

## Nivitha (LKK Auto)

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**From:** Irene Tay <irene.tay@sg.cntaiping.com>  
**Sent:** Wednesday, 20 January 2021 12:00 PM  
**To:** Zoom Autowerks  
**Cc:** assignments; Admin A  
**Subject:** RE: O/R: SNM21D200230/C02/GBG564D/TAYHP / FW: Pre-Repair Inspection for SMU 4149 P// Accident on 13/01/2021 @ 14:45HR at along Bedok North Street 3 involving Vehicle Number SMU 4149 P & GBG 564 D

Dear Sir/Mdm (LKK),

Please assist to get your surveyor to liaise with ZOOM AUTOWERKS to conduct survey.

Regards,

**Irene Tay**  
Executive  
Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896192 | F:(65) 62247478/62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Zoom Autowerks <zoomautowerks@gmail.com>  
**Sent:** Tuesday, January 19, 2021 9:22 PM  
**To:** Irene Tay <irene.tay@sg.cntaiping.com>  
**Subject:** Re: O/R: SNM21D200230/C02/GBG564D/TAYHP / FW: Pre-Repair Inspection for SMU 4149 P// Accident on 13/01/2021 @ 14:45HR at along Bedok North Street 3 involving Vehicle Number SMU 4149 P & GBG 564 D

Dear Irene,

Kindly arrange Marcus Chua from LKK.

Warmest Regards,  
**Elin Cai**

**Zoom Autowerks Pte Ltd**  
130 Bedok Reservoir Road  
#08-1339 Singapore 470130  
☎9450 7920  
📧[zoomautowerks@gmail.com](mailto:zoomautowerks@gmail.com)

**- Please note our change in mailing/registered address with effect from 1st July 2018 -**

On Tue, Jan 19, 2021 at 3:56 PM Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)> wrote:

Dear Sir/Mdm,

We refer to the above captioned matter.

Enclosed herewith the List of surveyors.

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

Regards,

**Irene Tay**

Executive

Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

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**From:** Zoom Autowerks <[zoomautowerks@gmail.com](mailto:zoomautowerks@gmail.com)>

**Sent:** Tuesday, January 19, 2021 3:02 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>

**Subject:** Re: O/R: SNM21D200230/C02/GBG564D/TAYHP / FW: Pre-Repair Inspection for SMU 4149 P// Accident on 13/01/2021 @ 14:45HR at along Bedok North Street 3 involving Vehicle Number SMU 4149 P & GBG 564 D

Dear Claims,

Kindly assist.

On Tue, Jan 19, 2021, 09:55 Zoom Autowerks <[zoomautowerks@gmail.com](mailto:zoomautowerks@gmail.com)> wrote:

Dear All,

Kindly arrange survey at the soonest.

Warmest Regards,

**Elin Cai**

**Zoom Autowerks Pte Ltd**

130 Bedok Reservoir Road

#08-1339 Singapore 470130

☎9450 7920

✉[zoomautowerks@gmail.com](mailto:zoomautowerks@gmail.com)

**- Please note our change in mailing/registered address with effect from 1st July 2018 -**

On Thu, Jan 14, 2021 at 2:09 PM Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)> wrote:

Dear Irene,

Please conduct PRS for **SMU 4149 P. . (OUR INSURED HAS YET TO FILED SAS REPORT)**

Note: officer in charge - Irene Tay 63896192.

\*\*\* Kindly quote our reference number when replying.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Zoom Autowerks <[zoomautowerks@gmail.com](mailto:zoomautowerks@gmail.com)>

**Sent:** Thursday, 14 January 2021 11:14 AM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** Pre-Repair Inspection for SMU 4149 P// Accident on 13/01/2021 @ 14:45HR at along Bedok North Street 3 involving Vehicle Number SMU 4149 P & GBG 564 D

Dear Sir/Madam,

We are instructed by Nur'Ain Binte Mohamed Eusope to notify you of a road traffic accident on 13/01

/2021

at about 14:45HR along Carpark between Bedok North Street 3 involving our client's vehicle registration number SMU 4149 P and vehicle registration number GBG 564 D driven by your insured at the material time.

A copy of the Singapore Accident Statement/Traffic Police Report filed is enclosed. As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated time, our client shall proceed to repair the vehicle without further reference to you.

Please contact me @ 9450 7920, should you require more information.

***Kindly arrange survey at Blk 15 Kaki Bukit Road 4, Bartley Biz Centre, #01-53, Singapore 4178 08.***

Warmest Regards,

**Elin Cai**

**Zoom Autowerks Pte Ltd**

130 Bedok Reservoir Road

#08-1339 Singapore 470130

☎9450 7920

✉[zoomautowerks@gmail.com](mailto:zoomautowerks@gmail.com)

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