Denise Tay (LKKAuto)

Denise Tay (LKKAuto) From: Sent: Thursday, 25 February 2021 2:19 PM To: Admin-D (LKKAuto); Teo, Grace; assignments; SUR Cc: Chan, Shu Hui Agnes RE: LKK \ CMTD2100193/AGC \ GBG3152P ACC ON 17.01.21 | PRE REPAIR FOR VEHICLE **Subject:** SJR4262 X **Attachments:** PRELI ADVISED SJR 4262X.pdf Dear Sir/Madam, Enclosed preliminary revised of vehicle SJR 4262X Best Regards, Denise Tay | Case Handler **LKK Auto Consultants Pte Ltd** Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933) From: Admin-D (LKKAuto) <admin-d@lkkauto.com> Sent: Tuesday, 19 January 2021 11:39 AM To: Teo, Grace <grace.teo@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com> Cc: Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg> Subject: Re: LKK \ CMTD2100193/AGC \ GBG3152P ACC ON 17.01.21 | PRE REPAIR FOR VEHICLE SJR4262 X Dear Sir/Madam, Thank you for your assignment. Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1,

#02-25 | S(408933)

From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: Tuesday, 19 January 2021 10:56 AM

To: Admin-D (LKKAuto) com; SUR sur@lkkauto.com; assignments assignments@lkkauto.com; SUR sur@lkkauto.com;

Cc: Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>

Subject: LKK \ CMTD2100193/AGC \ GBG3152P ACC ON 17.01.21 | PRE REPAIR FOR VEHICLE SJR4262 X

Hi LKK,

Attached herewith both reports.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

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From: Teo, Grace

Sent: Tuesday, January 19, 2021 10:53 AM

To: Kah Hui < <u>kahhui@visionlawllc.com</u>>; Chan, Shu Hui Agnes < <u>agnes.chan@sompo.com.sg</u>>; 'admin-d@lkkauto.com' < <u>admin-d@lkkauto.com</u>>; 'assignments@lkkauto.com>

Cc: annatan@visionlawllc.com

Subject: LKK \ CMTD2100193/AGC \ GBG3152P ACC ON 17.01.21 | PRE REPAIR FOR VEHICLE SJR4262 X

Without Prejudice

Our Reference: CMTD2100193/AGC

Your Reference: SJR4262

Hi Kah Hui,

We refer to your email of today and will appoint **LKK Auto** to conduct the survey.

Aside to **LKK AUTO**,

Please arrange Mr. Kenneth or Mr. Marcus to survey SJR4262X on a without prejudice and any admission of liability basis.

Please revert your report upon completion of survey to my colleague, Ms. Agnes.

Thank you.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

D: 6329 5170 | T: 6461 6555

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From: Kah Hui < kahhui@visionlawllc.com > Sent: Tuesday, January 19, 2021 10:37 AM

To: Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>

Cc: annatan@visionlawllc.com; Teo, Grace <grace.teo@sompo.com.sg>

Subject: RE: PRI \ CMTD2100193/AGC(nr) \ GBG3152P ACC ON 17.01.21 | PRE REPAIR FOR VEHICLE SJR4262 X

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

DATE OF ACCIDENT: 17 January 2021 NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 3 WORKING DAYS PURSUANT TO PARAGRAPH 2.2 OF PRE-ACTION PROTOCOL FOR NIMA CASES

We refer to your email dated 18 January 2021 informing that you wish to conduct a pre-repair survey and your List of Surveyors.

Our client confirmed appointment of LKK Auto Consultants the Single Joint Expert for this matter.

Please be informed that the said vehicle can be inspected at :

YI HENG MOTOR WORKSHOP 1 KAKI BUKIT AVENUE 6

#02-19 AUTOBAY @ KAKI BUKIT

SINGAPORE 417883

Contact Person: TEL: 6509 0052 (JASON)

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

FOR SURVEYOR

Please initial here after completion of pre-repair inspection. Thank you.

Appointed surveyor : (Name & Signature) :

Date & Time of Inspection :

KIND REGARDS, MS KAH HUI Secretary VISION LAW LLC

Tel: 65342811 ext 140

From: Teo, Grace [mailto:grace.teo@sompo.com.sg]

Sent: 18 January, 2021 4:22 PM To: Kah Hui; Chan, Shu Hui Agnes Cc: annatan@visionlawllc.com

Subject: PRI \ CMTD2100193/AGC(nr) \ GBG3152P ACC ON 17.01.21 | PRE REPAIR FOR VEHICLE SJR4262 X

Our Reference: CMTD2100193/AGC

Your Reference: SJR4262

Without Prejudice
EMAIL ONLY

OUR Email: motorsurvey@sompo.com.sg

Attention:

M/S VISION LAW LLC

Date: 18/01/2021

Dear Kah Hui,

ACCIDENT INVOLVING GBG3152P & SJR4262 ON 17.01.2021

We refer to your Notice of Accident dated 18/01/2021.

Please be informed that <u>Ms. Agnes Chan</u> is the handler of this case who can be contacted at 63295 327/agnes.chan@sompo.com.sq.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

Mator Cumrovor	Cumana	Selection (Indicate as tick)
Motor Surveyor	Surveyor	tick)
LKK Auto Consultants	Kenneth Kong Seng Cheong	
	Marcus Chua Kang Seng	
Priority Services	Jimmy Lee	
	Lawrence Ng	
	Jeffrey Ong	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Kindly provide us the address of location and contact of your repairer for our motor surveyor to conduct the prerepair survey.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | **T**: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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From: Kah Hui < kahhui@visionlawllc.com > Sent: Monday, January 18, 2021 3:51 PM

To: Claims - Motor Survey < MotorSurvey@sompo.com.sg>

Cc: annatan@visionlawllc.com

Subject: PRE REPAIR FOR VEHICLE SJR4262 X

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DATE OF ACCIDENT: 17 January 2021 NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 3 WORKING DAYS PURSUANT TO PARAGRAPH 2.2 OF PRE-ACTION PROTOCOL FOR NIMA CASES

We are instructed by YIHENG MOTOR WORKSHOP to notify you of a road traffic accident on 17 January 2021 at about 1835hours at ALONG TAMPINES ROAD involving our client's vehicle SJR 4262 X and GBG 3152 P driven by your insured and/or your insured's driver at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

KIND REGARDS, MS KAH HUI Secretary VISION LAW LLC

Tel: 65342811 ext 140

VISION LAW LLC

Advocates & Solicitors

(Incorporated with limited liability)

Unique Entity No. 200721148H

Address: 133 New Bridge Road #18-01/02 Chinatown Point, Singapore 059413

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