



MY CAR CONSULTANT PTE LTD

Address: 53 Ubi Avenue 1, Paya Ubi Industrial Park #01-33 S(408934)
Email: Admin@mycar.sg
(Company Registration No: 201605878Z)

10th Oct 2020

Our reference: SKT5827M
Your reference: SKP4466Z

AIG(Singapore) Pte Ltd
#07, Shenton Way, 16
Singapore 079120
Attn: Motor Claims Department

BY HAND

Dear Sir/ Madam,

Claimant : OOI WAI LOON
Address : BLK 361 WOODLANDS AVE 5 #07-428 S730361

We are instructed by the above named to claim damages against your insured/your insured's driver in connection with a road accident on 29/01/2019 along involving our client's vehicle registration number SKT5827M and vehicle registrations number SKP4466Z driven by you/your insured's driver at the material time.

As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expense, particulars of which are as follows:-

Cost of Repair	:	\$ 3,350.00
Loss of Use	:	\$750.00
GIA Search	:	\$0.00
LTA Search	:	\$7.49
Total	:	\$ 4,107.49

A copy of each of the following supporting documents are enclosed:-

- a) Our client's Accident Report/Police Report;
- b) COE/PARF Certificates;
- c) Owner / Driver's IC & Driving License;
- d) Letter Of Authorisation;
- e) Rental Agreement & Official Receipt;
- f) LTA Search Results & Official Receipt;

The demand herein is in respect of our client's claim for damages pertaining to their motor vehicle and any settlement following or subsequent of this demand shall not prejudice our client's claim in respect of damages and consequential loss in relation to personal injuries.

Yours faithfully,



.....
My Car Consultant



MY CAR CONSULTANT PTE LTD (Co Reg No. 201605878Z)

60 JLN LAM HUAT #05-21 CARROS CENTRE, SINGAPORE 737869

Tel: +65 9888 8885 / +65 8330 0060

LETTER OF AUTHORIZATION

In consideration of Repairer Workshop My Car Consultant Pte Ltd, 60 Jln Lam Huat #05-21 Carros Centre, Singapore 737869

I/We, OOI WAI LOON of NRIC/Passport number/ROC number: _____, Owner of vehicle no. S7871247C hereby authorize you to commence claim, settle and receive whatever amount payable by the insurance company and/or third party or to commence legal proceedings, if necessary, in my/our name for the cost of repair and loss of use, etc. I/We agree to assign the whole proceeds of my/our third party claim to you and my/our solicitors (to be appointed by you on my/our behalf) shall accept this as my/our irrevocable authorisation to pay the amount compensate direct to you after deduction of their costs on a solicitor and client basis. I/We undertake to co-operate fully with you and my/our solicitors to see the claim to a successful conclusion.

I/We hereby instruct and authorize you to claim direct from my/our insurance company on my/our behalf for all monies due to you, I undertake to pay you for the excess applicable under my policy and to reimburse you all costs, fees and expenses incurred by you in pursuing the claim on my/our behalf in the event that my/our claim is unsuccessful.

I/We also irrevocably authorize you to sign all discharge vouchers/indemnity forms and all necessary papers in connection with the above claim in my/our absence.

I/We irrevocably authorize you to appoint such a firm of solicitors on my/our behalf as you shall deem fit for the purpose of the third party/own insurer/s claim.

I/We undertake to inform you and/or the solicitors appointed by you on my behalf in the event the third party's insurance company communicate with me/us directly, orally or in writing and I/we further undertake not to accept any monies or offer of settlement from the third party's insurers without first communicating with you and obtaining your consent.

In the event the third party's insurers forward me/us the settlement monies, I undertake to pay you the sum claimed in relation to my property damage claim.

Dated this 29 (day) of 01 (month) 20 19 (year)

Owner's signature (Company stamp if applicable)

Name: OOI WAI LOON

NRIC No: S7871247C

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **MY CAR CONSULTANT PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$ 3,350.00** (Repair Cost), **S\$ 420.00** (Loss of Use/Rental), **S\$ 7.45** (Disbursement) for vehicle no. **SKT 5827M** that was damaged pursuant to the accident which occurred on **29/01/2019** (date) along **UPP BUKIT TIMAH RD TWDS JLN ANAK BUKIT** (location) involving vehicle no/s **SKP 4466Z**. This is pursuant to the inspection conducted on **13/02/2019** (date) at “the workshop”

We/I confirm that we/I are/am authorized by the owner **OOI WAI LOON** (“the third party claimant”) of vehicle no. **SKT 5827M** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third-party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SKT 5827M** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 5 (day) of NOV (month) 20 21 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)

INVOICE

AIG ASIA PACIFIC INSURANCE LTD

Invoice Date
8 Oct 2020

Invoice Number
MCC2020-0925

Reference
SKT5827M

My Car Consultant Pte. Ltd.
60 Jalan Lam Huat 05-67
Carros Center
737869
SINGAPORE

Description	Quantity	Unit Price	Tax	Amount SGD
COSTS OF REPAIRS	1.00	3,350.00	No Tax	3,350.00
			Subtotal	3,350.00
		TOTAL SGD		3,350.00

Due Date: 8 Oct 2020

PAYMENT ADVICE

To: My Car Consultant Pte. Ltd.
60 Jalan Lam Huat 05-67
Carros Center
737869
SINGAPORE

Customer AIG ASIA PACIFIC INSURANCE LTD
Invoice Number MCC2020-0925
Amount Due 3,500.00
Due Date 8 Oct 2020
Amount Enclosed

Enter the amount you are paying above

> Back to OneMotoring



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 11 Feb 2019 / 15:29:51

Receipt Date/Time : 11 Feb 2019 / 15:29:51

Tax Invoice/Receipt

Receipt No. : ITNET-00000-190211-002202

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
	Result of Insurance Enquiry - SKP4466Z As at 29 Jan 2019/08:15:00 Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.			
1	Insurance Enquiry - SKP4466Z Enquiry Fee 20190211152729620215	7.00	0.49	7.49
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	7.00	0.49	7.49
	Rounding Difference			0.04
	Total Amount Payable			7.45
	Paid By			
	xxxxxxxxxxxx0407 Credit Card: Visa/MasterCard			7.45
	Total			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/AIG19002481/Ghb3

03 April 2019

MAJULAH CAR LEASING PTE LTD
NO 101 KITCHENER RD
#03-03 JALAN BESAR PLAZA
SINGAPORE 208511

Dear Sir/Madam,

ACCIDENT INVOLVING SKP 4466Z AND SKT 5827M ON 29/01/2019

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd. to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

As spoken, kindly forward accident scene photos for our reference.

Please call us if you have further queries.

Yours faithfully,

Cecilia Chong
Case Handler
DID: 6749 4274
FAX: 6741 4108
EMAIL: ceciliachong@lkkauto.com

c.c AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	12 Feb 2019 15:18	Clim Veh Model Changed	(204193) MAZDA 3 1.5 (A).	[A] Lau Shu Pei
2	12 Feb 2019 15:18	Clim Created	Reg No: SKT5827M. Acct Date: 2019/01/29. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: MSIG Insurance (Singapore) Pte. Ltd. (HQ). Workshop: My Car Consultant Pte Ltd (Ubi)	[A] Lau Shu Pei
3	12 Feb 2019 15:18	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lau Shu Pei
4	12 Feb 2019 15:18	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/02/21	[A] Lau Shu Pei
5	12 Feb 2019 15:18	Adj Mandate Set	Approved:8000.00.Reinsp:Adj decides.	[A] Lau Shu Pei
6	12 Feb 2019 15:18	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[I] Merimen Administrator
7	12 Feb 2019 15:18	Label Added	(19):Fastlane.	[A] Lau Shu Pei
8	12 Feb 2019 15:18	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] Lau Shu Pei
9	14 Feb 2019 14:20	Adj Adjuster Assigned	ADRIAN LING -> XING GUO QIANG	[A] Lau Shu Pei
10	21 Jul 2020 09:43	Label Removed	(19):Fastlane.	[A] Lee Su Li
11	21 Jul 2020 09:43	Label Added	(64):Revoked / No settlement.	[A] Lee Su Li
12	28 Jul 2020 16:35	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
13	28 Jul 2020 16:35	Clim Dtl Modified	Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
14	28 Jul 2020 16:35	Clim Dtl Modified	JPJ Reg. Date: -> 2015/06/16.	[A] JOANNE LEE KHANG MIN
15	28 Jul 2020 16:35	Clim Details Notified		[A] JOANNE LEE KHANG MIN
16	30 Jul 2020 17:36	Adj Ofr Auth Verified	Verified: 3350.00	[A] Lee Su Li
17	30 Jul 2020 17:36	Adjuster Tax Invoice Issued	Submitted Tax Invoice: -> AC2005280.	[A] Lee Su Li
18	30 Jul 2020 17:36	Adj Rpt Submitted	Amt:3350.00. Late Remarks:	[A] Lee Su Li
19	30 Jul 2020 17:36	Adj Invoice Submitted		[A] Lee Su Li
20	30 Jul 2020 17:36	Ins Rpt-For-Repairer Sent	Rpt-type 1	[A] Lee Su Li
21	30 Jul 2020 17:36	Ins Ofr Authorized	Approved amt: 0.00 (nett)	[A] Lee Su Li
22	30 Jul 2020 17:36	Claimant Ofr Acceptance Bypassed		[A] Lee Su Li
23	18 Jan 2021 18:29	Ins Send Back Adj Rpt		[I] Lee, Ming-Yao
24	18 Jan 2021 18:29	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/01/20	[I] Merimen Administrator
25	18 Jan 2021 18:29	Adj Mandate Set	Maintained.	[I] Merimen Administrator
26	19 Jan 2021 09:15	Adj Mandate Request	Cur Req:3917.49:Liab:100%(OI REAR-ENDED TP)*Quantum:(a)COR: \$3,350+(b)LOU(7days x \$80.00):\$560+(c)LTA/GIA search fee:\$7.49= Total:\$3,917.49 *Vehicle Model: Mazda 3***Recommended 5 repair days +1 Sunday +1 PRS=7days	[A] Jaslin Kok Chin Yi

AUDIT TRAIL				
No.	On	Audit	Remarks	By
27	04 Feb 2021 15:10	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/01/20. Mandate Remarks: Please settle at best. May Offer LOU from \$60/day	[I] Lee, Ming-Yao
28	04 Feb 2021 15:11	Adj Mandate Set	Approved:3777.49:Please settle at best. May Offer LOU from \$60/day	[I] Lee, Ming-Yao

Date From

Date To

Audit Type

None

Go

ACTIVITY
No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2547700	28 Jul 2020 16:35:18	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SKT5827M	SKP4466Z	11.00
2549577	30 Jul 2020 17:36:55	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SKT5827M	SKP4466Z	11.00