

Nivitha (LKK Auto)

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Sent: Tuesday, 19 January 2021 4:40 PM
To: Assessment Dept; 'Admin A'; Admin-D (LKKAuto (admin-d@lkkauto.com)); Mei Kwan (LKKAuto (Meikwan@lkkauto.com))
Cc: Zheng Hanyang; Phoebe Xie
Subject: RE: Claims ref no. CDMPG21000094 PRS FOR our client's vehicle SHA 8513 J nd your insured's vehicle SKX 2143 B on 17.01.2021

Dear Regina / Wilson,

Please refer to subject-heading for claims ref no. and PIC is Hanyang, he is copied in this email.

Hi LKK

Please conduct this survey request.

(Note: Survey vehicle only, LOD will be handled by Ergo)

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988
DID.: +65 6829 9194

pauline.soh@ergo.com.sg | www.ergo.com.sg



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From: Assessment Dept <assessment_ltc@bifrostauto.com>
Sent: Tuesday, 19 January 2021 3:12 pm
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Cc: Zheng Hanyang <hanyang.zheng@ergo.com.sg>; Phoebe Xie <phoebe.xie@ergo.com.sg>
Subject: Re: Claims ref no. CDMPG21000094 PRS FOR our client's vehicle SHA 8513 J nd your insured's vehicle SKX 2143 B on 17.01.2021

WITHOUT PREJUDICE

Dear Sir/Mdm,

Our client has selected LKK..

Please let us have your claim number and office-in-charge's contact.

Please let us have the clearance of liability for direct settlement.

Please assign the pre-repair survey as soon as possible.

On Tue, 19 Jan 2021 at 14:31, ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg> wrote:

Dear Regina / Wilson,

We would like to conduct a PRI survey, please refer to our list of surveyors :

1	AIS	Automobile Inspection Services Pte Ltd
2	FTA	FormTeam Consultancy Pte Ltd
3	IAS	Infiniti Appraisal Service
4	JPK	JP Knights Pte Ltd
5	LBS	L.B.S Auto Consultants Pte Ltd
6	LKK	LKK Auto Consultants Pte Ltd
7	PS	Priority Services
8	VAC	Vicom Ltd
9	AJAX	AJAX Inspection Services Pte Ltd

Warmest Regards,

Pauline Soh

Executive

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From: Assessment Dept <assessment_ltc@bifrostauto.com>
Sent: Tuesday, 19 January 2021 12:33 pm
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>; Claims Dept <claims_ltr@bifrostauto.com>; Joseph Koh <claims@bifrostauto.com>; Ms Lim <claims_ltm@bifrostauto.com>; Claims Dept <claims_ltv@bifrostauto.com>; Claims Dept <claims_lts@bifrostauto.com>
Subject: PRS FOR our client's vehicle SHA 8513 J nd your insured's vehicle SKX 2143 B on 17.01.2021

Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, Ng Hwee Yong David, to notify you of the aforesaid accident involving our client's vehicle SHA 8513 J and your insured's vehicle SKX 2143 B on 17.01.2021.

Please find enclose our client's GIA report for your necessary action.

This serves as a **NOTICE** that we are claiming against SKX 2143 B for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle.

PLEASE LET US HAVE A LIST OF YOUR EXTERNAL SURVEYORS FOR OUR SELECTION AS A SINGLE JOINT EXPERT.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

Premises for the Pre-repair inspection: Blk 9 Sector C #01-42, Sin Ming Industrial Estate, Singapore 575644

Contact Person: Ms Lim / Ms Lee / Regina / Wilson

Contact Email: claims_ltv@bifrostable.com / claims_ltm@bifrostable.com / assessment_ltc@bifrostable.com

VEH IN (Date & Time) : **17.01.2021**

PRS ARRANGEMENT (Date & Time) : **AS SOON AS POSSIBLE**

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

Thank you.

You can protect our environment. Think before you print.

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Best Regards

Regina / Wilson

Assessment Dept

BIFROST AUTO PTE LTD

O: 62436687

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Best Regards
Regina / Wilson

Assessment Dept
BIFROST AUTO PTE LTD
O: 62436687

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