

Veron Chen (LKKAUTO)

From: Sbk E <sbk5643e@yahoo.com>
Sent: Sunday, 25 April 2021 5:11 PM
To: SUR; Veron Chen (LKKAUTO); norsiah.mdnoor@aig.com
Subject: RE: DIRECT SETTLEMENT FOR EXCESS AND LOU, Re: REPAIR AND EXCESS RECOVERY, Re: URGENT SURVEY REPORT, Re: SURVEY REPORT, Re: INV AND DV, Re: FBN 6789X-DOA: 29/12/20 (AIG OD)

Dear Aash,

Good day. As per our conversation, I will proceed to direct settle with TP insured for the Excess and the LOU. I will furnish you the settlement form so that you can use this to repudiate the TP claim against our Insured. Please do not pay out to any TP claim and kindly wait for the said document. Thank you.

Regards,

Kwan S. H.
Director
Bike Production Pte Ltd

On Tuesday, April 20, 2021, 02:21:19 PM GMT+8, Sbk E <sbk5643e@yahoo.com> wrote:

Dear Aash,

Good day. I have tried claiming the Excess from Third Party Insurer but was rejected from the Third Party Insurer. The Third Party Insurer gets their Insured to pay for the Excess and LOU directly to our Insured but requires our Insured to sign a settlement agreement. Please kindly let us know if you have any objection to this arrangement. Thank you.

Regards,

Kwan S. H.
Director
Bike Production Pte Ltd

On Friday, April 2, 2021, 03:10:15 PM GMT+8, Sbk E <sbk5643e@yahoo.com> wrote:

Dear Aash,

Good Day. Please let me know if you have successfully recover the cost of repair from NTUC? I am trying to recover the Excess from NTUC. Please advise. Thank you.

Regards,

Kwan S. H.
Director
Bike Production Pte Ltd

On Tuesday, March 16, 2021, 11:44:07 AM GMT+8, Sbk E <sbk5643e@yahoo.com> wrote:

Dear Norsiah,

Good day. Please refer to the attached file and let me have the survey report. Thanks.

Regards,

Kwan S. H.
Director
Bike Production Pte Ltd

On Friday, March 12, 2021, 07:58:08 AM GMT+8, Veron Chen (LKKAUTO) <veronchen@lkkauto.com> wrote:

Dear Mr Kwan,

Please refer AIG for survey report, OIC Aashweenjeetkaur.Mithoosingh@aig.com

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sbk E <sbk5643e@yahoo.com>
Sent: Thursday, 11 March 2021 5:28 PM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Subject: RE: SURVEY REPORT, Re: INV AND DV, Re: FBN 6789X-DOA: 29/12/20 (AIG OD)

Dear Veron,

Good Day. Please let me have the survey report or help me to link up with the claim officer for this matter. I will like to claim the Excess for this matter. Thanks.

Regards,

Kwan S. H.
Director
Bike Production Pte Ltd

On Wednesday, March 3, 2021, 03:06:05 PM GMT+8, Sbk E <sbk5643e@yahoo.com> wrote:

Dear Veron,

Please help to submit the Invoice and DV for this accident claim FBN6789X. Thanks.

Regards,

Kwan S. H.
Director
Bike Production Pte Ltd

On Wednesday, January 27, 2021, 01:55:21 PM GMT+8, Veron Chen (LKKAuto) <veronchen@lkkauto.com> wrote:

Dear Mr Kwan,

Supplementary approved.

After paint photos for NEW / OLD Parts for items

- 1)*FRONT LEFT FORK ASSY
- 2) STEERING STEM
- 3 HANDLE BAR
- 4) SPORT RIM FRONT
- 5) RIGHT FORK ASSEMBLY
- 6) METER ASSEMBLY

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)
Sent: Tuesday, 26 January 2021 7:38 AM
To: 'Sbk E' <sbk5643e@yahoo.com>; SUR <sur@lkkauto.com>
Cc: Naz (LKKAuto) <Naz@lkkauto.com>
Subject: RE: FBN 6789X-DOA: 29/12/20 (AIG OD)

Dear Mr Kwan,

Kindly refer to our email below.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sbk E <sbk5643e@yahoo.com>
Sent: Monday, 25 January 2021 8:57 PM
To: SUR <sur@lkkauto.com>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Cc: Naz (LKKAuto) <Naz@lkkauto.com>
Subject: Re: FBN 6789X-DOA: 29/12/20 (AIG OD)

Dear Veron,

Please confirm that we can proceed with this repair for damaged items including unconfirmed and supplementary. Please confirm that only FRONT LEFT FORK ASSY, HANDLE BAR , SPORT RIM FRONT are required with the after paint photos only? Thank you.

Regards,

Kwan S. H.
Director
Bike Production Pte Ltd

On Monday, January 25, 2021, 04:53:27 PM GMT+8, Veron Chen (LKKAuto) <veronchen@lkkauto.com> wrote:

Dear Mr Kwan,

As instructed by our client, please proceed to repair the **insured vehicle FBN 3789X, (Excess \$300) on Lump Sum Repair.**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

After paint photos for all NEW / OLD Parts for items FRONT LEFT FORK ASSY, HANDLE BAR , SPORT RIM FRONT required.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)