

## Mei Kwan (LKKAUTO)

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**From:** Admin-D (LKKAUTO)  
**Sent:** Wednesday, 20 January, 2021 12:48 PM  
**To:** Subramaniam, Divyashni; Admin A; assignments; SUR  
**Cc:** Lim, Kok-Chong; Abu Kassim, Noor Mariesa; Hor, Yinrul; Teo, Ericweihong  
**Subject:** Re: aigencrypt PRE-REPAIR INSPECTION REQUEST – SLF5078U vs SLJ8314Y (OI) on D.O.A.: 18/01/2021

**Follow Up Flag:** Follow up  
**Flag Status:** Completed

**Categories:** SUR

Dear Sir/Madam,

Thank you for your assignment.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

**Best Regards,**

**Summer Lee** | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>

**Sent:** Wednesday, 20 January 2021 12:31 PM

**To:** Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

**Cc:** Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>;

Hor, Yinrul <Yinrul.Hor@aig.com>; Teo, Ericweihong <Ericweihong.Teo@aig.com>

**Subject:** aigencrypt PRE-REPAIR INSPECTION REQUEST – SLF5078U vs SLJ8314Y (OI) on D.O.A.: 18/01/2021

Hi,

Please refer to the enclosed request from **M/s Roy & Partners**.

Claim no : 1795758451SG003

Case Owner : Ming Yao Lee

If you have any queries/concerns, please let us know.

*Kindly assist to assign **Adrian Ling** as Single Joint Expert as requested.*

Thanks & Regards,

**Divyashni Subramaniam**  
**AIG**

FNOL Adjuster I  
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.  
Tel: 8001206556 | Ext: 1012103  
[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com) | [www.aig.sg](http://www.aig.sg)

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**From:** xinyu@roypartners.com.sg <xinyu@roypartners.com.sg>  
**Sent:** Wednesday, January 20, 2021 11:55 AM  
**To:** Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>  
**Cc:** Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Teo, Ericweihong <Ericweihong.Teo@aig.com>; xinyu@roypartners.com.sg  
**Subject:** RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLJ8314Y AND SLF078U ON 18/01/2021

**Without Prejudice**

Dear Sir,

Our client selects Adrian Ling of LKK Auto Consultants Pte Ltd for the above mentioned Pre-Repair Inspection.

Thanks & regards,

***Xin Yu***

M/s Roy & Partners  
133 New Bridge Road  
#08-09 Chinatown Point  
Singapore 059413  
Tel : 6536 8466 Fax : 6536 1963  
Email : [xinyu@roypartners.com.sg](mailto:xinyu@roypartners.com.sg)

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**From:** Subramaniam, Divyashni  
**Sent:** Wed, 20 Jan 2021 03:50:12 +0000  
**To:** [xinyu@roypartners.com.sg](mailto:xinyu@roypartners.com.sg)  
**Cc:** Lim, Kok-Chong, Abu Kassim, Noor Mariesa, Hor, Yinrul, Teo, Ericweihong  
**Subject:** RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLJ8314Y AND SLF078U ON 18/01/2021  
Dear Sir/Madam,

Reminder for pre-repair survey.

Kindly response to the email below whether agree to the appointment of any of these motor surveyors below as a single joint expert.

Thanks & Regards,

**Divyashni Subramaniam**  
**AIG**

FNOL Adjuster I  
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.  
Tel: 8001206556 | Ext: 1012103

**From:** Subramaniam, Divyashni

**Sent:** Tuesday, January 19, 2021 11:09 AM

**To:** [xinyu@roypartners.com.sg](mailto:xinyu@roypartners.com.sg)

**Cc:** Lim, Kok-Chong <[Kok-Chong.Lim@aig.com](mailto:Kok-Chong.Lim@aig.com)>; Abu Kassim, Noor Mariesa <[NoorMariesa.AbuKassim@aig.com](mailto:NoorMariesa.AbuKassim@aig.com)>; Hor, Yinrul <[Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com)>; Teo, Ericweihong <[Ericweihong.Teo@aig.com](mailto:Ericweihong.Teo@aig.com)>

**Subject:** aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLJ8314Y AND SLF078U ON 18/01/2021

Without Prejudice

-  
Your Reference: SLF078U

Our Reference : SLJ8314Y

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

**Name of Surveyor**

**Company Name**

Lawrence Ng Chun Kee

Priority Services

Jeffrey Ong Leng Kiat

Priority Services

Jimmy Lee

Priority Services

EC Looi

Automobile Inspection Services Pte Ltd

Pang Kiah Keen (Frankie)

Formteam Adjusters Pte Ltd

Ng You Han

Formteam Adjusters Pte Ltd

Soon HanXin (Gary)

Formteam Adjusters Pte Ltd

Chow Bo Xiong

Formteam Adjusters Pte Ltd

Chua Soo Teck (Benjamin)

Formteam Adjusters Pte Ltd

Steve Chen Tsue Yee

LKK Auto Consultants Pte Ltd

Xing Guo Qiang

LKK Auto Consultants Pte Ltd

Marcus Chua

LKK Auto Consultants Pte Ltd

Mohamad Taufikh

LKK Auto Consultants Pte Ltd

Adrian Ling

LKK Auto Consultants Pte Ltd

Mohammed Rasul

LKK Auto Consultants Pte Ltd

Kenneth Kong

LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks & Regards,

**Divyashni Subramaniam**

**AIG**

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1012103

[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com) | [www.aig.sg](http://www.aig.sg)

**From:** [xinyu@roypartners.com.sg](mailto:xinyu@roypartners.com.sg) <[xinyu@roypartners.com.sg](mailto:xinyu@roypartners.com.sg)>

**Sent:** Monday, January 18, 2021 5:25 PM

**To:** Subramaniam, Divyashni <[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com)>; Lim, Sheng Yang <[ShengYang.Lim@aig.com](mailto:ShengYang.Lim@aig.com)>;

Teo, Ericweihong <[Ericweihong.Teo@aig.com](mailto:Ericweihong.Teo@aig.com)>

**Subject:** [EXTERNAL] PRE REPAIR INSPECTION

**This message is from an external sender; be cautious with links and attachments.**

**Without Prejudice**

**Save as to cost**

Our Ref: MKR/307/9852/2021/jr.xy

Your Ref: Your insured vehicle SLJ 8314Y

Dear Sirs,

**CLAIMANT: NGO KANG CHUN (OWNER OF SLF 5078U)**

**ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SLF 5078U AND SLJ 8314Y ALONG KPE TOWARDS SIMS AVENUE ON 18.01.2021 AT ABOUT 0835 HOURS.**

We refer to the above matter.

We act for Ngo Kang Chun, the owner of the motor car no. **SLF 5078U**.

We are instructed by our client to notify you of a road traffic accident on **18.01.2021** at about **0835 hours** along **KPE TOWARDS SIMS AVENUE** involving our client's motor car registration number **SLF 5078U** and motor car registration number **SLJ 8314Y** driven by your insured at the material time. A copy of the Singapore Accident report is enclosed.

As a result of the accident, our client's motor car **SLF 5078U** has been damaged. Before our client proceed to repair the damaged motor car, please let us know within **two (2) working days** of your receipt of this notice whether you would like to conduct a pre-repair survey of our client's motor car **SLF 5078U** at our client's repairer workshop, **M/S MS Car Auto Pte Ltd** at **No. 8 Kaki Bukit Ave 4 #01-07 Premier @ Kaki Bukit Singapore 415875**. Your said surveyor may contact **Desmond or June at 6385 1838** to arrange the said inspection. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the motor car without further reference to you.

Thanks & regards,

**Xin Yu**

M/s Roy & Partners

133 New Bridge Road

#08-09 Chinatown Point

Singapore 059413

Tel : 6536 8466 Fax : 6536 1963

Email : [xinyu@roypartners.com.sg](mailto:xinyu@roypartners.com.sg)

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