Veron Chen (LKKAuto)

From: Jaime Tay <jaime.tay@eqinsurance.com.sg> Sent: Wednesday, 20 January 2021 4:52 PM

Veron Chen (LKKAuto); SUR To:

RE: DIRECT SURVEY INSPECTION ON WORKSHOP -CN MOTORS PTE LTD, DOA: Subject:

5/1/2021 YN 8028Z (TP VEHICLE), EQI REF: DM21HO00023/JT (GX 5451P)(OI

VEHICLE)

EQI REF: DM21HO00023/JT

Dear Veron,

Claim number enclosed as requested.

Thank you.

Announcement

In line with the Safe Re-opening measures, our operation remains "Business As Usual" - except most of us are on a Work-From-Home arrangement -reachable by phone or email or an arranged video call meeting.

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted on a prior agreed appointment basis.

Regards,

Jaime Tay

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110 did 65 6496 9882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190 www.eqinsurance.com.sg



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From: Veron Chen (LKKAuto) < veronchen@lkkauto.com>

Sent: Wednesday, 20 January 2021 9:55 am

To: EQI PRS <EQIPRS@eginsurance.com.sg>; SUR <sur@lkkauto.com>

Subject: DIRECT SURVEY INSPECTION ON WORKSHOP -CN MOTORS PTE LTD, DOA: 5/1/2021 YN 8028Z (TP VEHICLE),

GX 5451P (OI VEHICLE)

Dear Sir/Madam,

Please be informed that we had inspected the vehicle YN 8028Z at M/s: CN MOTORS PTE LTD, 1 KAKI BUKIT AVENUE 6 BLK C #01-41 AUTOBAY @ KAKI BUKIT SINGAPORE 417883 on 18/1/21

Enclosed herewith a copy of TP's GIA report. The estimated cost of repair will forward to you shortly.

Meanwhile, kindly provide us the claim reference number for our necessary action.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)