

## Shiau Chan (LKKAUTO)

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**From:** Shiau Chan (LKKAUTO)  
**Sent:** Tuesday, 26 January 2021 4:55 PM  
**To:** 'Steve Lim'; Joel Goh  
**Cc:** SUR  
**Subject:** RE: EQI Ref: DM21HO00061 / JG: ACCIDENT INVOLVING MOTOR VEHICLES NO: GBG 6015H AND SKL 9164H ON 11.01.2021  
**Attachments:** GBG6015H IA.pdf

Dear Sir/Madam,

Enclosed herewith preliminary advice of GBG 6015H.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAUTO) <admin-d@lkkauto.com>  
**Sent:** Tuesday, 19 January 2021 4:35 PM  
**To:** 'Steve Lim' <steve.lim@eqinsurance.com.sg>; assignments <assignments@lkkauto.com>  
**Cc:** SUR <sur@lkkauto.com>  
**Subject:** RE: EQI Ref: DM21HO00061 / JG: ACCIDENT INVOLVING MOTOR VEHICLES NO: GBG 6015H AND SKL 9164H ON 11.01.2021

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

**BEST REGARDS**

**G.NIVITHA**

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*\* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted*

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**From:** Steve Lim <[steve.lim@eqinsurance.com.sg](mailto:steve.lim@eqinsurance.com.sg)>  
**Sent:** Tuesday, 19 January 2021 11:21 AM  
**To:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** FW: EQI Ref: DM21HO00061 / JG: ACCIDENT INVOLVING MOTOR VEHICLES NO: GBG 6015H AND SKL 9164H ON 11.01.2021

Dear LKK,

Please attend the PRS

**Announcement**

In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement -reachable by phone or email or an arranged video call meeting.

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted on a prior agreed appointment basis.

Regards,

**Steve Lim**

Assistant Manager | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
did 65 6496 9885 | tel 65 6223 9433 ext 885 | fax 65 6223 4190  
[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



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**From:** Hui Ling [<mailto:riaz@justice.com.sg>]

**Sent:** Tuesday, 19 January 2021 11:14 AM

**To:** Steve Lim <[steve.lim@eqinsurance.com.sg](mailto:steve.lim@eqinsurance.com.sg)>

**Subject:** RE: EQI Ref: DM21HO00061 / JG: ACCIDENT INVOLVING MOTOR VEHICLES NO: GBG 6015H AND SKL 9164H ON 11.01.2021

**WITHOUT PREJUDICE**

Dear sirs,

We would like to nominate LKK AUTO CONSULTANTS as our mutual surveyor-SJE

The vehicle will be ready for survey from tomorrow onwards.

20/1/21 or 21/1/21 time : 11am- 5pm

Thanks & Best Regards,

*Hui Ling*

**RIAZ LLC**

**Advocates and Solicitors**

133 NEW BRIDGE ROAD  
# 09-09 CHINATOWN POINT  
SINGAPORE 059413

**TEL : 6534-0110 FAX : 6534-0220**

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**From:** Steve Lim <[steve.lim@eqinsurance.com.sg](mailto:steve.lim@eqinsurance.com.sg)>

**Sent:** Tuesday, January 19, 2021 10:25 AM

**To:** Hui Ling <[riaz@justice.com.sg](mailto:riaz@justice.com.sg)>

**Subject:** EQI Ref: DM21HO00061 / JG: ACCIDENT INVOLVING MOTOR VEHICLES NO: GBG 6015H AND SKL 9164H ON 11.01.2021

***Without Prejudice***  
***Save As To Costs***

Dear Sir,

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

<b>1) AJAX Inspection Services Pte Ltd</b> Tel: 6255 0808 Fax: 6849 9155	<b>2) Automobile Inspection Services Pte Ltd</b> Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
<b>3) LBS Automotive Appraisal Pte Ltd</b> <b>L.B.S. Auto Consultants Pte Ltd</b> Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	<b>4) Priority Services</b> <b>Tel: 62934822</b> <b>Fax: 62963283</b> <b>Contact Person: Sharon</b>
<b>5) RT Appraisal Pte Ltd</b> Tel: 67486076 Fax: 67480361 Contact Person: Elson/Elgene	<b>6) LKK Auto Consultants Pte Ltd</b> Tel: 6256-3561 Fax: 6741-4108
<b>7) JP Knights Pte Ltd</b> Tel: 63450068 Fax: 63445328	<b>8) Appraisals Associates Pte Ltd</b> Tel : 67472822 Fax: 67470070
<b>9) Infiniti Appraisal Service</b> Tel : 96684818/90099001 Fax: 64587432	<b>10) Formteam Adjusters Pte Ltd</b> Tel: 65091788 Fax: 65096221

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Thank you.

**Announcement**

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Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted on a prior agreed appointment basis.

Regards,

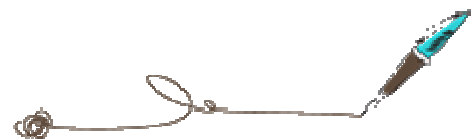
**Steve Lim**

Assistant Manager | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
did 65 6496 9885 | tel 65 6223 9433 ext 885 | fax 65 6223 4190  
[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



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**From:** Hui Ling [<mailto:riaz@justice.com.sg>]

**Sent:** Tuesday, 19 January 2021 10:03 AM

**To:** EQI PRS <[EQIPRS@eqinsurance.com.sg](mailto:EQIPRS@eqinsurance.com.sg)>

**Subject:** ACCIDENT INVOLVING MOTOR VEHICLES NO: GBG 6015H AND SKL 9164H ON 11.01.2021

**WITHOUT PREJUDICE**

Dear sirs,

We refer to the above captioned matter.

Please find the enclosed notice of accident for your immediate action.

Thanks & Best Regards,

*Hui Ling*

**RIAZ LLC**

**Advocates and Solicitors**

133 NEW BRIDGE ROAD  
# 09-09 CHINATOWN POINT  
SINGAPORE 059413

**TEL : 6534-0110 FAX : 6534-0220**

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