

## Hsiao Tong (LKKAuto)

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**From:** Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>  
**Sent:** Wednesday, 31 March 2021 4:54 PM  
**To:** CS A Team; Admin A  
**Subject:** LOD Re: Accident on 16/1/2021 involving SHC 4576T, GW 886G (AIG's insured) & EN 8288B (Our Ref: TAX/01/21/2027/lg)  
**Attachments:** 2112\_001.pdf

Dear All,

We quantify our own losses as follows:-

Cost of Repair	\$5,100.00
Loss of Rental	\$1,337.50 ( 10 days x \$133.75 )
LTA Search Fee	\$7.00
<b>Total</b>	<b>\$6,444.50</b>

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) Police/GIA reports
- 4) Accident vehicle laid-up report
- 5) LTA search

**Our hirer is claiming his injury and loss of income through his own lawyer.**

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6556 3548)

Claims Department

SMRT Automotive Services Pte Ltd



**AUTHORIZATION TO ACT**  
**(AIG Asia Pacific - Express Third Party Claim)**

I, SMRT TAXIS PTE LTD (the third party claimant") of BLK 60 WOODLANDS INDUSTRIAL PARK E4 (S) 757705 (address), owner of SHC 4576T (vehicle no.) hereby authorize SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SHC 4576T that was damaged pursuant to the accident which occurred on 16/01/2021 (date) along NICOLL HIGHWAY (location) involving vehicle no/s GW 886G & EN 8288B ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of SMRT TAXIS PTE LTD.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 25 (day) of May (month) 2021 (year)



Signed by "the third party claimant"  
(with chop if applicable)



Signed by "the workshop"  
(with chop)

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

“We/I, **SMRT AUTOMOTIVE SERVICES PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$5,900.00** (Global Sum) for vehicle no. **SHC 4576T** that was damaged pursuant to the accident which occurred on **16/01/2021** (date) along **NICOLL HIGHWAY** (location) involving vehicle no/s **GW 886G & EN 8288B**.

This is pursuant to the inspection conducted on **18/01/2021** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **SMRT TAXIS PTE LTD** (“the third party claimant”) of vehicle no. **SHC 4576T** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHC 4576T** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 25 (day) of May (month) 2021 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)

\*\*\* This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4  
SINGAPORE 757705



SMRT Automotive Services Pte Ltd  
2 Tanjong Katong Road, Tower 3, Paya  
Lebar Quarter, #08-01, Singapore 437161  
Tel: 65 69083530 Fax: 65 69083592

### Tax Invoice

GST Reg No. : MR-8500001-7  
CRN : 199004280Z  
Invoice No. : IV210300452  
Date : 25.03.2021  
Vehicle No. : SHC4576T  
Your Ref No. : TAX/01/21/2027  
Our Ref No. : 24109491  
Terms : 30 Days

Description	Qty	Unit Cost	Add %	/ (Discount) Amount	Amount
LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00				\$ 5,100.00

GRAND TOTAL \$ 5,100.00

Remark :

Make/Model : TOYOTA PRIUS  
Accident Date : 16.01.2021

#### Payment Instructions

By Cheque: Crossed and made payable to "SMRT Automotive Services Pte Ltd" with invoice no. indicated on the reverse side. No receipt will be issued unless requested.

#### By Bank Transfer:

Account Name : SMRT Automotive Services Pte Ltd  
Bank Name : DBS Bank Ltd - SGD  
Bank Account No.: 018-008617-4  
Swift Code : DBSSSGSG

*Koo Yew Chung*  
Koo Yew Chung (Mar 25, 2021 15:26 GMT+8)

Authorised Signature  
for SMRT Automotive Services Pte Ltd

E. & O.E



**SMRT Taxis Pte Ltd**

**MEMORANDUM**

To: Claims Dept

Our Ref: TAX/01/21/2027

From: SMRT Taxis Pte Ltd

Date: 26/1/2021

**ACCIDENT ON 16/01/2021 INVOLVING SHC 4576T, GW 886G & EN 8288B  
ALONG NICOLL HIGHWAY**

This is to confirm that the daily rental rate for SHC 4576T is \$133.75 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely  
SMRT TAXIS PTE LTD



for Manager



## Laid Up Report

Accident Start Date : 15/01/2021

Date Generated : 27/01/2021

Accident End Date : 27/01/2021

User Name : LeeGek

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Case Reference Number	Vehicle Registration Number	Company Type	Vehicle Make	Vehicle Model	Job Card Number	Date and Time (Accident Repair)	Date and Time (Repair Completed)
TAX/01/21/2027	SHC4576T	SMRT Taxis Pte Ltd	TOYOTA	PRIUS	24109491	16/01/2021 10:58 AM	27/01/2021 10:34 AM

Enquire Transaction History

Transaction History Details

Log Date/Time:	18 Jan 2021 / 15:34:57	Transaction Amount:	\$7.49
Asset Type:	Vehicle	Channel:	External Agency
Asset ID:	GW886G	Business Transaction Reference No.:	20210118153457015312
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)		
User ID:	ESASBAHO - BALQISH BINTE ABDUL HALIL		
Search Date / Time:	16 Jan 2021 09:15:00		
Insurance Company:	AIG ASIA PACIFIC INSURANCE PTE. LTD.		

Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)

[Back to List](#)

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Thursday, 28 January 2021 3:47 PM  
**To:** htelectricpl@yahoo.com.sg  
**Subject:** ACCIDENT INVOLVING GW 886G(AIG) /SHC 4576T/ OTHERS AT/ALONG NICELL HIGHWAY ON 16/01/2021

28 JAN 2021

**M/s HT ELECTRIC PTE LTD**

*[By Email Only]*

Dear Sir/Madam,

**You Ref: GW886G**

**Our Ref: CC3/AIG21000978/Qps3**

**ACCIDENT INVOLVING GW 886G(AIG) /SHC 4576T/ OTHERS AT/ALONG NICELL HIGHWAY ON 16/01/2021**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SHC4576T against your insurance policy.

Based on the accident report and accident scenario, liability is not in your driver's favour as he filtered into third party lane and collided with third party taxi. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)



## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	20 Jan 2021 17:30	<b>Clim Dtl Modified</b>	Claimant's Name: -> SMRT TAXIS PTE LTD.	[A] Lee Su Li
2	20 Jan 2021 17:30	<b>Clim Veh Model Changed</b>	(201861) TOYOTA PRIUS 1.8 HYBRID CVT (A).	[A] Lee Su Li
3	20 Jan 2021 17:30	<b>Clim Created</b>	Reg No: SHC4576T. Acct Date: 2021/01/16. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Lt d. (SG). Workshop: SMRT Automotive Services Pte Ltd (Woodlands)	[A] Lee Su Li
4	20 Jan 2021 17:30	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	20 Jan 2021 17:30	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2021/01/29	[A] Lee Su Li
6	20 Jan 2021 17:30	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	20 Jan 2021 17:30	<b>Clim Ins Co Changed</b>	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[I] Merimen Administrator
8	20 Jan 2021 17:30	<b>Label Added</b>	(23):Express.	[A] Lee Su Li
9	20 Jan 2021 17:30	<b>Adj Adjuster Assigned</b>	[None] -> OI SUN PIN	[A] Lee Su Li
10	26 Jan 2021 16:54	<b>Clim Registration Modified</b>	Acct Time:09:00:00->00:00:00.	[I] AIG OneClaim Integration User
11	07 Feb 2021 15:46	<b>Video Downloaded</b>	Downloaded SHC4576T vs GW886G_TP VIDEO	[I] Tee, Chee-Wah
12	17 Feb 2021 17:19	<b>Video Downloaded</b>	Downloaded SHC4576T vs GW886G_TP VIDEO	[A] OI SUN PIN
13	07 Mar 2021 13:28	<b>Video Downloaded</b>	Downloaded SHC4576T vs GW886G_TP VIDEO	[I] Tee, Chee-Wah
14	29 Mar 2021 15:17	<b>Adj Rpt Initiated</b>		[A] HUEY YON
15	29 Mar 2021 15:17	<b>Clim Dtl Modified</b>	Insured ID: -> -. Claim Conclusion: -> 3.	[A] HUEY YON
16	29 Mar 2021 15:17	<b>Clim Dtl Modified</b>	JPJ Reg. Date: -> 2014/12/10.	[A] HUEY YON
17	29 Mar 2021 15:17	<b>Clim Details Notified</b>		[A] HUEY YON
18	06 Apr 2021 11:58	<b>Adj Mandate Request</b>	Cur.Req:6043.25;Liability: 100%[B28(g)] *Quantum: (a)COR: \$5,100.00 + (b)LOR(7days x \$133.75): \$936.25 + (c)LTA/GIA search fee: \$7.00 = Total: \$6,043.25 *5 recommendation repair days + 1Sunday + 1PRS = 7days *For your approval please.	[A] CHEW HSIAO TONG
19	14 May 2021 16:37	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2021/01/29. Mandate Remarks: subject to all docs in place.	[I] Ler, Bernard-JQ
20	14 May 2021 16:37	<b>Adj Mandate Set</b>	Approved:6043.25:subject to all docs in place.	[I] Ler, Bernard-JQ

Date From  Date To  Audit Type

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2663064	20 Jan 2021 17:36:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SHC4576T	GW886G	11.00
2665897	29 Jan 2021 14:13:07	Video Upload	Motor	AIG Asia Pacific	AIG Asia Pacific	SHC4576T	CHEW HSIAO TONG	xx.xx

				Insurance Pte. Ltd.	Insurance Pte. Ltd. (SG)			
2681225	29 Mar 2021 15:17:44	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHC4576T	GW886G	11.00