

Re: aigencrypt PRE-REPAIR INSPECTION REQUEST – SHC3126R vs SMU7797Z (OI) on D.O.A.: 18/01/2021

Admin-D (LKKAuto) <admin-d@lkkauto.com>

Wed 1/20/2021 11:31 AM

To: Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Teo, Ericweihong <Ericweihong.Teo@aig.com>

Dear Sir/Madam,

Thank you for your assignment.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>

Sent: Wednesday, 20 January 2021 11:21 AM

To: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Teo, Ericweihong <Ericweihong.Teo@aig.com>

Subject: aigencrypt PRE-REPAIR INSPECTION REQUEST – SHC3126R vs SMU7797Z (OI) on D.O.A.: 18/01/2021

PART 1 OF 2

Hi,

Please refer to the enclosed request from **BIFROST AUTO PTE LTD**.

Claim no : 2507606411SG003

Case Owner : Chee Xiang Jeremy Goh

If you have any queries/concerns, please let us know.

Thanks & Regards,

Divyashni Subramaniam

AIG

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1012103

Divyashni.Subramaniam@aig.com | www.aig.sg

From: assessment_ltc@bifrostauto.com <assessment_ltc@bifrostauto.com>

Sent: Wednesday, January 20, 2021 8:59 AM

To: Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>

Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Teo, Ericweihong <Ericweihong.Teo@aig.com>; claims_ltr@bifrostauto.com; claims@bifrostauto.com; claims_ltm@bifrostauto.com; assessment_ltc@bifrostauto.com

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMU7797Z AND SHC3126R ON 18/01/2021

WITHOUT PREJUDICE

Dear Sir/Mdm,

Our client has selected LKK..

Please let us have your claim number and office-in-charge's contact.

Please let us have the clearance of liability for direct settlement.

Please assign the pre-repair survey as soon as possible.

From: Subramaniam, Divyashni

Sent: Tue, 19 Jan 2021 09:03:55 +0000

To: assessment_ltc@bifrostauto.com

Cc: Lim, Kok-Chong, Abu Kassim, Noor Mariesa, Hor, Yinrul, Teo, Ericweihong, claims_ltr@bifrostauto.com, claims@bifrostauto.com, claims_ltm@bifrostauto.com

Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMU7797Z AND SHC3126R ON 18/01/2021

Without Prejudice

-

Your Reference: SHC3126R

Our Reference : 2507606411SG003

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor

Company Name

Lawrence Ng Chun Kee
Priority Services
Jeffrey Ong Leng Kiat
Priority Services
Jimmy Lee
Priority Services
EC Looi
Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)
Formteam Adjusters Pte Ltd
Ng You Han
Formteam Adjusters Pte Ltd
Soon HanXin (Gary)
Formteam Adjusters Pte Ltd
Chow Bo Xiong
Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)
Formteam Adjusters Pte Ltd
Steve Chen Tsue Yee
LKK Auto Consultants Pte Ltd
Xing Guo Qiang
LKK Auto Consultants Pte Ltd
Marcus Chua
LKK Auto Consultants Pte Ltd
Mohamad Taufikh
LKK Auto Consultants Pte Ltd
Adrian Ling
LKK Auto Consultants Pte Ltd
Mohammed Rasul
LKK Auto Consultants Pte Ltd
Kenneth Kong
LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks & Regards,

Divyashni Subramaniam

AIG

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1012103

Divyashni.Subramaniam@aig.com | www.aig.sg

From: Assessment Dept <assessment_ltc@bifrostauto.com>

Sent: Tuesday, January 19, 2021 1:47 PM

To: AIG SGP, Claims-Survey <AIGSGP_ClaimsSurvey@aig.com>; Claims Dept <claims_ltr@bifrostauto.com>; Joseph Koh <claims@bifrostauto.com>; Ms Lim <claims_ltm@bifrostauto.com>; Claims Dept <claims_ltv@bifrostauto.com>; Claims Dept <claims_lts@bifrostauto.com>

Subject: [EXTERNAL] PRS FOR our client's vehicle SHC 3126 R and your insured's vehicle SMU 7797 Z on 18.01.2021

This message is from an external sender; be cautious with links and attachments.

Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, Norazman Bin Abdul Rahman, to notify you of the aforesaid accident involving our client's vehicle SHC 3126 R and your insured's vehicle SMU 7797 Z on 18.01.2021.

Please find enclosed our client's GIA report for your necessary action.

This serves as a **NOTICE** that we are claiming against SMU 7797 Z for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle.

PLEASE LET US HAVE A LIST OF YOUR EXTERNAL SURVEYORS FOR OUR SELECTION AS A SINGLE JOINT EXPERT.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

Premises for the Pre-repair inspection: Blk 9 Sector C #01-42, Sin Ming Industrial Estate, Singapore 575644

Contact Person: Ms Lim / Ms Lee / Regina / Wilson

Contact Email: claims_ltv@bifrostauto.com / claims_ltm@bifrostauto.com / assessment_ltc@bifrostauto.com

VEH IN (Date & Time) : **19.01.2021**

PRS ARRANGEMENT (Date & Time) : **AS SOON AS POSSIBLE**

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

Thank you.

You can protect our environment. Think before you print.

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Best Regards
Regina / Wilson
Assessment Dept
BIFROST AUTO PTE LTD
O: 62436687

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