

## Veron Chen (LKKAUTO)

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**From:** Sbk E <sbk5643e@yahoo.com>  
**Sent:** Friday, 26 February 2021 7:29 AM  
**To:** Naz (LKKAUTO)  
**Cc:** SUR; Veron Chen (LKKAUTO)  
**Subject:** Re: FINALIZATION, Re: FBN 6789X-DOA: 29/12/20 (AIG OD)

Dear Naz,

I agree to your recommendation of repair cost \$4,000.00 before Excess and GST. Thanks.

Regards,

Kwan S. H.  
Director  
Bike Production Pte Ltd

On Thursday, February 25, 2021, 03:23:00 PM GMT+8, Naz (LKKAUTO) <naz@lkkauto.com> wrote:

Dear Mr Kwan,

Apologies for the late reply. Attached herewith is the amended marked estimate. We will proceed to finalize if you are agreeable with the amended **Lump Sum COR of \$4,000.00 / 3 REPAIR DAYS;**

Thank you.

Best Regards,  
**Naz** | Technical Investigator  
**LKK Auto Consultants**  
Phone: 6841-2157 | Email: [Naz@lkkauto.com](mailto:Naz@lkkauto.com) | Fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Sbk E <sbk5643e@yahoo.com>  
**Sent:** Sunday, 21 February 2021 12:06 PM  
**To:** SUR <sur@lkkauto.com>; Veron Chen (LKKAUTO) <veronchen@lkkauto.com>  
**Cc:** Naz (LKKAUTO) <Naz@lkkauto.com>  
**Subject:** RE: FINALIZATION, Re: FBN 6789X-DOA: 29/12/20 (AIG OD)

Dear Veron,

Good Day. Please help to finalize so that I can bill AIG. Thanks.

Regards,

Kwan S. H.  
Director  
Bike Production Pte Ltd

On Wednesday, January 27, 2021, 01:55:21 PM GMT+8, Veron Chen (LKKAUTO) <veronchen@lkkauto.com> wrote:

Dear Mr Kwan,

Supplementary approved.

**After paint photos for NEW / OLD Parts for items**

1)\***FRONT LEFT FORK ASSY**

2) **STEERING STEM**

3 **HANDLE BAR**

4) **SPORT RIM FRONT**

5) **RIGHT FORK ASSEMBLY**

6) **METER ASSEMBLY**

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Veron Chen (LKKAuto)

**Sent:** Tuesday, 26 January 2021 7:38 AM

**To:** 'Sbk E' <sbk5643e@yahoo.com>; SUR <sur@lkkauto.com>

**Cc:** Naz (LKKAuto) <Naz@lkkauto.com>

**Subject:** RE: FBN 6789X-DOA: 29/12/20 (AIG OD)

Dear Mr Kwan,

Kindly refer to our email below.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Sbk E <[skb5643e@yahoo.com](mailto:skb5643e@yahoo.com)>  
**Sent:** Monday, 25 January 2021 8:57 PM  
**To:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>  
**Cc:** Naz (LKKAuto) <[Naz@lkkauto.com](mailto:Naz@lkkauto.com)>  
**Subject:** Re: FBN 6789X-DOA: 29/12/20 (AIG OD)

Dear Veron,

Please confirm that we can proceed with this repair for damaged items including unconfirmed and supplementary. Please confirm that only FRONT LEFT FORK ASSY, HANDLE BAR , SPORT RIM FRONT are required with the after paint photos only? Thank you.

Regards,

Kwan S. H.  
Director  
Bike Production Pte Ltd

On Monday, January 25, 2021, 04:53:27 PM GMT+8, Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)> wrote:

Dear Mr Kwan,  
As instructed by our client, please proceed to repair the **insured vehicle FBN 3789X, (Excess \$300) on Lump Sum Repair.**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their rights not to pay if there is no valid approval obtained before repair.

After paint photos for all NEW / OLD Parts for items FRONT LEFT FORK ASSY, HANDLE BAR , SPORT RIM  
FRONT required.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

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