

**Main Office:**

 Mova Building  
 No. 22, Jalan Kilang,  
 Singapore 159419  
 Tel: **(65) 6476 3333**  
 Fax: (65) 6271 5891  
 www.mova.com.sg

**Workshop Dept:**

 Block 1008,  
 Bukit Merah Lane 3,  
 #01-04/06/08/94  
 Singapore 159722

**VIA EMAIL**
**WITHOUT PREJUDICE**

 Tel: **(65) 6272 3892**  
 Fax: (65) 6270 8314

 Co. Reg. 198904033G  
 GST Reg. M2-0088864-2

 Our Ref : SJL2872E / T300121  
 Your Ref : CC4/LPC21000925/R1ga3

Date : 16 February 2021

**LONPAC INSURANCE BERHAD**  
**300 Beach Road**  
**#17-04/07 The Concourse**  
**Singapore 199555.**
**Attn: Motor Claims Department**

Dear Sir/Mdm

**ACCIDENT INVOLVING: SJL2872E & SKN3207Y**
**DATE OF ACCIDENT: 17 JANUARY 2021**
**ALONG: BLK 16 BEDOK SOUTH MARKET AND FOOD CENTRE MULTISTOREY**
**CARPARK**

We refer to the above mentioned accident. We are claiming as per below:

Cost of Repairs	\$ 2,354.00
Loss of Use (\$ 80.00 x 03 days)	\$ 240.00
Loss of Rental (\$ 120.00 x 07 days) + 7% GST	\$ 898.80
Surveyor Fees	\$
Taxi Fees / E-License / Others	\$
Police Report/GIA	\$
Medical Fees	\$
Towing Fees	\$
<b>Grand Total</b>	<b>\$ 3,492.80</b>

 Car date in: 17/01/2021 Car date out: 26/01/2021

 Authorized Repair Days: 05 (~~TP/ODWS/Recovery of Incidental Costs~~)

 Please pay the amount of **\$ 3,492.80** in favor of **MOVA AUTOMOTIVE PTE LTD.**

 If you have any enquiries, please call Ms Suann @ 62723892 or email [suann@moval.com.sg](mailto:suann@moval.com.sg)

 Yours faithfully,  
**MOVA AUTOMOTIVE PTE LTD**  
 For Claims Manager

**NOTE:** # Please note that the Loss of Use will be paid based on negotiation and on the NIMA Protocol (Court Guideline).

- This is a computer generated letter and does not need a signature.





# MOVA

Automotive Pte Ltd



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## POWER OF ATTORNEY

ACCIDENT INVOLVING (Owner's Vehicle No.) SJL2872E and (Third  
Party's Vehicle No.) SGM3843M / SKN 3207Y on 17/1/21 along  
BLK 16 Bedok South Market and Food Centre Multi-Storey Carpark

BY THIS POWER OF ATTORNEY, \*I/We, Seow Ser Wah  
\*NRIC/Passport No. S0529288C (Address)\*  
APT Blk 413 Eunos Road 5 #06-80

a company incorporate in Singapore and having its registered office at  
(Address)\* \_\_\_\_\_ owner of Vehicle Registered No.

\_\_\_\_\_ hereby irrevocably appoint MOVA AUTOMOTIVE PTE LTD,  
(MOVA) a company incorporated in Singapore and having its registered office at Block 1008 Bukit Merah  
Lane 3 #01-04/06/08 its agents or any person authorized by MOVA to be \*my/our Attorney and in \*my/our  
name(s) and on \*my/our behalf to do all or any of the following :

1. To submit, resolve and make any claim(s) (including the commencement of legal proceedings)  
which \*I/we may have against the other \*party/parties to the Accident and under the insurance  
\*policy/policies taken up by such \*party/parties or alternatively under Insurance Policy No.  
\_\_\_\_\_ taken up by \*me/us (subject to approval by my  
Insurance Company) in respect of the cost of repairs, loss of use/rental and all other costs and  
expenses, etc suffered by \*me/us arising from the Accident (loss and damage).
2. For the purpose of such claim(s) as aforesaid, to appoint solicitors on \*my/our behalf as \*my/our Attorney  
shall in MOVA absolute **discretion, deem fit**.
3. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment  
to be made by way of cheque in favor of **MOVA AUTOMOTIVE PTE LTD** and to give a valid receipt  
and discharge thereof.
4. For any of the purposes aforesaid, **to execute, sign, seal and deliver all documents whatsoever in  
relation thereto.**
5. Generally **do all such acts as it shall deem necessary for the purpose of settling such claim(s) and**
6. **To agree to any settlement at the absolute discretion of MOVA.**

\*I/We hereby declare that all acts, instruments and documents done by virtue of this Power of Attorney on  
\*my/our behalf by the Attorney, its agents or any person authorized by MOVA in its behalf shall be as good  
valid and effectual to all intents and purposes whatsoever as it is the same had been done or executed by \* me/us  
in \*my/our own proper person(s) and \*I/we hereby ratify and confirm, all acts, instruments and documents done or  
executed by virtue of the authority and powers hereby conferred.

\*I/We hereby further declare that **the powers and authority hereby conferred shall remain irrevocable.**

\*I/We further confirm that the acceptance by MOVA of the settlement amount in respect of such constitute the  
full discharge of my/our claim(s) in respect of such loss and damage.

**\*IN WITNESS WHEREOF.** \*I/We have hereunto to set \*my/our hand and seal this day 21 of the month  
of Jan, Year Two Thousand - 21 (20 21).

Signed, Sealed & Delivered By

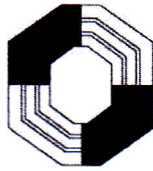
Customer's Name: Seow Ser Wah  
NRIC No: S0529288C

Co's Rubber Stamp, where applicable.

**Insurer's copy**

**\*delete as appropriate.**





# LONPAC INSURANCE BHD

CLAIM NO : 20/21/21/VP05/024145  
DATE : 25/03/2021

The acceptance of this offer is  
without prejudice to any personal  
injury claim/insure's claim/expenses



## DISCHARGE VOUCHER

I/We, SEOW SER WAH confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or the owner of SKN 3207Y the sum of Singapore Dollars Three Thousand, One Hundred and Fifty Three Only (**\$3,153.00**) in full and final satisfaction, liquidation and discharge of property claim competent to me/us upon the said **M/s LONPAC INSURANCE BHD** in respect of property claim sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident to my vehicle, SJL 2872E on 17 January 2021 along/at BLK 16 BEDOK SOUTH MARKET AND FOOD CENTRE MULTISTOREY CARPARK.

I/We hereby agree to indemnify and keep indemnify (**WONG HONG JOO/LONPAC INSURANCE BHD**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **M/s MOVA Automotive Pte Ltd.**

I/We hereby acknowledge that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

 26/3/21   
.....  
Signature of vehicle owner/Date

Seow Ser Wah.....  
Name of vehicle owner/Date



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GST Reg. M2-0088864-2

**Tax Invoice**

26/03/2021

LONPAC INSURANCE BHD  
300 BEACH ROAD  
#17-04/07 The Concourse  
SINGAPORE 199555.

Attention :- XA025

Page # :- 1 140060

Veh # :- SJL2872E

Veh Model :- HONDA JAZZ 1.3L AT

Tax # :- CK635333

JOB # :- T300121

ACC. Date :- 17/01/21

Terms :- C.O.D Days

Remarks :-

No.	Description	Qty	U.Price	Amounts S\$
	Lump Sum Amount			2,200.00

E. &amp; O.E



AMOUNT S\$ 2,200.00

GST @ 7 % 154.00

AMOUNT DUE S\$ 2,354.00

Customer's Signature/Co. Stamp MOVA AUTOMOTIVE PTE LTD





AUTOMOTIVE PTE LTD

Website: www.mova.com.sg  
Co. Reg. No.: 198904033G

## Automotive Pte Ltd

Main Office: No. 22 Jalan Kilang, Singapore 159419

Bukit Merah Branch:

Blk 122 Bukit Merah Lane 1 #01-50, Singapore 150122

Fan Yoong Branch: No. 15 Fan Yoong Road, Singapore 629792

Tel: (65) 6476 3333 Fax: (65) 6270 8314

24 Hours Breakdown Service: (65) 9799 8888

Bedok Branch: 219 Bedok Central #01-138, Singapore 460219

Tel: (65) 6604 7877

## RENTAL AGREEMENT

RA NO.: I 13142

RECEIVED 26 JAN 2021

154688

RENTAL DETAILS			INSURANCE EXCESS AMOUNT		
Vehicle Make/Model:	Jetta	Vehicle No: SKR8099M	Singapore	Malaysia	Signature
Date/Time Out:	19/01/21	1355	S\$ 2,500	S\$ 3,500	
Petrol Level Out:	E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F		Per Accident	Per Accident	
Date/Time In:	26/01/21	1112	Charges		
Petrol Level In:	E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F		Months @\$	Per Month	840
Change Over 1:	Date:	Initial:	1 Weeks @\$ 840	Per Week	
Change Over 2:	Date:	Initial:	Days @\$	Per Day	
KM Out: 141660	KM In: 141943		Hours @\$	Per Hour	
HIRER DETAILS			Sub-Total		
Named Hirer			Less Discount	%	
Name:	Seow Ser Wah		Rental Charges		
Address:			CDW @\$	per day / week / month	
			PAI @\$	per day / week / month	
			Petrol Top-Up		
Identity Card No:	S0529288C		Misc Charges		
Date of Birth:	10-10-1951		GST 7%		58.80 240.00
Driving License:			Total		898.80
Country of Issue:			VISA / MASTER CARD / AMEX	CASH / COMPANY BILLING / OTHERS	
Tel:	(HP) 97231654 (O)		Pre-Payment		
Nationality:			Downpayment and Deposit		
Effective Date:	05 MAY 1981		Amount Refunded/ Due		
Additional Hirer			Signature of Refund		
Name:			Remarks:		
Address:			Avril / SJL2872E / Claims		
Identity Card No:			Invoice No:	Ref. No:	
Date of Birth:			Checked Out By:	Checked In By:	Checked By:
Driving License:			Sales-In Charge:		
Country of Issue:			Past 3 years accidents YES <input type="checkbox"/> NO <input type="checkbox"/>		
Tel:	(HP) (O)				
Nationality:					
Effective Date:					

I fully understand and agreed to the terms and condition appended on both sides of this Vehicle Rental Agreement. I also agreed that if there is any outstanding amount payable after the conclusion of my rental not restricted to parking or traffic infringements during my period of hire, I will agree that these outstanding payment be billed to my charge/ credit card voucher given above. All above information given by me are true in connection to this agreement.

Hirer's Signatory / Company Stamp (if corporate hirer)

Authorised Manager Signature

Date & Time

### IMPORTANT

- Only authorized drivers with valid driving license of minimum 2 years may drive the rental vehicle.
- All rental vehicles are strictly for Singapore use only, and may not be driven outside Singapore without prior approval of MOVA Automobile.
- In any accident, the Hirer must report to MOVA Automobile immediately. The Hirer shall endeavor to assist in all manners possible.
- The Hirer shall be liable for all excess charges (if any) for late return at the hourly rate shown, inclusive of CDW and PAI. Late return of more than 4 hours will be considered as a day rental.
- All traffic infringements and summons (if any) are the responsibility of the Hirer.

# **Tax Invoice**

27th January 2020

**SEOW SER WAH**

Veh : SKR8099M

Prof : RK507783

RA : I13142

From : 19/1/2021

To : 26/1/2021

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Co. Reg. 198904033G  
GST Reg. M2-0088864-2

Attention : Mova - claims Dept

Description	Qty	U.Price	Amount S\$	
Rental Charges				
From 19/1/2021 to 26/1/2021		1 WK	\$840	\$840.00
VW JETTA : SKR8099M				
RENTAL AGREEMENT : I13142				
Driven by : SEOW SER WAH				
Your ref : SJL2872E				
			Non - GST amount	\$840.00
			GST 7%	\$58.80
			Total Amount	\$898.80



Mova Automotive Pte Ltd

## Cecilia Chong (LKK Auto)

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**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Sent:** Tuesday, 23 March 2021 2:48 PM  
**To:** Cecilia Chong (LKK Auto)  
**Cc:** MT\_Claim\_SG  
**Subject:** RE: TP CLAIMS - SJL2872E AGAINST SKN3207Y DOA 17/01/2021 \*\*\* LKK REF: CC4/LPC21000925/R1ga3 [External Confidential]

### Lonpac External - Confidential

Dear Cecilia,

Kindly proceed as proposed.

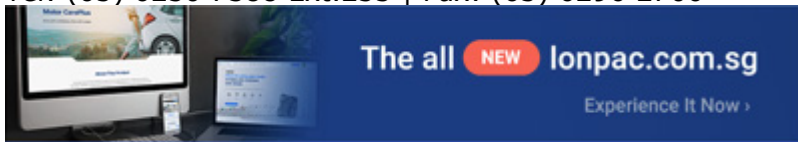
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



*We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.*

*Lonpac External - Confidential data is for use by authorised external parties only.*

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**From:** Cecilia Chong (LKK Auto) [mailto:CeciliaChong@lkkauto.com]  
**Sent:** Tuesday, 23 March 2021 11:30 am  
**To:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Subject:** Re: TP CLAIMS - SJL2872E AGAINST SKN3207Y DOA 17/01/2021 [External Confidential] \*\*\* LKK REF: CC4/LPC21000925/R1ga3

Lonpac Ref: **20/21/21/VP05/024145**

LKK Ref: CC4/LPC21000925/R1ga3

Dear Sirs/Madam,

We refer to the above matter.

We have highlighted to your good office on 19/01/2021 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

OID COLLIDE ONTO 2<sup>ND</sup> VEHICLE, CAUSING 2<sup>ND</sup> VEHICLE TO COLLIDE ONTO THIRD PARTY VEHICLE. BOTH 2<sup>ND</sup> VEHICLE AND TPV ARE WOD. Liability is not in our driver's favour.

Summary to offer to third party repairer, "**MOVA AUTOMOTIVE PTE LTD**" is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 3,362.28	\$ 2,354.00
2. Loss of Rental (7days x \$128.40) W/GST	\$ 898.80	\$ 749.00 (7days x \$107.00) W/GST

3. Loss of Use (3days x \$80.00)	\$ 240.00	\$ 60.00 (1 day x \$60.00)
<b>Total</b>	<b>\$ 4,501.08</b>	<b><u>\$ 3,163.00</u></b>

\*\*05days recommendation for repair + 2 WEEKENDS + 1PRS = 8days.

Relevant supporting claim documents are attached herewith for your perusal and reference.

**The above is for your approval.**

*Best Regards,*

*Cecilia Chong | Case Handler*

*LKK Auto Consultants Pte Ltd*

*Phone: 6749-4274 | email: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) | fax: 6741-4108*

*Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)*

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**From:** Cecilia Chong (LKK Auto)

**Sent:** Wednesday, 20 January 2021 2:15 PM

**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Subject:** RE: TP CLAIMS – SJL2872E AGAINST SKN3207Y DOA 17/01/2021 [External Confidential] \*\*\* LKK REF: CC4/LPC21000925/R1ga3

Dear Gerald,

We have review the matter and would like to check with you on the claim.

We understand from both parties report. OIV(SKN 3207Y) drive up slope, lost control and hit onto second parked vehicle (SGM 3843M), leading second vehicle (SGM 3843M) to hit onto TPV (SJL 2872E).

However, currently TPV is claiming against OI directly. Shouldn't it be TPV got to claim against second vehicle (SGM 3843M) instead? And second vehicle to claim against OI policy?

Please advice.

Many thanks

*Best Regards,*

*Cecilia Chong | Case Handler*

*LKK Auto Consultants Pte Ltd*

*Phone: 6749-4274 | email: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) | fax: 6741-4108*

*Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)*

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**From:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Sent:** Tuesday, 19 January, 2021 1:25 PM

**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** Re: TP CLAIMS – SJL2872E AGAINST SKN3207Y DOA 17/01/2021 [External Confidential]