# **FASTECH AUTO PTE LTD**

1 Kaki Bukit Ave 6 #01-48 Autobay Singapore 417883

Tel No: 67465405 / 67465376 Fax No: 67458520

Tax Reg No: 200006262D

Date: 26.01.2021

China Taiping Insurance Singapore Pte Ltd 3 Anson Road #16-00 Springleaf Tower Singapore 079909

Attn: Motor Claim Department

Dear Sir/Madam,

#### ACCIDENT INVOLVING VEHICLES : SLN 3200D / GBJ 7418G ON 19.01.2021

We are the authorized repair workshop for the owner of motor vehicle no: SLN 3200D , which was involved in the captioned accident with your insured vehicle no: GBJ 7418G . The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1)	Cost of Repair (inclusive of GST)	\$ 4,280.00
2)	Loss of Rental	\$ 540.00
3)	LTA Search Fee	\$ 7.45
		\$ 4,827.45

We enclosed herewith the following documents to support the claims:

- a) Final Repair Invoice
- c) LTA Search Result
- e) GIA Report
- g) Insurance Certificate

- b) Car Rental Invoice / Agreement
- d) Letter of Authorisation, etc...
- f) I/C & Driving Licence
- h) Vehicle Registration Log Card

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you. Yours faithfully,

Jason Tang (jason@fastechauto.com.sg)

For Fastech Auto Pte Ltd

DATE : 19.01.2021
TO: china Taiping Insurance (Singapore) He 2td
RE: ACCIDENT INVOLVING VEHICLE NO. SLN 3200 D / GBJ 7418
ALONG <u>Bukit Timah Rad Towards Scotts Road</u> ON 19.01.2021
I/We, Tan chee Heng Alfred
I/We, Tan Chee Heng Alfred of (NRIC No./ROC No.) S 8031188E
of 10C Hougang Street 11 # 12-46 Singapore 534077  owner of vehicle no. SLN 3200 D in consideration of M/s FASTECH AUTO
owner of vehicle no. SLN 3200 D in consideration of M/s FASTECH AUTO
PTE LTD repairing my/our vehicle SLN 32000 at my/our instruction and hereby
authorise M/s FASTECH AUTO PTE LTD to demand claim settlement whatever
amount settled/payable by the Insurance Company and/or third party or to commence legal
proceedings, if necessary, under my name, for the cost of repairs, car rental and/or loss of us
etc. and to their appointing solicitor to act for me/us in respect of the said accident/claim and
all claimed and/or settled shall belong to them absolutely.
I/We further agree and undertake to indemnify them against the above-mentioned claim cost
which may arisen therewith.
Signature of Owner:
Name of Owner: Tan chee Heng Alfred.
J

\*\*\* This Discharge Voucher applies only to the claimant's claim for his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

#### MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNW00055212001 Claim No: SNM21D200408

Claimant : TAN CHEE HENG ALFRED (CHEN ZHIXING ALFRED)

Amount. s\$4,580.00

SINGAPORE DOLLARS FOUR THOUSAND FIVE HUNDRED AND EIGHTY

ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SLN 3200D Insured Vehicle No. : GBJ 7418G

Date of Loss

: 19/01/2021

Place of Accident

: TOWARDS BUKIT TIMAH ROAD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name

: SSL LIMOUSINE PTE LTD

Driver Name

: MOHAMED ZULKARNAIN BIN MOHAMED RIZAL

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1)	Global	Cum								a a		
( + /	GIODAI	Sum								S\$	4,580.00	
	TOTA	AL .		•	•					S\$	4,580.00	
										====	=========	

TAN CHEE HENG ALFRED

Claimant Name: (CHEN ZHIXING ALFRED)

Date

Signature

S8031188E

ALFRED TAN

# **TAX INVOICE**

# **FASTECH AUTO PTE LTD**

1 Kaki Bukit Ave 6 #01-48 Autobay Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 200006262D

Tax Invoice: 22201

China Taiping Insurance Singapore Pte Ltd

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Attn: Motor Claim Department

Date

:26.01.2021

Vehicle No : SLN 3200D

Make/Model : HONDA CITY

Chassis/Eng# :

Accident Date : 19.01.2021

Claim No

Reference

:0121 -22201

Policy No

Amount

To proceed on lump sum repair

S\$

4000.00

E. & O. E.

Total: S\$

4000.00

GST @ 7%: S\$

280.00

Amount Due: \$\$

4280.00

for FASTECH AUTO PTE LTD

All Invoices are subjected to GST

# DYNAMIC CAR RENTAL

1 Kaki Bukit Ave 6 #01-46 Autobay

Singapore 417883

Tel No: 6741 7244 / 6746 5405 Fax No: 6745 8520 / 6746 5786

Co. Reg No: 52928467K

To: TAN CHEE HENG ALFRED

Invoice

: DCR-2021-01-12

Date : 22.01.2021

Agreement No: 21633 Payment Terms: LOD

**DESCRIPTION** 

**AMOUNT** 

Rental charges for vehicle: SGL 514M ( 0121-22201 )

\$ 540.00

Rental Period from 19.01.2021 to

22.01.2021

E. & O. E.

Total \$

540.00

LINA PANG

for Dynamic Car Rental

# Dynamic Car Rental

ESPECIA 2 II 1 KAKI BUKIT AVENUE 6, #01-46/48/50 AUTOBAY, SINGAPORE 417883. TEL: (+65) 6741 7244, 6746 5405 FAX: (+65) 6745 8520, 6746 5786

Co. Reg. No. 52928467K

# RENTAL TERMS AND CONDITIONS

No. 21633

lan Chee Hen	O NHIEO	and to contravention of an	V SIN AND AND STREET OF STREET	KE MODEL:
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of this Agreement, Inc Hird Shall be lide of equal value and shall bear.	fors trainist to noise the asimilars allow t	on same at the expose	KM	19.01.2021@3.11pm
NAMED DRIVER	t be put of expose	tich the Owner may meur of	DRIVEN	ni province di summetrico.
Service or any parts or accessories	z acutom araiteamini Carti di bria anocap		in abstract and control and higher it	ero 815, ni. elibritat/ elitr. des X. (b)
S8031188E	E OF EXPIRY	PLACE OF ISSUE	Hours	S @S\$
PASSPORT NO DATE	E OF ISSUE	PLACE OF ISSUE	3 DAYS	s ess 180.00 \$ 540.00
ADD NAMED DRIVER	Levery that sexur	amage to me vehicle and or	WEEKS	
DRIVING LICENCE NO DATE	OF EXPIRY	PLACE OF ISSUE	MONTHS	S @SS
PASSPORT NO DATE	OF ISSUE	PLACE OF ISSUE	BY INITIALLING, RENTER AGREES TO PAY ADD FEE	E
IMPORTANT NOTES: This vehicle is licenced to carry 04 passengers only.			FOR COLLISION DAMAGES WAIVER (C.D.W.)	alreve hoez rotem no (a)
No refund will be given for vehicle returns early.  No refund will be given for period left in vehicle.  Hirer is liable to pay loss of earnings while damaged	vehicle is under repair.		minima or alcohol or drug	TOTAL RENTAL \$ 540.00 .
Hirer is liable to pay all parking fee and traffic summi Vehicle return during office hour only. No service on Public Holiday and Sunday.	onese.		Instriction and to his b	DELIVERY FEE
Geographical areas: Singapore & West Malaysia. Driver must be: a) 18 years old and above.			V	COLLECTION FEE
<ul> <li>b) Holding a valid relevant class of driving license.</li> <li>The vehicle is strictly to be driven by the person to with the vehicle is soft allowed to sub-let the vehicle to anot</li> </ul>	hom it is hired to and the addit her party and subletting is not	tional driver named in the agreement. covered.	PER DAY PER WEEK	PER MONTH
*W/screen Excess In S'pore : SGD 100,00 *W  THIRD PARTY COVERED EXCESS:	ection II - Used Outside S'pore //screen Excess Outside S'pore	: SGD 3000.00	BY INITIALLING, RENTER AGREES TO PAY ADD FEE FOR PERSONAL ACCIDENT INSURANCE (P.A.I.)	
*Hirer must bear all costs to the damages of the retur *Section II - Used in S'pore Only: SGD 1500.00  *Hirer must bear all costs to the damages of the retur *Section II - Used Outside S'pore: SGD 3000.00			X	100 to many page 5 607 th
YOUNG AND INEXPERIENCE DRIVER Hirer or any authorised driver who is age 22 years old 18 month or less driving experience.	(on the date accident) and belo	ow or possess	PER DAY PER WEEK S S	PER MONTH S
COMPREHENSIVE COVERED EXCESS:			PREPAYMENT	TOTAL CHARGE
*Section II - Used in S'pore Only : SGD 6000.00 *Se	ction 1  - Used Outside S'pore : ction 11  - Used Outside S'pore : //screen Excess Outside S'pore	SGD 12,000.00	CHECK	DEPOSIT
THIRD PARTY COVERED EXCESS: *Hirer must bear all costs to the damages of the return	ı vehicle.		CASH	A. att The Miles bands hereful
*Section II - Used in S'pore Only: SGD 6000.00  *Hirer must bear all costs to the damages of the return *Section II - Used Outside S'pore: SGD 12,000.00	ı vehicle.		RECEIPT NO.	NETT CHARGE
Hirer is responsible for any costs to the			bus too cape embelsuam	evis transcript and to
THIRD PARTY DAMAGE / INJURY claims.			AMOUNT DUE / REFUND	earth autgronab ydda p earps yddian raith a (T (d)
HAVE READ THE TERMS AND CON THIS RENTAL AGREEMENT AND	NDITIONS ON BOTH AGREE THEREOF	-I SIDES	d svan van tart andersprans to a d svan van tart amengement to a fin to blav ad llariz mement am	Tries A recoment explains the says of the terms of
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d. Sa daily bers from the due de			will as lathest to take the many	ine same.
				Aliw sham at memora filmu
DVNAMC	AR RENTAL			DRIVER'S SIGNATURE

## > Back to OneMotoring



Land Transport Authority 10 Sin Ming Drive Singapore 575701

GST Registration No.: M4-0006529-2

Print Date/Time:

19 Jan 2021 / 11:24:26

Receipt Date/Time: 19 Jan 2021 / 11:24:26

# Tax Invoice/Receipt

Receipt No.: ITNET-00000-210119-001214

Previous Receipt No.:

S/N Item Description/ Business Transaction Reference No.		Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - GBJ7418G As at 19 Jan 2021/11:00:00 Insurance Co: CHINA TAIPING INSURANC Insurance Enquiry - GBJ7418G Enquiry Fee	E (SINGAPORE) PTE LTD	7.00	0.49	7.49
20210119112329388707		7.00	0.49	7.49
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	7.00	0.49	7.49
	Rounding Difference			0.04
	Total Amount Payable			7.45
	Paid By			
	20210119112338200	Direct Debit: eNE (Internet Banking		7.45
	Total	i i i i i i i i i i i i i i i i i i i		7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

## THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

# Jaslin Kok (LKK Auto)

From: Sent: To: Cc: Subject:	Jaslin Kok (LKK Auto) Thursday, 25 March 2021 9:27 AM garyong66@icloud.com Admin A ACCIDENT INVOLVING GBJ 7418G & SLN 3200D ALONG/AT TOWARDS BUKIT TIMAH ROAD ON 19/01/2021
Our Ref: CC6/CTI21000936/	'Urs3q2
SSL LIMOUSINE PTE LTD – E	BY EMAIL ONLY
[POLICY HOLDER]	
Dear Sir/Madam,	
ACCIDENT INVOLVING GBJ	7418G & SLN 3200D ALONG/AT TOWARDS BUKIT TIMAH ROAD ON 19/01/2021
	nt where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the ur authorized driver under the Auto Insurance policy taken up with them.
We have received a claim fro	m SLN 3200D against your motor insurance policy.
	and accident scenario, we are of the view that liability is not in your driver's favour on. We will therefore proceed to negotiate for an amicable settlement with the Third
Should you however wish to us within 7 days from the da	further discuss on the matter prior to our negotiations and settlement, please contact te of this letter.
Please call us if you have furt	cher queries.
c.c. China Taiping Insuran	ce (Singapore) Pte Ltd
(Motor Claims Dept)	
Thank you.	
Best Regards,	
Jaslin Kok   Case Handler	
I VV Auto Consultants Dto I t	a a

Phone: 6841 2157 | email: <u>JaslinKok@lkkauto.com</u> | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

# RE: OUR REF: SNM21D200408/C02/GBJ7418G/CHNGPW & YOUR REF: CC6/CTI21000936/Urs3-SLN3200D -TPP-DS

#### Adeline Chng <adeline.chng@sg.cntaiping.com>

Fri 4/16/2021 11:27 AM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

[Strictly Confidential]

#### Without Prejudice

**Dear Jaslin** 

Please proceed to resolve claim at \$4,587.45 (all-in).

#### **NOTICE:**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email <a href="mailto:claimsdept@sg.cntaiping.com">claimsdept@sg.cntaiping.com</a> or fax at <a href="mailto:62247175">62247175</a>. Any inconvenience caused is much regretted.

#### Thank you.

#### **Adeline Chng**

Executive

Claims Department

#### China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Sent: Thursday, 25 March 2021 9:36 AM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

**Subject:** RE: OUR REF: SNM21D200408/C02/GBJ7418G/CHNGPW & YOUR REF: CC6/CTI21000936/Urs3-SLN3200D -TPP-

DS

Dear Sirs/Mdm,

# ACCIDENT INVOLVING GBJ 7418G (CTI) AND SLN 3200D (TP) ON 19/01/2021

We refer to the above matter.

It is a head to rear collision. Liability is not in our insured driver's favour.

We seek your approval to offer repairer "FASTECH AUTO PTE LTD" at \$4,587.45 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 14,524.80	\$ 4,280.00 (\$4,000.00 + 7% GST)
2. Loss of Rental (03 days x \$180.00)	\$ 540.00	\$ 300.00 ( 3 days x \$100.00)
3. LTA / GIA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 15,072.25	<u>\$4,587.45</u>

Surveyor recommended 4 days for repair.

Enclosed here with all the relevant documents for your perusal.

## Kindly let us have your approval / instruction.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: <u>JaslinKok@lkkauto.com</u> | fax: 6741 4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Adeline Chng <a href="mailto:adeline.chng@sg.cntaiping.com">adeline.chng@sg.cntaiping.com</a>

Sent: Wednesday, 24 March 2021 11:35 PM

To: Jaslin Kok (LKK Auto) < jaslinkok@lkkauto.com>

Cc: Claims Dept of CTI < <a href="mailto:claimsdept@sg.cntaiping.com">com</a>>; Admin A < <a href="mailto:admin-a@lkkauto.com">admin-a@lkkauto.com</a>>

Subject: RE: OUR REF: SNM21D200408/C02/GBJ7418G/CHNGPW & YOUR REF: CC6/CTI21000936/Urs3-SLN3200D -TPP-

DS

#### [Strictly Confidential]

Dear Jaslin

Attached herewith our insured SAS report for your perusal.

#### **NOTICE:**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email <a href="mailto:claimsdept@sg.cntaiping.com">claimsdept@sg.cntaiping.com</a> or fax at <a href="mailto:6224.7175">6224.7175</a>. Any inconvenience caused is much regretted.

#### Thank you.

#### **Adeline Chng**

Executive

Claims Department

#### China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Jaslin Kok (LKK Auto) < jaslinkok@lkkauto.com>

Sent: Wednesday, 24 March 2021 10:18 AM

To: Adeline Chng <a href="mailto:adeline.chng@sg.cntaiping.com">adeline.chng@sg.cntaiping.com</a>

Cc: Claims Dept of CTI <<u>claimsdept@sg.cntaiping.com</u>>; Admin A <<u>admin-a@lkkauto.com</u>>

Subject: RE: OUR REF: SNM21D200408/C02/GBJ7418G/CHNGPW & YOUR REF: CC6/CTI21000936/Urs3-SLN3200D -TPP-

DS

Dear Adeline

Kindly advise if insured reported.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

**LKK Auto Consultants Pte Ltd** 

Phone: 6841 2157 | email: <u>JaslinKok@lkkauto.com</u> | fax: 6741 4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI < <a href="mailto:claimsdept@sg.cntaiping.com">claimsdept@sg.cntaiping.com</a>>

**Sent:** Monday, 25 January 2021 10:17 AM

**Subject:** FW: OUR REF: SNM21D200408/C02/GBJ7418G/CHNGPW & YOUR REF: CC6/CTI21000936/Urs3-SLN3200D -TPP-

Dear Jaslin/Suli,

Our Claim number should read as SNM21D200408/C02/GBJ7418G/CHNGPW.

#### **NOTICE:**

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Regards.

#### **Angie Foo**

Claims Department

#### China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | M: (65) 62247175 | F: (65) 6222 1033

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Claims Dept of CTI

Sent: Monday, January 25, 2021 10:00 AM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>; suli@lkkauto.com; jaslinkok@lkkauto.com

Subject: OUR REF: SNM21D200408/C01/GBJ7418G/CHNGPW & YOUR REF: CC6/CTI21000936/Urs3-SLN3200D -TPP-DS

Dear Adeline,

Please revert to LKK Auto on DS soonest possible and our Insured has yet to filed SAS Report.

Officer In Charge: Adeline Chng- DID 63896155.

\*Kindly quote our claim reference number when replying.\*

#### **NOTICE:**

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Thank you

## **Angie Foo**

Claims Department

## China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: <u>www.sg.cntaiping.com</u> | FB: <u>www.facebook.com/chinataipingsg/</u> | WeChat: 太平狮 城 Taiping SG

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From: Su Li (LKK Auto) < suli@lkkauto.com > Sent: Friday, January 22, 2021 4:34 PM

**To:** Claims Dept of CTI < <a href="mailto:claimsdept@sg.cntaiping.com">claimsdept@sg.cntaiping.com</a>>

Cc: Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBJ 7418G (OI: CTI - TBA) and SLN 3200D (TP: LKK REF -

CC6/CTI21000936/Urs3) on 19/01/2021

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SLN 3200D at M/s FASTECH AUTO PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

#### **Enclosed for your perusal is:**

TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jaslin.

To check availability of the case handler, you may contact the undersigned.

\*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Thank you.

Best Regards,

**Su Li** Admin Support

**LKK Auto Consultants Pte Ltd**