

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Thursday, 21 January 2021 10:59 AM
To: Admin-D (LKKAUTO); 'Teo, Grace'; assignments; 'Gnoh, Pau Loong'
Cc: SUR
Subject: RE: LKK \ CMTD2100177/GPL - SMJ1439E Claiming Against Your Insured: SJH8619C
Accident Date: 15.01.2020
Attachments: PRELI ADVISED.pdf

Dear Pau Loong,

Enclosed preliminary revised of vehicle SMJ 1439E
Date of survey: 20/1/2021
Number of days (estimated) : 12 days

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Sent: Wednesday, 20 January 2021 11:02 AM
To: 'Teo, Grace' <grace.teo@sompo.com.sg>; assignments <assignments@lkkauto.com>
Cc: 'Gnoh, Pau Loong' <PauLoong.Gnoh@sompo.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: LKK \ CMTD2100177/GPL - SMJ1439E Claiming Against Your Insured: SJH8619C Accident Date: 15.01.2020

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted*

From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: Wednesday, 20 January 2021 8:44 AM

To: Chew Goon Motor(ad3) <ad3@chewgoonmotor.com.sg>; Gnoh, Pau Loong <Pauloong.Gnoh@sompo.com.sg>; chewgoon@singnet.com.sg; Eric <eric@chewgoonmotor.com.sg>; 'admin-d@lkkauto.com' <admin-d@lkkauto.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>
Subject: LKK \ CMTD2100177/GPL - SMJ1439E Claiming Against Your Insured: SJH8619C Accident Date: 15.01.2020

Without Prejudice

Our Reference: CMTD2100177/GPL

Your Reference: SMJ1439E

Hi Kelly,

We refer to your email reply of 19.01.2021 and will appoint **LKK Auto** to conduct the survey.

Hi **LKK Auto**,

Please arrange **Mr. Kenneth or Mr. Marcus** to survey **SMJ1439E** on a without prejudice and any admission of liability basis.

Please revert your report upon completion of survey to my colleague, **Mr. Pau Loong**.

Thank you.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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From: Chew Goon Motor(ad3) <ad3@chewgoonmotor.com.sg>

Sent: Tuesday, January 19, 2021 4:53 PM

To: Teo, Grace <grace.teo@sompo.com.sg>; Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>; chewgoon@singnet.com.sg; Eric <eric@chewgoonmotor.com.sg>

Subject: RE: PRI \ CMTD2100177/GPL - SMJ1439E Claiming Against Your Insured: SJH8619C Accident Date: 15.01.2020

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Dear Grace,

According to your list, we prefer **LKK Auto Consultants** to survey the vehicle.

Thanks & Regards,

Kelly

Chew Goon Motor

Blk 10, Ang Mo Kio Ind Park 2A,

Ave 5 #01-15 , 16 & 17,

Ang Mo Kio Autopoint

Singapore 568047

Tel : 6484 1626

Fax : 6484 0465

From: [Teo, Grace](#)

Sent: Monday, 18 January 2021 3:13 PM

To: [Chew Goon Motor\(ad3\)](#); [Gnoh, Pau Loong](#); chewgoon@singnet.com.sg; [Eric](#)

Subject: PRI \ CMTD2100177/GPL - SMJ1439E Claiming Against Your Insured: SJH8619C Accident Date: 15.01.2020

Our Reference: CMTD2100177/GPL

Your Reference: SMJ1439E

Date: 18/01/2021

Without Prejudice
EMAIL ONLY

OUR Email: motorsurvey@sompo.com.sg

Attention:

M/S CHEW GOON MOTOR

Dear Kelly,

ACCIDENT INVOLVING SJH8619C & SMJ1439E ON 15.01.2021

We refer to your Notice of Accident dated 18/01/2021.

Please be informed that **Mr. Gnoh Pau Loong** is the handler of this case who can be contacted at 63295 217/PauLoong.Gnoh@sompo.com.sg.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
	LKK Auto Consultants	Kenneth Kong Seng Cheong	
		Marcus Chua Kang Seng	
	Priority Services	Jimmy Lee	
		Lawrence Ng	
		Jeffrey Ong	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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From: Chew Goon Motor(ad3) <ad3@chewgoonmotor.com.sg>

Sent: Monday, January 18, 2021 2:58 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>; Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>; chewgoon@singnet.com.sg; Eric <eric@chewgoonmotor.com.sg>

Subject: SMJ1439E Claiming Against Your Insured: SJH8619C Accident Date: 15.01.2020

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/Mdm,

Vehicle SMJ1439E is lying at our workshop.
Could you provide us with a list of 10 surveyors name.

Please advise.

Thanks & Regards,
Kelly

Chew Goon Motor

Blk 10, Ang Mo Kio Ind Park 2A,
Ave 5 #01-15 , 16 & 17,
Ang Mo Kio Autopoint
Singapore 568047
Tel : 6484 1626
Fax : 6484 0465

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