or disagree to appointing the above surveyors within the timeline stipulated under the NIMA protocol.

Thank you.

From: Subramaniam, Divyashni

Sent: Wed, 20 Jan 2021 07:05:35 +0000

To: freesionautodrive@gmail.com

Cc: Lim, Kok-Chong, Abu Kassim, Noor Mariesa, Hor, Yinrul, Teo, Ericweihong

Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SDL9840Y AND SKP1791D ON 18/01/2021

Without Prejudice

-

Your Reference: SKP1791D

Our Reference : SDL9840Y

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor

Company Name

Lawrence Ng Chun Kee

Priority Services

Jeffrey Ong Leng Kiat

Priority Services

Jimmy Lee

Priority Services

EC Looi

Automobile Inspection Services Pte Ltd

Pang Kiah Keen (Frankie)

Formteam Adjusters Pte Ltd

Ng You Han

Formteam Adjusters Pte Ltd

Soon HanXin (Gary)

Formteam Adjusters Pte Ltd

Chow Bo Xiong

Formteam Adjusters Pte Ltd

Chua Soo Teck (Benjamin)

Formteam Adjusters Pte Ltd

Steve Chen Tsue Yee

LKK Auto Consultants Pte Ltd

Xing Guo Qiang

LKK Auto Consultants Pte Ltd

Marcus Chua

LKK Auto Consultants Pte Ltd

Mohamad Taufikh

LKK Auto Consultants Pte Ltd

Adrian Ling

LKK Auto Consultants Pte Ltd

Mohammed Rasul

LKK Auto Consultants Pte Ltd

Kenneth Kong

LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks & Regards,

Divyashni Subramaniam

AIG

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1012103

Divyashni.Subramaniam@aig.com | www.aig.sg

From: Freesion Autodrive <freesionautodrive@gmail.com>

Sent: Wednesday, January 20, 2021 11:52 AM

To: AIG SGP, Claims-Survey <AIGSGP_ClaimsSurvey@aig.com>

Subject: [EXTERNAL] Notification of Accident Involving SKP1791D & SDL9840Y

This message is from an external sender; be cautious with links and attachments.

Our Ref: FA17506/SKP1791D

Notification of Accident Involving SKP1791D & SDL9840Y

Please arrange for pre-repair inspection.

Kindly let us have your list of **Ten** surveyors for our consideration.

Please acknowledge upon receipt of the Notification of Accident during office hours

(Mon - Fri, 9:00am - 6:00pm)

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Best regards,

Lee Mei

Freesion Autodrive

25 Kaki Bukit Road 4 #03-33 Synergy@KB

Singapore 417800

Tel: 6702 3533 Fax: 6702 3577

You can protect our environment. Think before you print.

We are pleased to announce that we have embark on a paperless initiative and in connection with this, we will send all invoices and statements in soft-copies via email.

Original copies will be sent via mail only if requested by clients.

We seek your kind understanding on this and appreciate your cooperation on this.

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