

Your Reference: SMU6688L

Our Reference: \$L\$2181E

Contact person: siaktong@lioncityrentals.com.sg

Date: 20/04/2021

Dear sir AIG Asia Pacific Insurance Pte Ltd 78 Shenton Way #07-16 AIG Building Singapore 079120

Accident involving SLS2181E/SMU6688L on 18/01/2021

Your insured driving vehicle no: SMU6688L had negligently collided into our said vehicle.

As a result of the said collision, our car has suffered loss and damage as follows:

| Cost of repairs | \$ 1,123.50 (Inclusive GST) |
|------------------------------------|--------------------------------|
| Search Fee | \$ 2.00 |
| Loss of use \$80 x 2 days | \$ 160 .00 |
| Pre-Survey Inspection \$80X 2 days | \$ 160.00 |
| Grand Total | \$ 1,445.50 |

We enclosed herewith a copy of LTA search fee, GIA report and invoices of our said vehicle for your reference and further actions.

Yours Faithfully

S.T. Sim

Manager

Accident Reporting Centre

Lion City Rentals Pte Ltd

1090 Lower Delta Road #05-12 Singapore 169201

LCR Hotline: 3138 1884 www.lioncityrentals.com.sg rentals@lioncityrentals.com.sg

RELEASE VOUCHER (AIG Asia Pacific - Express Third Party Claim)

"We/I, <u>Lion City Rentals Pte Ltd</u> ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd <u>LKK AUTO CONSULTANTS PTE LTD</u> (name of surveyor) with respect to the amount claimed for <u>S1,240.00</u> (Global Sum) for vehicle no <u>SLS 2181E</u> that was damaged pursuant to the accident which occurred on <u>18/01/2021</u> (date) along <u>Near 209 Pandan Gardens</u> (location) involving vehicle no/s <u>SMU 6688L.</u>

This is pursuant to the inspection conducted on 19/01/2021 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner <u>LION CITY RENTALS PTE LTD</u> ("the third party claimant") of vehicle no <u>SLS 2181E</u> make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SLS 2181E** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.



Lion City Rentals Pte Ltd CO REG No: 201504621K GST REG No: M90371281P 1094 Lower Delta Rd Motorway Building Singapore 169205

Tax Invoice

AIG ASIA PACIFIC INSURANCE PTE LTD

Tel: 64191026

Inv No.

: AIN210400386

Invoice Date

: 20 Apr 2021

Ref

: AWJ21010050

Terms Veh. No. : 10 Days -: SLS2181E

Current Mileage: 215944 km

| # | Description | Qty | иом | U/P | Tax Amt | Тах Туре | Taxable Amt |
|---|-----------------------------|-----|-----|----------|------------|---------------|----------------|
| 1 | Lump sum repairs (SLS2181E) | 1 | | 1,123.50 | 73.50 | GST (SR) (7%) | 1,123.50 |

This is a computer generated document. No signature is required.

Includes Tax:

S\$ 73.50

Total:

S\$ 1,123.50

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

SMU6688L

Date of Accident

18/01/2021 苗

Reset

% RESULT & RECEIPT

| TP Insurer Enquiry | |
|---------------------|-----------------------------|
| Insurance | AIG |
| Period of Insurance | 12/03/2020 - 11/03/2021 |
| Requested By | SHINAZ (LION CITY RENTALS P |
| Requested Date | 18/01/2021 12:52 |
| | |

Payment details

Request Amount: **\$\$1.87** GST Amount: **\$\$0.13**

Total Amount Due (GST Inclusive): **\$\$2**

General Insurance Association

Records Management Centre GST Registration No: **M400017735**

Jasper Chua (LKK Auto)

From: Jasper Chua (LKK Auto)
Sent: August 10, 2021 2:56 PM

To: LIU ZIYU

Subject: ACCIDENT INVOLVING SMU 6688L AND SLS 2181E ON 18/01/2021

Dear Laura,

Our surveyor had finalized the cost of repair at \$1,050.00.

As it is a head to rear case and the offence is down on our side, we are unlikely to denied the liability.

Therefore, we will proceed to settle at best with third party workshop if we did not hear from you by 24/08/2021.

Thanks

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Jasper Chua | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



From: LIU ZIYU [mailto:goodmorrowyan@gmail.com]

Sent: April 20, 2021 9:53 PM

To: Jasper Chua (LKK Auto) < jasperchua@lkkauto.com>

Subject: Re: ACCIDENT INVOLVING SMU 6688L AND SLS 2181E ON 18/01/2021

Dear Mr. Chua

As per your requests in the telephone conversation this morning that attached document and photos for your reference.

Contact me at 91466029 or by email if you have any questions on this matter.

Thank you.

Laura Liu

| Our Ref: CC4/AIG21000926/Qba3 |
|---|
| SUN HOPE PTE LTD (BY EMAIL ONLY) Attn to: LIU YAN (driver) |
| Dear Sir/Madam, |
| ACCIDENT INVOLVING SMU 6688L AND SLS 2181E ON 18/01/2021 |
| We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them. |
| Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party. |
| Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter. |
| Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected. |
| Please call us if you have further queries. |
| Best Regards, |
| Jasper Chua Case Handler |

On Tue, 20 Apr 2021 at 9:28 AM, Jasper Chua (LKK Auto) < <u>jasperchua@lkkauto.com</u>> wrote:

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: <u>iasperchua@lkkauto.com</u> | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, <u>Ubi Avenue 1, #02-25</u> | S(408933)

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Best Regards,

Laura Ziyu Liu

Claim Audit

| 021 3:51 9 Jan 021 3:51 9 Jan 021 3:51 9 Jan 021 3:51 | Audit CIm Dtl Modified CIm Veh Model Changed CIm Created Adj Co Assigned Adj Next Rpt Changed | Claimant's Name: -> LION CITY RENTALS PTE LTD. Claimant's ID: -> 201504621K. (203777) KIA FORTE K3 1.6 (A). Reg No: SLS2181E. Acct Date: 2021/01/18. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. ILtd. (SG). TP Insurer: Tokio Marine Insurance Singapore Ltd (HQ). Workshop: Lion City Rentals Pte Ltd (HQ) LKK Auto Consultants Pte Ltd (HQ): | [A] HOW MEI KWAN [A] HOW MEI KWAN [A] HOW MEI KWAN [A] HOW MEI KWAN |
|---|---|---|--|
| 021 3:51 9 Jan 021 3:51 9 Jan 021 3:51 9 Jan 021 3:51 9 Jan 021 3:51 | Modified Clm Veh Model Changed Clm Created Adj Co Assigned Adj Next Rpt | (203777) KIA FORTE K3 1.6 (A). Reg No: SLS2181E. Acct Date: 2021/01/18. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: Tokio Marine Insurance Singapore Ltd (HQ). Workshop: Lion City Rentals Pte L td (HQ) | KWAN [A] HOW MEI KWAN [A] HOW MEI KWAN [A] HOW MEI |
| 021 3:51 9 Jan 021 3:51 9 Jan 021 3:51 9 Jan 021 9 Jan | Model Changed Clm Created Adj Co Assigned Adj Next Rpt | Reg No: SLS2181E. Acct Date: 2021/01/18. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. ILtd. (SG). TP Insurer: Tokio Marine Insurance Singapore Ltd (HQ). Workshop: Lion City Rentals Pte Ltd (HQ) | KWAN [A] HOW MEI KWAN [A] HOW MEI |
|)21 3:51 9 Jan)21 3:51 9 Jan)21 3:51 9 Jan | Clm Created Adj Co Assigned Adj Next Rpt | Ltd. (SG). TP Insurer: Tokio Marine Insurance Singapore Ltd (HQ). Workshop: Lion City Rentals Pte L td (HQ) | KWAN [A] HOW MEI |
|)21 3:51 9 Jan)21 3:51 9 Jan)21 | Assigned Adj Next Rpt | LKK Auto Consultants Pte Ltd (HQ): | |
|)21 3:51 9 Jan)21 | Rpt | | |
|)21 | | Next Rpt:Final Rpt.Due Date:2021/01/28 | [A] HOW MEI KWAN |
| | Adj Mandate Set | Approved:0.00.Reinsp:Adj decides. | [A] HOW MEI KWAN |
| 021 3:51 | Clm Ins Co Changed | [200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [204527] AIG Asia Pacific Insurance Pte. Ltd. (LCR) | [I] Merimen Administrator |
| 9 Jan 021 3:52 | Label Added | (19):Fastlane. | [A] HOW MEI KWAN |
| 9 Jan 921 3:52 | Adj Adjuster Assigned | [None] -> OI SUN PIN | [A] HOW MEI KWAN |
| 5 Feb 021 5:30 | Clm Registration Modified | 1 Acct Time:00:00:00->09:25:00. | [I] AIG OneClaim Integration User |
|) Jul)21 3:20 | Adj Rpt Initiated | | [A] JOANNE LEE KHANG MIN |
|) Jul)21 3:20 | Clm Dtl Modified | Claim Conclusion: -> 3. | [A] JOANNE LEE KHANG MIN |
|) Jul)21 3:20 | Clm Dtl Modified | JPJ Reg. Date: -> 2017/09/14. | [A] JOANNE LEE KHANG MIN |
|) Jul)21 3:20 | Clm Details Notified | | [A] JOANNE LEE KHANG MIN |
|)21 L:48 | Mandate Request | Cur.Req:1445.50:SEEK QUANTUM BOLA 27 | [A] CHUA ZHEN LI |
|)21 3:17 | Rpt Changed | Next Rpt:Final Rpt.Due Date: $2021/01/28$. Mandate Remarks: SUBJ TO ALL DOCS/BILLINGS IN ORDE R, SAB FROM: COR: $$1123.50$ (w/gst) LOU: $$120-240$ [2-3D x $$60-80$] GIA: $$2$ TOTAL: $$1245.50-1$ 365.50 (ALL-IN) | [I] Tan, Bennie WZ |
|)21 | Adj Mandate Set | Approved:1365.50:SUBJ TO ALL DOCS/BILLINGS IN ORDER, SAB FROM: COR: \$1123.50 (w/gst) LO U: \$120-240 [2-3D x \$60-80] GIA: \$2 TOTAL: \$1245.50-1365.50 (ALL-IN) | [I] Tan, Bennie WZ |
|);;;;;;;;;;;;;;;;;;;;;;;;;;;;;;;;;;;;; | 21 | Adjuster Assigned Feb Clm | Adjuster Assigned None -> OI SUN PIN |

ACTIVITY

8/30/2021

[21/01/2021 14:36] HOW MEI KWAN: OINR. To send out first letter.

| Merimen Billing for this case - Transaction History | | | | | | | | |
|---|-------------------------|--------------------------|----------|------------------------------------|---|----------|----------|--------|
| Bill Ref No | Bill Date | Bill Type | Acc Type | Acc Name | Co Name (Branch) | Ref 1 | Ref 2 | Amount |
| 2662785 | 19 Jan 2021 19:00:00 | TP Case (Insurer) | Motor | LKK Auto Consultants Pte Ltd | AIG Asia Pacific Insurance Pte. Ltd. (LCR) | SLS2181E | SMU6688L | 11.00 |
| 2710251 | 20 Jul 2021 23:20:13 | OD/TP Case (Adjuster) | Motor | LKK Auto Consultants Pte Ltd | LKK Auto Consultants Pte Ltd (HQ) | SLS2181E | SMU6688L | 11.00 |