

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Monday, 8 March 2021 4:12 PM
To: kangcar@singnet.com.sg
Cc: Kang Car Repairers Pte Ltd
Subject: RE: Accident involving SMN6833X and XE819U on 16.1.2021 // LKK Ref: CC6/CTI21000980/Aes3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

In order to expedite the claim process, please forward all relevant documents to us (LKK) to proceed on negotiate settlement.

- Please do not send the LOD to our principal for direct settlement.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: kangcar@singnet.com.sg <kangcar@singnet.com.sg>
Sent: Monday, 8 March 2021 1:43 PM
To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Cc: Kang Car Repairers Pte Ltd <kangcar@kangcarrepairers.com.sg>
Subject: RE: Accident involving SMN6833X and XE819U on 16.1.2021 // LKK Ref: CC6/CTI21000980/Aes3

WITHOUT PREJUDICE

Dear Asher,

As requested, we attach herewith our client's video footage for your reference.

Thank you and regards,

Alice
Kang Car Repairers Pte Ltd
Tel: 6747 7636
Fax: 6748 5071

On Mon Mar 08 2021 12:51:00 GMT+0800 (Singapore Standard Time) Asher Sng (LKKAuto) <AsherSng@lkkauto.com> wrote:

----- Original Message -----

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sirs,

We refer to the above matter.

Please be informed that liability is unclear for this matter. Our insured driver reported **NO ACCIDENT / NO COLLUSION**. Enclosed herewith in this email is a copy of our insured's accident report for your perusal.

We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Meanwhile, we would like to request a copy of **video footage/witness statement/scene photos**(if any) in order for us to look into the matter.

We shall revert upon hearing from you.

Thank You.

Best Regards,
Asher Sng | Case Handler
LKK Auto Consultants Pte Ltd
email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: kangcar@singnet.com.sg <kangcar@singnet.com.sg>
Sent: Monday, 8 March 2021 12:17 PM
To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Cc: Kang Car Repairers Pte Ltd <kangcar@kangcarrepairers.com.sg>
Subject: Fwd: Accident involving SMN6833X and XE819U on 16.1.2021 // LKK Ref: CC6/CTI21000980/Aes3

WITHOUT PREJUDICE

Dear Asher,

We refer to the above accident and would appreciate your advising us on the liability.

Thank you and regards,

Alice
Kang Car Repairers Pte Ltd
Tel: 6747 7636
Fax: 6748 5071

On Wed Feb 17 2021 16:25:37 GMT+0800 (Singapore Standard Time) Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

----- Original Message -----
Without Prejudice

Hi Alice,

Thank you for your email.

The case is handled by Asher and she will look into the matter.

Hi Asher,

FYNA, CC6/CTI21000980/Aes3

Best Regards,
Hsiao Tong, Chew (Ms) | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108
HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: kangcar@kangcarrepairers.com.sg
<kangcar@kangcarrepairers.com.sg>
Sent: Wednesday, 17 February 2021 3:52 PM
To: CS A Team <cs-a@lkkauto.com>
Cc: kangcar@singnet.com.sg
Subject: Accident involving SMN6833X and XE819U on 16.1.2021

Without Prejudice

Your ref: XE819U (China Taiping Insurance)

Dear Sirs,

Our client's vehicle SMN6833X had been surveyed by Mr Adrian Ling on 19.1.2021 and we would like to direct settle our client's claim with you.

Could you please look into the matter and let us know the liability.

Thank you and regards

Alice
Kang Car Repairers Pte Ltd
Tel: 67477636