

## Hsiao Tong (LKKAUTO)

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**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Friday, 29 January 2021 9:16 AM  
**To:** indrugco@singnet.com.sg.  
**Subject:** ACCIDENT INVOLVING GBE 331U(AIG) AND SMM 2866H AT/ALONG TAI SENG ST/ TAI SENG AVE ON 15/01/2021@12:50HRS  
**Attachments:** SMM2866H vs GBE331U\_TP VIDEO-0.mp4; DSCN6859.JPG

29 JAN 2021

**M/s INDRUGCO PTE LTD**

[By Email Only]

Dear Sir/Madam,

**You Ref: GBE331U**

**Our Ref: CC6/AIG21000873/Aps3**

**ACCIDENT INVOLVING GBE 331U(AIG) AND SMM 2866H AT/ALONG TAI SENG ST/ TAI SENG AVE ON 15/01/2021@12:50HRS**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SMM2866H against your insurance policy.

We attached here with a copy of accident video footage and damage photo submitted by SMM2866H for your easy reference.

Our record shows that to date, you/your driver have not reported the accident to us. We would appreciate it if you could urgently file a report at any of AIG reporting centre. You may refer to your Certificate of Insurance for the list of the reporting centre.

To enable us to look into the matter immediately, please let us hear from you within seven (7) days from date of this letter (by 06 Feb 2021).

Please be reminded that in accordance with the terms and conditions under your policy, failure of compliance, our principal M/s AIG Asia Pacific Insurance Pte Ltd reserves the right to repudiate liability.

If you need further assistance or clarifications, please contact the undersigned.

*Note: This video footage is solely for investigation and shall not be reproduced. You undertake to preserve its confidentiality and will not disclose, provide or make available the video footage in whole or in part, to any third party.*

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

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