



**江氏修理汽車私人有限公司**  
**KANG CAR REPAIRERS PTE LTD**

1 KAKI BUKIT AVE 6 #02-06 AUTOBAY@KAKI BUKIT SINGAPORE 417883  
 TEL: 67477636, 67473005 FAX: 67485071 Email: kangcar@singnet.com.sg  
 Co. Reg. No. 201300201N GST Reg. No. 201300201N

Our Ref : KCR0120216833CTI  
 Your Ref : XE819U

Date : **28 SEP 2021**

WITHOUT PREJUDICE

**China Taiping Insurance (Singapore) Pte Ltd**  
 C/O LKK Auto Consultant Pte Ltd  
 51 Ubi Ave 1  
 #01-25 Paya Ubi Industrial Pk  
 Singapore 408913  
 Attention : Motor Claim Department

Dear Sirs,

**Accident involving SMN6833X and XE819U on 16.01.2021 along Ophir Road.**

We refer to the above accident. On our record showed that you are the insurer of motor vehicle XE819U.

We are instructed that the accident was caused by your insured's negligent driving and/or management of his vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expense.

On behalf of and as authorized by Mr Sum Wai Muan, the owner of motor-vehicle no: SMN6833X, we submit his claim to you:

Cost of repairs (Inclusive of 7% GST)	\$ 8,559.40
Loss of rental w/gst (8 days x \$120.00)	\$ 960.00
GIA search fee	\$ 2.00
Towing Fee	\$ 90.00
	<u>\$ 9,611.40</u>

Enclosed herewith are copies of the following documents in support of our client's claim:

- 1) Tax invoice no: KCR-INV2100263
- 2) GIA report and certificate insurance of SMN6833X
- 3) Police Report No: T/20210116/2084
- 4) GIA search fee and invoice
- 5) Rental agreement and invoice
- 6) Police Investigation Result

7) Towing Cash Sales : 79756

We hope to receive your early reply soon.

Thank you.

Yours faithfully,  
**KANG CAR REPAIRERS PTE LTD**

.....



This Discharge Voucher applies strictly for Claimant's claim for ~~personal injury~~ / property damages only does not constitute a full discharge for any other claims or further claims whatsoever present or future that may manifest arising directly or indirectly from this accident.

This settlement terms herein is without an admission of liability on the part of the claimant and the settlement terms should not be used as evidence in any related suits or claims arising from this accident.

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVNA00055122000

Claim No : SNM21D200283

Claimant : SUM WAI MUAN

Amount : S\$9,500.00

SINGAPORE DOLLARS NINE THOUSAND AND FIVE HUNDRED ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SMN 6833X

Insured Vehicle No. : XE 819U

Date of Loss : 16/01/2021

Place of Accident : OPHIR ROAD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : WU LI TRANSPORTATION

Driver Name : LEE CHEN HUAT

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

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(1) Global Sum	S\$	9,500.00
		=====
TOTAL . . . . .	S\$	9,500.00
		=====

---

Claimant Name : SUM WAI MUAN

NRIC No : SXXXX381G

Signature :



Date :

28 Oct 2021



江氏修理汽車私人有限公司

KANG CAR REPAIRERS PTE LTD

1 KAKI BUKIT AVE 6 #02-06 AUTOBAY@KAKI BUKIT SINGAPORE 417883

TEL: 67477636, 67473005 FAX: 67485071 Email: kangcar@singnet.com.sg

Co. Reg. No. 201300201N GST Reg. No. 201300201N

M/S : CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD  
3 ANSON ROAD  
#16-00 SPRINGLEAF TOWER  
SINGAPORE 079909

TEL: 63896111 FAX: 62247175

ATTN: Motor Claim Department

Your Ref No: XE819U

Claim Type: Third Party

Accident Date: 16/01/2021

TP Veh Reg No: XE819U

Final No: KCR-INV2100263

Claim No: EST2100020

Date: 23 Sep 2021

Policy No: 5111902558-01

Veh Reg No: SMN6833X

Make/Model: HONDA JAZZ 1.3 CVT

Chassis No: JHMGK3850KS218220

Engine No: L13814101776

Reg. Date: 23/08/2019

**Tax Invoice to Vehicle No :SMN6833X**

PAGE:1

Description	Quantity	List Price	Amount
		S\$	S\$

As recommended by surveyor to proceed repair at total cost/lumpsum cost	S\$ 7,999.44
Add GST @ 7%	559.96
Total Amount payable	<u>S\$ 8,559.40</u>

TOTAL: SINGAPORE DOLLAR EIGHT THOUSAND FIVE HUNDRED FIFTY NINE AND CENTS FORTY ONLY

For Kang Car Repairers Pte Ltd

E. & O. E.

AUTHORISED SIGNATURE



# TAX INVOICE

GST REG. NO.: 200106276D

INVOICE TO.
SUM WAI MUAN 139 PASIR RIS GROVE #01-47 SINGAPORE 518134

DATE	INVOICE NO.
27/1/2021	A 42514

	VHA NO.	DUE DATE	VEH NO.
	A 42514	27/1/2021	SMT 760 A
DESCRIPTION	NO. OF DAYS	RATE	AMOUNT
RENTAL FROM 18 JANUARY 2021 TO 26 JANUARY 2021 YOUR REF: SMN 6833 X	8	112.15	897.20
Account Name: BKW RENT A CAR PTE LTD Account No: 118-312-9991 Bank: UNITED OVERSEAS BANK LTD (UOB) Branch: UOB Shaw Centre Branch Bank Address: 1 Scotts Road #03-04 Shaw Centre Singapore 228208 Bank Code: 7375 Branch Code: 018 Swift Code: UOVBSGSG  All cheques must be made payable to BKW RENT A CAR PTE LTD. *Please indicate the invoice number and vehicle number in the reference.	Subtotal		\$897.20
	GST @ 7%		\$62.80
	<b>TOTAL</b>		<b>\$960.00</b>

**BKW Rent-A-Car Pte Ltd**

120 Lower Delta Road #02-15 Cendex Centre (S) 169208 Tel: 6738 7777 Fax: 6738 6666

ACRA No: 200106276D GST Reg. No: 20-0106276-D Website: www.bkw.sg  
A subsidiary of **BKW Automobile Pte Ltd**



## VEHICLE HIRING AGREEMENT

### HIRER'S PARTICULARS

Name (as in I/C) Sun Wei Muan  
 NRIC/Passport No: [REDACTED] Date of Birth: 11/21/1960  
 Address: 129 Kasia Rd Grove #01-47 Age: 50  
 S( 50011 )  
 Name & Address of Employer:  
 Occupation: Driving Exp:  
 Driving Licence No: [REDACTED] Passed Date: 25/11/1983  
 D/L Type: Local/Int'l/Others:

### DRIVER'S PARTICULARS

Name (as in I/C):  
 NRIC/Passport No: [REDACTED] Date of Birth:  
 Address: Age:  
 S( )  
 Occupation: Driving Exp: Yrs  
 Driving Licence No: [REDACTED] Passed / Expiry Date:  
 D/L Type: Local/Int'l/Others: Contact No: [REDACTED]

Hirer's Own Vehicle No: SMN683K Replace Veh No:  
 Loan Vehicle No: SM76E VR No:  
 Make & Model: SM76E Auto/Manual Group:  
**CHARGES** \$ cts  
 Daily 8 day @ \$ 120 Per day 960  
 Weekly/Monthly week @ \$ Per week/Monthly  
 Others  
 CDW/PAI @ \$ Per day/Monthly  
 Delivery/Collection Svc  
 GST  
 OR No: (A) SUB-TOTAL 960  
 Petrol Level & Surcharge  
 OUT E 1/4 1/2 3/4 F  
 IN  
 First \_\_\_\_\_ km FREE per day  
 Excess mileage is chargeable at \_\_\_\_\_ cents per km  
 GST  
 TOTAL CHARGES

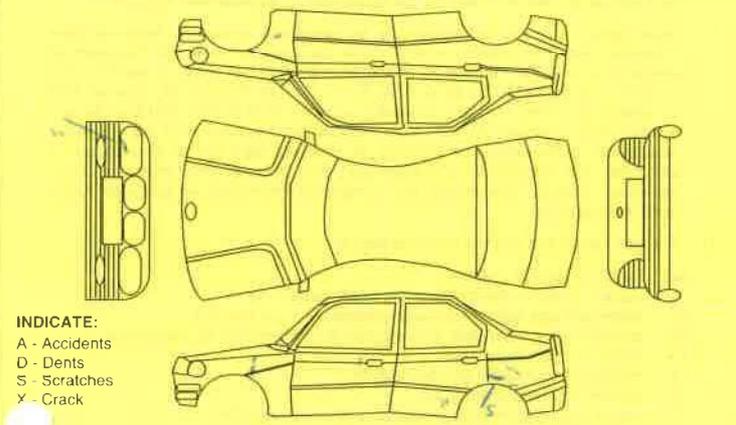


NON WAIVER EXCESS (Subject to GST) \$ 2000/500

### ACCESSORIES CHECK

- Data Cards  Camera Systems  Hub Cap  Radio / CD Cartridge
- Jack  Tyre Opener  Petrol Cap  Spare Tyre

Hirer's Signature: [Signature] Additional Driver's Signature:  
 SINGAPORE Use Only



I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/credit card for payment, I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have been given BKW Rent A Car Pte Ltd in connection with this agreement is true.

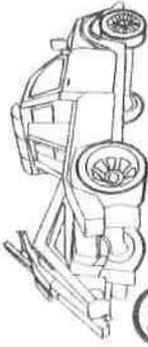
- ### IMPORTANT
- The Hirer and the authorized driver must be over 23 years of age and under 65 years and be holding valid driving licenses and have a minimum of 2 years regular and qualified driving experience. Failure to observe stipulation may return all damages costs to be Borne by the Hirer/the Authorised Driver.
  - All vehicles are supplied with petrol and should returned with petrol level likewise. A service charge of \$5 on top of a petrol surcharge is payable by the hirer should he fail to return the vehicle at the appropriate petrol level.
  - No refund for early return of vehicle. The hirer shall be liable for additional charges for any late return at the rate shown per hour per day, inclusive of CDW and/or PAI where applicable. Any returns after our operation hours will be charged as a full day rental.
  - Use of the vehicle for illegal purpose (For instance, in connection with theft, drug peddling or trafficking, smuggling) is strictly prohibited.
  - Vehicle strictly for Singapore use only and may not be driven out of Singapore without prior written consent of BKW Rent A Car Pte Ltd. The hirer is liable for a penalty fee of \$200 in addition to the appropriate insurance top up in the case of non-disclosure of Malaysia usage.
  - The hirer and/or driver shall be responsible for all damages or losses howsoever caused, all traffic violations, fines and penalties imposed on the vehicle for whatsoever reason in respect of or in connection with it's use or operation.
  - The hirer and/or driver shall be responsible for all claims, damages, losses, increased insurance premiums, non waiver excess and cost expense (including

- legal costs on a full indemnity basis), whatsoever and howsoever brought against suffered or incurred by you in respect of the vehicle or the use or the operation of the vehicle. Full excess amount have to be paid immediately in the event of an accident. The owner reserve the right not to replace a replacement vehicle if an accident occurred. Any damage to the car will be repair at BKW authorized workshop.
- Smoke or permit smoking and transport of pets in the vehicle are not allowed. Any offensive smell e.g. cigarette, durian or pet's smell, the hirer and/or driver shall bear the cost of removing the offensive smell or pet's hair between \$200 - \$400.
- The Hirer agrees that a punctured tyre, empty petrol tank, loss of vehicle's key or locked keys inside of vehicle, by itself, does not constitute a breakdown and that in the event the owner's 24-Hours Emergency Service is called upon to respond to such occurrence, the Hirer shall bear the cost of such response at \$50.00 per trip.
- in case of accident, the hirer shall report to rental office immediately. An accident report must be made within 24 hours. Failure to comply the hirer will have to borne all liability from all parties claim. Full excess amount have to be paid immediately in the event of an accident.
- The hirer/Driver also have the responsibility to ensure that the radiator water level in the car is sufficient and do not drive when the vehicle is stall and does not have sufficient water. Any damage to the engine will be bear by the hirer/driver.
- All customers' data will be kept strictly confidential and is solely used for the purpose of completing the sales transactions and other relating matters.
- I understand and agree to the personal data collection statement stated on the Terms and Conditions Page.

Date Out	Time Out	Mileage	Check By	Remarks
<u>12/1/21</u>	<u>1105am</u>	<u>106445</u>		

Return Of Vehicle: The Hirer Driver Is Required To Sign In The Column "Signature Of Hirer Driver Failing Which The Day And Time Inserted Below Shall Be Deemed To Be The Day And Time The Vehicle Is Returned To BKW Rent A Car Pte Ltd And The Same Shall Be Accepted As Conclusive Evidence Of The Same And Shall Not Be Challenged Or Questioned On Any Account Whatsoever. And I had cleared my belonging items from the rental vehicle (cashcard, parking coupons, etc)"

Date In	Time In	Mileage	Check By	Remarks
<u>01/20215</u>	<u>1014m</u>			



HOTLINE: 9182 8211

# ISLAND TOWING SERVICES

59 Ubi Avenue 1 #07-08 Bizlink Centre Singapore 408938  
Telephone: 6747 7400 Email: admin@islandrecovery.com.sg  
Facsimile: 6844 7233 Web: www.islandrecovery.com.sg  
Co. Reg. 53269210A

Cash Sales/ Work Order

NO. 79756

Date: 16/11/21

M/S: cash

Vehicle No: SMN 6833X Model: Honda

From: 420 Beach Rd Time Start: 16:30

To: Autobay 02-06 Time End: 17:00

Remarks: \_\_\_\_\_

- Change Tyres / Jump Start
- Basement / Multi Carpark
- Using King Dolley
- Accident
- Crane Up / Winch Out
- Dismantle Shaft / Brake
- Use Car Carrier
- Open Door
- Loaded

AMOUNT S\$

90

Received By \_\_\_\_\_

mev 7640

Island Towing Services

Vehicle is transported at owner's risk. The company accepts no responsibility for damaged or other misdeemeanour to your

## INSURER ENQUIRY

**Find  
insurer**

Vehicle reg. no.

XE819U

Date of Accident

16/01/2021 

Reset

% **RESULT & RECEIPT**

## TP Insurer Enquiry

Insurance ..... **China Taiping Insurance**Period of Insurance ..... **06/07/2020 - 05/07/2021**Requested By ..... **SHARON YEE (KANG CAR REPA...**Requested Date ..... **18/01/2021 10:43****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**



**SINGAPORE  
POLICE FORCE**

Traffic Police  
10 Ubi Avenue 3  
Singapore 408865  
Tel +65 6547 0000  
Fax +65 6547 6259  
[www.police.gov.sg](http://www.police.gov.sg)

Our Ref : TP/IP/02955/2021  
Date : 25 February, 2021

SUM WAI MUAN  
139 PASIR RIS GROVE  
#01-47  
SINGAPORE 518134

Dear Sir/Madam

**ACCIDENT INVOLVING SMN6833X & XE819U ALONG OPHIR ROAD JUNCTION OF BEACH ROAD ON 16 JANUARY 2021 AT 1508 HRS.**

I refer to the above accident.

2. Please be informed that we have completed our investigations which shows that the driver of **XE819U** has committed the following offences:
- (a) Careless Driving under Section 65(1)(b) of the Road Traffic Act, Chapter 276 punishable under Section 65(5)(a) of the Road Traffic Act, Chapter 276;
  - (b) Failing to stop after an accident under Section 84(1)(a) Road Traffic Act, Chapter 276;
  - (c) Failing to report accident within 24 hours under Section 84(2) Road Traffic Act, Chapter 276;
  - (d) Failing to Render Assistance under Section 84(3) of the Road Traffic Act, Chapter 276.
- Action has been initiated against the driver for the said offences.

3. If you have any queries, please contact the Investigation Officer, Syed Muhammad Albar at telephone number 6547 6200 or email [Syed\\_Muhammad\\_FARID\\_ALBAR@spf.gov.sg](mailto:Syed_Muhammad_FARID_ALBAR@spf.gov.sg).

Yours faithfully

HAFIZ FAIZAL  
for HEAD TRAFFIC INVESTIGATION  
TRAFFIC POLICE  
SINGAPORE POLICE FORCE

## **Asher Sng (LKKAuto)**

---

**From:** Asher Sng (LKKAuto)  
**Sent:** Monday, 8 March 2021 4:07 PM  
**To:** OPS.WULI@GMAIL.COM  
**Subject:** ACCIDENT INVOLVING XE 819U AND SMN 6833X ON 16/01/2021  
**Attachments:** CCTV-REAR.mp4; CCTV-FRONT.mp4

**Our Ref: CC6/CTI21000980/Aes3**

08 MAR 2021

### **WU LI TRANSPORTATION**

Dear Sir/Madam,

#### **ACCIDENT INVOLVING XE 819U AND SMN 6833X ON 16/01/2021**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher  
*Case Handler*  
DID: 6841 6051  
FAX: 6741 4108  
Email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com)

*c.c. China Taiping Insurance (Singapore) Pte Ltd  
(Motor Claims Dept)*

## Asher Sng (LKKAuto)

---

**From:** Irene Tay <irene.tay@sg.cntaiping.com>  
**Sent:** Tuesday, 19 October 2021 12:39 PM  
**To:** Asher Sng (LKKAuto); Admin A  
**Subject:** FW: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving XE 819U (OI : CTI - TBA) and SMN 6833X (TP : LKK REF - CC6/CTI21000980/Aes3) on 16/01/2021  
**Attachments:** TP LOD.pdf; TP VIDEO.mp4; LETTER TO OI.pdf; TP FRONT VIDEO.mp4; LKK Survey Report.pdf  
**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

Dear Sir/Mdm,

Please proceed to offer repairer " **KANG CAR REPAIRERS PTE LTD**" at **\$9,507.40 (all-in)**.

Regards,

**Irene Tay**  
Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896192 | F:(65) 62247478/62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Sent:** Wednesday, September 29, 2021 3:32 PM  
**To:** Angie Foo <angie.foo@sg.cntaiping.com>  
**Subject:** FW: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving XE 819U (OI : CTI - TBA) and SMN 6833X (TP : LKK REF - CC6/CTI21000980/Aes3) on 16/01/2021

Lod.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you

## Chong Boon Sen

Claims Department

### China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平狮城 Taiping SG

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**From:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Sent:** Wednesday, 29 September 2021 1:01 PM

**To:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** [MANDATE REQUEST] RE: Direct Settlement - Accident Involving XE 819U (OI : CTI - TBA) and SMN 6833X (TP : LKK REF - CC6/CTI21000980/Aes3) on 16/01/2021

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref : Your ref : SNM21D200283

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured cut into third party lane and hit third party vehicle (PIR against insured). We are of the opinion that liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **KANG CAR REPAIRERS PTE LTD**" at **\$9,507.40 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 13,184.15	\$ 8,559.40
2. Loss of Rental (8days x \$112.15)(w/GST)	\$ 960.00	\$ 856.00 (8days x \$100)
3. Towing Fee	\$ 90.00	\$ 90.00

4. LTA Search Fee	\$ 2.00	\$ 2.00
	Total \$ 14,236.15	\$ 9,507.40

Enclosed here with all the relevant documents for your perusal.

**For your approval please.**

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured reversed and hit third party vehicle. We are of the opinion that liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **COMFORTDELGRO ENGINEERING PTE LTD**" at **\$3,449.15 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 2,986.16	\$ 2,740.06
2. Loss of Rental (4days x \$125.40)	\$ 627.00	\$ 501.60 (4days x \$125.40)
3. Loss of Income (4days x \$80)	\$ 400.00	\$ 200.00 (4days x \$50)
3. LTA Search Fee	\$ 7.49	\$ 7.49
<b>Total</b>		<b>\$ 3,449.15</b>

Enclosed here with all the relevant documents for your perusal.

**For your approval please.**

**Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.**

Thank You.

*Best Regards,*

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

**From:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>

**Sent:** Monday, 1 February 2021 6:48 AM

**To:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** FW: Direct Settlement - Accident Involving XE 819U (OI : CTI - TBA) and SMN 6833X (TP : LKK REF - CC6/CTI21000980/Aes3) on 16/01/2021

Dear Sir,

Enclosed herewith our insured GIA REPORT for your attention.

Regards,

**Irene Tay**

Executive

Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

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**From:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>

**Sent:** Wednesday, January 20, 2021 5:39 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving XE 819U (OI : CTI - TBA) and SMN 6833X (TP : LKK REF - CC6/CTI21000980/Aes3) on 16/01/2021

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SMN 6833X at M/s KANG CAR REPAIRERS PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

**Enclosed for your perusal is:**

- **TP GIA report**

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

***To check availability of the case handler, you may contact the undersigned.***

***\*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**