

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Thursday, 18 March 2021 10:14 AM
To: Adeline Chng; Claims Dept of CTI; Su Li (LKK Auto)
Cc: Reports (LKKAuto)
Subject: RE: OUR REF: SNM21D200373/C02/SJW1332X/CHNGPW & YOUR REF: CC3/CTI21000884/Ges3-SH9703D -DIRECT SETTLEMENT
Attachments: LKK REPORT & PHOTO.pdf; TP DS SUPPORTING DOCUMENT.pdf

Dear Sir/Madam,

Please be informed that the above-mentioned case had been settled.

Enclose herewith final report & relevant documents for your necessary action please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Thursday, 18 March 2021 9:55 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Su Li (LKK Auto) <suli@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: RE: OUR REF: SNM21D200373/C02/SJW1332X/CHNGPW & YOUR REF: CC3/CTI21000884/Ges3-SH9703D - DIRECT SETTLEMENT

Dear Asher

Third party send in reminder to chase payment but we have yet to receive signed DV and supporting documents.

Furthermore, this case has yet to seek mandate?

Kindly advise.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng
Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Claims Dept of CTI

Sent: Friday, 22 January 2021 2:55 PM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>; 'suli@lkkauto.com' <suli@lkkauto.com>; 'Asher Sng (LKKAuto)' <AsherSng@lkkauto.com>

Subject: OUR REF: SNM21D200373/C02/SJW1332X/CHNGPW & YOUR REF: CC3/CTI21000884/Ges3-SH9703D - DIRECT SETTLEMENT

Dear Adeline,

Please assist to revert to LKK Auto on DS

Officer In Charge: Adeline Chng- DID 63896155

Kindly quote our claim reference number when replying.

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Thank you

Angie Foo

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Thursday, January 21, 2021 5:25 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: Direct Settlement - Accident Involving SJW 1332X (OI : CTI - TBA) and SH 9703D (TP : LKK REF - CC3/CTI21000884/Ges3) on 13/01/2021

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SH 9703D at M/s COMFORTDELGRO ENGINEERING PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP estimated cost of repair**
- **TP GIA report**
- **Preliminary advice**

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

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Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd