



Letter of Claims Request for direct settlement.

We are submitting a claim on behalf of our customer Ee Jian Wen Jeremy
NRIC Sxxxx 004F insured of vehicle SPR 198Y against
your insured vehicle number GBJ 5231R (China)
On the accident dated on 19.01.2021 (ddmmyyyy) along Alexandra Road
towards Telok Blangah

Dated this 19 (day) of Jan (month) 2021.

Charmaine Kong
Volkswagen Group Singapore
Accident Claims Dept.
charmaine.kong@vw.com.sg
DID : 63057176/ 63057299
HP: 92361399

VOLKSWAGEN CENTRE SINGAPORE

247 Alexandra Road
Singapore 159934
Biz. Reg. No.: 199101494Z
GST No.: M200985052



SKODA

Commercial
Vehicles

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Non binding - Preview

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Company
CHINA TAIPING INSURANCE (S) PL
3 ANSON ROAD
#18-00 SPRINGLEAF TOWER
Singapore 079909

Customer Details:
Mr
EE
JIAN WEN, JEREMY
114 CLEMENTI STREET 13
#02-63
Singapore 120114

Document no.
Document date 19-01-2021
Customer no. 5211001170
Customer GST-ID 200208384E
Dealer 30001
Job order number 2021002748/ 1
Job order date 19-01-2021
Service Advisor TIOW CHUAN CHEE

License plate	Model code	First registration	VIN	Model	Mileage
SFR198Y	5T13NZC1	28-06-2019	WVGZZZ1TZKW059334	Touran Comfortline EQP 1.4 TSI 110kW DSG	20,750

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
	Check Short Circuit / Harness Repair	1	pcs.	280.00	#1	280.00	299.60
	Diagnostic and Programming	1	pcs.	480.00	#1	480.00	513.60
5TA827025P	Rear Trunk Lid	1	pcs.	2,207.90	#1	2,207.90	2,362.45
D 169300M2	1k Window Adhesive	2	pcs.	51.11	#1	102.22	109.38
D 00940104	All Purpose Cleaner	1	pcs.	94.03	#1	94.03	100.61
D 00920002	Primer	1	pcs.	27.39	#1	27.39	29.31
D 181802M1	Activator For Precoated W	1	pcs.	25.14	#1	25.14	26.90
D 00950025	Applicator	2	pcs.	10.12	#1	20.24	21.66
5TA827939 041	Spoiler Satin Black	1	pcs.	260.54	#1	260.54	278.78
	LHR W/SCREEN SIDE MLDG						
5TA827940 041	Spoiler Satin Black	1	pcs.	272.52	#1	272.52	291.60
	RHR W/SCREEN SIDE MLDG						
8D0853419D	Packing Adhesive	1	pcs.	29.20	#1	29.20	31.24
	REAR NUMBER PLATE PACKING						
WHT007341	Rivetted Cap Nut	4	pcs.	2.28	#1	9.12	9.76
5TA827505D	Hood Latch	1	pcs.	158.42	#1	158.42	169.51
	LOCK						
5TA827520 9B9	Cover Lock Satin Black	1	pcs.	19.79	#1	19.79	21.18
	LOCK COVER						
5TA827705A	Gasket	1	pcs.	317.42	#1	317.42	339.64
	REAR WETHERSTRIP						
5TA827566B	Pushbutton For Electric L	1	pcs.	1,470.77	#1	1,470.77	1,573.72
5NA943021	Led Licence Place Light	2	pcs.	100.67	#1	201.34	215.43
3CN945087	Additional Brake Light Wi	1	pcs.	221.63	#1	221.63	237.14
	3RD BRAKELIGHT						
5TA853630A DPJ	Vw Sign Black/Bright Chro	1	pcs.	105.72	#1	105.72	113.12
5TA853687 2ZZ	Inscription Bright Chrome	1	pcs.	72.44	#1	72.44	77.51
	EMBLEM - TOURAN						
5TA807417 GRU	Cover For Bumper Primed	1	pcs.	1,321.12	#1	1,321.12	1,413.60
5TA807568A 9B9	Spoiler Satin Black	1	pcs.	323.75	#1	323.75	346.41
WHT005263	Rivet	4	pcs.	1.14	#1	4.56	4.88
5TA807305	Bumper	1	pcs.	544.33	#1	544.33	582.43
	REINFORCEMENT						
5TA807863	Attachment Strip	1	pcs.	63.48	#1	63.48	67.92
	BUMPER CTR BRACKET						
5TA807453	Guide Piece	1	pcs.	41.17	#1	41.17	44.05
	LHR BUMPER BRACKET (UPPER)						
5TA807454	Guide Piece	1	pcs.	41.17	#1	41.17	44.05
	RHR BUMPER BRACKET (UPPER)						
5TA807393	Guide Piece	1	pcs.	33.60	#1	33.60	35.95
	LHR BUMPER BRACKET (SIDE)						
5TA807394	Guide Piece	1	pcs.	33.60	#1	33.60	35.95
	RHR BUMPER BRACKET (SIDE)						
WHT005560	Speed Nut	6	pcs.	1.58	#1	9.48	10.14

VOLKSWAGEN CENTRE SINGAPORE

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SFR198Y	5T13NZC1	28-06-2019	WVGZZZ1TZKW059334	Touran Comfortline EQP 1.4 TSI 110kW DSG	20,750

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
5TA813309A	End Plate	1	pcs.	400.18	#1	400.18	428.19
	END PANEL OUTER						
N 91017602	Weld Stud	4	pcs.	0.96	#1	3.84	4.11
D 007500A2	Zinc Spray	1	pcs.	62.88	#1	62.88	67.28
D 180003M2	2k-Body Adhesive	1	pcs.	428.72	#1	428.72	458.73
D 476KD1M2	Sealant Can Be Sprayed	1	pcs.	64.15	#1	64.15	68.64
	LABOUR	7	pcs.	840.00	#1	5,880.00	6,291.60
	SPRAY PAINT	6	pcs.	800.00	#1	4,800.00	5,136.00
	TRANSFER BOOT LID MECHANISM	1	pcs.	840.00	#1	840.00	898.80
	R&R REAR W/SCREEN	1	pcs.	840.00	#1	840.00	898.80
	REAR WATER LEAK TEST	1	pcs.	150.00	#1	150.00	160.50
	R&R REAR LUGGAGE TRIM	1	pcs.	840.00	#1	840.00	898.80
	REAR NUMBER PLATE	1	pcs.	80.00	#1	80.00	85.60
	REVERSE SENSOR	1	pcs.	400.00	#1	400.00	428.00
	CHINA TAIPING DIRECT SETTLEMENT						
	DOA : 19/01/2021						
	TP VEH : GBJ5231R						
	SURVEY BY :						

Quotation valid till 26-01-2021

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#1	760.00	22,821.86	7%	1,650.73	23,581.86	25,232.59
Total	760.00	22,821.86		1,650.73	23,581.86	25,232.59

Customer

Service Advisor

-----VISIT OUR WEBSITE: aftersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions).-----

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SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date of Submission	19/01/2021 14:01 (SGT)
Date of Accident	19/01/2021 11:27 (SGT)
Exact Location of Accident	Singapore
Additional Location Information	ALEXANDRA ROAD TWDS TELOK BLANGAH
Country/State of Loss	Singapore

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SFR198Y
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INSURED/POLICYHOLDER

Is company?	No
Name Of Registered Owner	EE JIAN WEN JEREMY
NRIC No	SXXXX004F
Email Address	ee.jw.jeremy@gmail.com
Mobile Phone No	(Phone) +65-98776895
Alternative Phone No	(Home) +65-98776895

VEHICLE PARTICULARS

Manufacturer	Volkswagen
Model	Touran
Variant	
Exact purpose for which vehicle was being used at time of accident	Private use
Are you claiming under your own insurance policy for repair to your vehicle?	No - Claiming third party
Vehicle Category	Private car

INSURANCE COMPANY

Name of Insurance Company	MSIG
Type of Coverage	Comprehensive
Fleet Policy	No
Policy Number	A29129005AV2
Cover Note Number	

DRIVER

Name of Driver	YEO QUI LING, TAMMI
NRIC No	SXXXX830E

Date Of Driving Pass	03/12/2002
Driving experience	18 YEARS AND 1 MONTH
Gender	Female
Mobile Number	(Phone) +65-98776895
Alt. Phone Number	-
Email Address	ee.jw.jeremy@gmail.com
Address	APT BLK 114 CLEMENTI STREET 13
Address complement	#02-63
Postcode	120114
Is the driver the policyholder?	No
If No, Relationship of the Driver with the Insured	Spouse
Does Driver Own Other Vehicles?	No
Vehicle Registration Number of Other Vehicle Owned by Driver	-
Insurance Company of Other Vehicle Owned by Driver	-

GENERAL INFORMATION OF THE ACCIDENT

Type of Accident	Collision - Head to Rear
Weather Conditions	Clear
Road Surface	Dry

OTHER INFORMATION

Was any foreign vehicle involved in the accident?	No
Number of vehicles involved in the accident	2
Was anybody injured in the Accident?	No
Was any injured conveyed to hospital by ambulance?	-
Was any other material or property damaged?	Yes
Number of Passengers (Including Driver)	2
Has the driver been approached by unknown person(s) soliciting/offering accident claims assistance?	No

PASSENGER 1

Name	EE JIAN WEN JEREMY
Gender	Male

DETAILS OF POLICE ACTION

Was the accident reported to the police?	No
Was notice of intended Prosecution given?	No
If yes, against whom?	-

CIRCUMSTANCES OF ACCIDENT

REFER TO SKETCH PLAN

ATTACHMENT(S)

Are accident photos available for attachment?	Yes
Was there any video captured by Car Camera?	Yes
Was there any audio recorded?	No

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	GBJ5231R
Vehicle Manufacturer	-
Vehicle Model	-
Vehicle Variant	-
Vehicle Colour	-
Vehicle Category	Commercial vehicle
Name of Driver	

Address	-
Address complement	-
Postcode	-
Insurance Company Name	China Taiping Insurance
Nature Of Damage	-
Details of property damaged in accident	-
No. Of Passenger (Including Driver)	-


SKETCH PLAN


IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation**.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that :

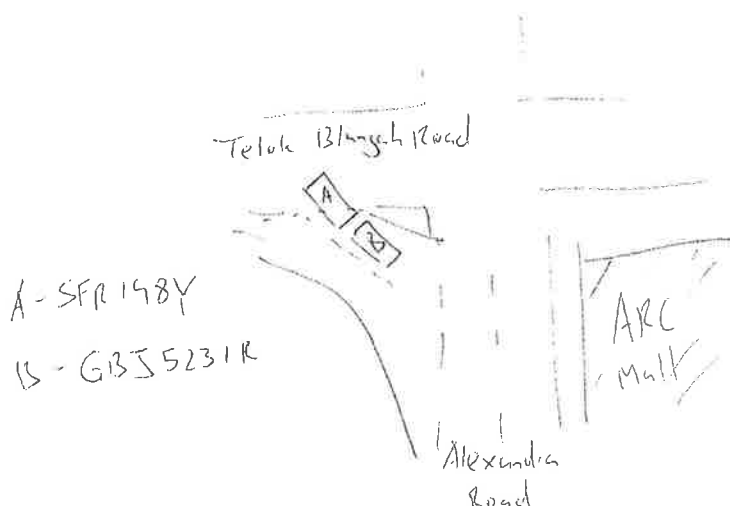
- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :
- (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.
- (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.

 19 Jan 1150
Policyholder's Signature / Date & Time

 19/1/21 1150H
Driver's Signature (If driver is not the policyholder) / Date & Time

 Steven Chee
Insurance Advisor
Tel: 6305 7299 Ext: 511
HP: 8511 2203
Fax: 6285 8620
Witnessed by Reporting Centre Personnel

Sketch Plan



Location : Junction of Alexandria Road and Telok Blangah Road.
Time : 1127 H.
Date : 19 Jan 2021

When driving along Alexandria Road towards Telok Blangah, on a slip road, when I started to move there was an incoming car. I stopped at the junction, suddenly vehicle B rear ended my vehicle.

I/We declare the foregoing particulars are true in every respect.

 19/1/21.

Steven Chee
Insurance Advisor
Tel: 6305 7299 Ext: 5
HP: 8511 2203
Fax: 6285 867