

## Veron Chen (LKKAUTO)

---

**From:** Sbk E <sbk5643e@yahoo.com>  
**Sent:** Wednesday, 27 January 2021 6:34 PM  
**To:** SUR; Veron Chen (LKKAUTO)  
**Cc:** Naz (LKKAUTO)  
**Subject:** Re: REVISED AFTER PAINTING TIMING, Re: FBN 6789X-DOA: 29/12/20 (AIG OD)

Dear Naz,

Good Day. The ERP IU do not need to be replaced, please put as special net repair \$40.00. Thanks.

Regards,

Kwan S. H.  
Director  
Bike Production Pte Ltd

On Wednesday, January 27, 2021, 04:02:40 PM GMT+8, Sbk E <sbk5643e@yahoo.com> wrote:

Dear Veron,

Please help to schedule the after paint timing on 28 Jan 2021 from 1000H onwards. The Insured wants to collect his vehicle tomorrow. Thank you very much for your kind assistance.

Regards,

Kwan S. H.  
Director  
Bike Production Pte Ltd

On Wednesday, January 27, 2021, 02:04:57 PM GMT+8, Sbk E <sbk5643e@yahoo.com> wrote:

Dear Veron,

Please get your surveyor to come for after paint tomorrow 28 Jan 2021 after 1400H. Thank you.

Regards,

Kwan S. H.  
Director  
Bike Production Pte Ltd

On Wednesday, January 27, 2021, 01:55:21 PM GMT+8, Veron Chen (LKKAUTO) <veronchen@lkkauto.com> wrote:

Dear Mr Kwan,

Supplementary approved.

**After paint photos for NEW / OLD Parts for items**

1)\***FRONT LEFT FORK ASSY**

2) **STEERING STEM**

3 **HANDLE BAR**

4) **SPORT RIM FRONT**

5) **RIGHT FORK ASSEMBLY**

6) **METER ASSEMBLY**

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Veron Chen (LKKAuto)  
**Sent:** Tuesday, 26 January 2021 7:38 AM  
**To:** 'Sbk E' <sbk5643e@yahoo.com>; SUR <sur@lkkauto.com>  
**Cc:** Naz (LKKAuto) <Naz@lkkauto.com>  
**Subject:** RE: FBN 6789X-DOA: 29/12/20 (AIG OD)

Dear Mr Kwan,

Kindly refer to our email below.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Sbk E <[skb5643e@yahoo.com](mailto:skb5643e@yahoo.com)>  
**Sent:** Monday, 25 January 2021 8:57 PM  
**To:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>  
**Cc:** Naz (LKKAuto) <[Naz@lkkauto.com](mailto:Naz@lkkauto.com)>  
**Subject:** Re: FBN 6789X-DOA: 29/12/20 (AIG OD)

Dear Veron,

Please confirm that we can proceed with this repair for damaged items including unconfirmed and supplementary. Please confirm that only FRONT LEFT FORK ASSY, HANDLE BAR , SPORT RIM FRONT are required with the after paint photos only? Thank you.

Regards,

Kwan S. H.  
Director  
Bike Production Pte Ltd

On Monday, January 25, 2021, 04:53:27 PM GMT+8, Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)> wrote:

Dear Mr Kwan,  
As instructed by our client, please proceed to repair the **insured vehicle FBN 3789X, (Excess \$300) on Lump Sum Repair.**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

After paint photos for all NEW / OLD Parts for items FRONT LEFT FORK ASSY, HANDLE BAR , SPORT RIM FRONT required.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)