

Shiau Chan (LKKAUTO)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Thursday, 21 January 2021 12:21 PM
To: Shiau Chan (LKKAUTO)
Cc: MT_Claim_SG
Subject: RE: OD claim for SKN3207Y doa 17/01/2021 [External Confidential]

Lonpac External - Confidential

Dear Shiau Chan,

Kindly proceed to authorize repair as adjusted.

There is no excess applicable.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - Confidential data is for use by authorised external parties only.

From: Shiau Chan (LKKAUTO) [mailto:siewsc@lkkauto.com]
Sent: Wednesday, 20 January 2021 11:28 am
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; SUR <sur@lkkauto.com>
Subject: RE: OD claim for SKN3207Y doa 17/01/2021 [External Confidential]

Dear Gerald,

Enclosed herewith preliminary advice of SKN 3207Y.

Repairer able to undertake the repair cost at \$9,000.00 on Lump Sum basis.

We have not authorise repair.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Sent: Tuesday, 19 January 2021 9:30 AM
To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; SUR <sur@lkkauto.com>
Subject: RE: OD claim for SKN3207Y doa 17/01/2021 [External Confidential]

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted*

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Tuesday, 19 January 2021 8:48 AM
To: 'assignments@lkkauto.com' <assignments@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: FW: OD claim for SKN3207Y doa 17/01/2021 [External Confidential]

Lonpac External - Confidential

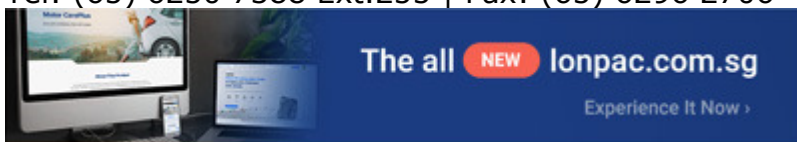
Our ref: 20/21/21/VP05/024145

Dear Nivitha,

Please proceed to survey and revert.

There is no excess applicable under Section I of the policy.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - Confidential data is for use by authorised external parties only.

From: Jeremiah Ng [<mailto:jeremiah@falconair.com.sg>]
Sent: Monday, 18 January 2021 5:28 pm

To: MT_Claim_SG <mt_claim@lonpac.com>

Subject: OD claim for SKN3207Y doa 17/01/2021

Hi Sir/Mdm,

The above attachment is SKN3207Y accident report.
Kindly assist to arrange a survey for SKN3207Y.
Vehicle is in workshop (Tampines)

Thanks and regards,
Jeremiah Ng
Falcon-Air Auto Services (Tampines)
[Tel:67897997](tel:67897997)



This email has been checked for viruses by AVG antivirus software.

www.avg.com