

Nivitha (LKK Auto)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Tuesday, 19 January 2021 9:25 AM
To: Don Bong Kiong Hua; 'assignments'
Cc: Claims Dept of CTI; Irene Tay; Andre Chow En De; Coco Lu Ting; Edwin Abcede Caina; Kevin Leong Wai Kit; 'SUR'
Subject: RE: SNM21D200269/C02/SMH3493U/TAYHP/ FW: TP CHINA TAIPING CLAIM SML4845K AGAINTS SMH3493U DOA 15.01.2021
Attachments: [Untitled].pdf

WITHOUT PREJUDICE

Dear Don Bong,

We refer to your email below.

We will be assigning M/s LKK Auto Consultants to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please refer to the email below & proceed to survey the third party vehicle.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

Tan Kah Leong

Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6222 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/

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From: Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>
Sent: Monday, January 18, 2021 6:29 PM
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Irene Tay <irene.tay@sg.cntaiping.com>; Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>
Subject: RE: SNM21D200269/C02/SMH3493U/TAYHP/ FW: TP CHINA TAIPING CLAIM SML4845K

AGAINS SMH3493U DOA 15.01.2021

Importance: High

We would like assign No. 7 MOHD TAUFIKH to conduct for survey. Please assist on the liability.

Thanks

Don Bong
Claim Division Operations
209 Pandan Gardens
Singapore 609339



Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4501 • F: +65 6565 1240 • H: +65 91865202 • www.cyclecarriage.com.sg

 A member of the Landmark Cycle & Carriage Group

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Monday, 18 January 2021 11:43 AM
To: Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>; Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Irene Tay <irene.tay@sg.cntaiping.com>
Subject: RE: SNM21D200269/C02/SMH3493U/TAYHP/ FW: TP CHINA TAIHING CLAIM SML4845K
AGAINS SMH3493U DOA 15.01.2021

This email was sent from outside of your organisation

Without Prejudice

Dear Don Bong,

We refer to your email below.

Please see attached and let us know if you agree with SJE.

Thank you.

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Regards

Tan Kah Leong

Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Monday, January 18, 2021 11:23 AM

To: kionghua.bong@cyclecarriage.com.sg; Andre Chow En De <andre.chow@cyclecarriage.com.sg>; coco.lu@cyclecarriage.com.sg; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; kevin.leong@cyclecarriage.com.sg; Irene Tay <irene.tay@sg.cntaiping.com>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D200269/C02/SMH3493U/TAYHP/ FW: TP CHINA TAIPING CLAIM SML4845K AGAINTS SMH3493U DOA 15.01.2021

Dear Kah Leong,

Please conduct PRS for SML4845K. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge –Irene Tay 63896192.

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

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From: Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>
Sent: Saturday, 16 January 2021 12:38 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>
Subject: FW: TP CHINA TAIPING CLAIM SML4845K AGAINTS SMH3493U DOA 15.01.2021
Importance: High

Dear Officer In-Charge,

This email is with regards to the above accident which has been reported by our customer. We have since been instructed by him/her (motor vehicle number **(SML4845K)**) to submit a claim on his/her behalf as we are the authorised repair workshop for his/her car.

We note that you are the insurer (3rd party) of the (motor vehicle number **SMH3493U**) involved. As such we are proposing for a Direct Settlement with regards to the repair costs and other consequential losses.

We appreciate your assistance in this matter and look forward to your agreement on this direct settlement.

Do let me know the liability at the soonest possible.

Don Bong
Claim Division Operations
209 Pandan Gardens
Singapore 609339



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