

**Veron Chen (LKKAUTO)**

---

**From:** Veron Chen (LKKAUTO)  
**Sent:** Thursday, 21 January 2021 4:21 PM  
**To:** WANG Peter  
**Cc:** filenet-ctom-p-sg; SUR  
**Subject:** RE: S1M02ZWM\_2ND INSPECTION\_RE: SLC 5430B\_DOA: 5/1/2021\_(AXA REF: S1M02ZWM)

Dear Peter,

Insured was not present during the inspection. Vehicle finishing on the repair.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** WANG Peter <peter.wang@axa.com.sg>  
**Sent:** Wednesday, 20 January 2021 5:03 PM  
**To:** Veron Chen (LKKAUTO) <veronchen@lkkauto.com>  
**Cc:** filenet-ctom-p-sg <filenet-ctom-p-sg@axa.com.hk>; SUR <sur@lkkauto.com>  
**Subject:** S1M02ZWM\_2ND INSPECTION\_RE: SLC 5430B\_DOA: 5/1/2021\_(AXA REF: S1M02ZWM)

Dear Veron & Team

Thank you for the swift assistance and update.

Understand that insured's complaint on both LH wing mirror & abnormal sound were both fine during your inspection.

Please advise if insured was present during the inspection, and if he is making further disputes on any other matters.

Thank you!

Regards

**Peter Wang** | Specialist, Motor Claims Department  
AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811  
Email: [peter.wang@axa.com.sg](mailto:peter.wang@axa.com.sg)  
[www.axa.com.sg](http://www.axa.com.sg)

*We remain available to serve you during the circuit breaker period. For AXA's COVID—19 updates & initiatives, please visit <https://www.axa.com.sg/covid-19-updates>.*

Please consider the environment before printing this message

This message is confidential. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

---

**From:** Veron Chen (LKKAUTO) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>  
**Sent:** Wednesday, January 20, 2021 4:01 PM  
**To:** WANG Peter <[peter.wang@axa.com.sg](mailto:peter.wang@axa.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** [EXTERNAL] SLC 5430B-DOA: 5/1/2021 (AXA REF: S1M02ZWM)

Dear Peter,

We refer to the above mentioned.

Surveyor had inspected the vehicle yesterday.

LH wing mirror found to be in working condition can fold and open without any difficulty. Some minor scratches found on the outer cover and not related to this incident.

For the suspension, owner inform workshop that he heard noise coming from the front left side when driving the vehicle after the accident, workshop informed owner that it could be due to the front fender inner shield brushing against the wheel.

Vehicle had almost completed repair and our surveyor had tested the vehicle and there was no abnormal sound heard.

We will close case and submit our bill for inspection done.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :[sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Disclaimer-----

This message may contain confidential information intended solely for the use of the named addressee. If you are not the intended recipient, you should not read, use, disclose or reproduce the content of this message. If you have received this message by mistake, please notify the sender immediately. Any views or opinions presented in this message are solely those of the author and do not necessarily represent those of AXA Insurance Pte Ltd or any other entity of the AXA Group, unless otherwise stated by the sender and duly authorized by the said companies.

-----Disclaimer-----

This message may contain confidential information intended solely for the use of the named addressee. If you are not the intended recipient, you should not read, use, disclose or reproduce the content of this message. If you have received this message by mistake, please notify the sender immediately. Any views or opinions presented in this message are solely those of the author and do not necessarily represent those of AXA Insurance Pte Ltd or any other entity of the AXA Group, unless otherwise stated by the sender and duly authorized by the said companies.

This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.