

Our Ref : CT0121 / SHB6655R /KS(st)  
Your Ref: \_\_\_\_\_  
Date : 2-Mar-2021

**AIG ASIA PACIFIC INSURANCE PTE LTD**  
**AIG Building**

**78 Shenton Way**

**#07-16**

**Singapore 079120**

**Attn : Motor Claims Department**

Dear Sir

CDGE Taxi Claims Dept  
59 Loyang Drive 4th Floor  
Singapore 508969

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road Singapore 579701

Mainline +65 6383 6280  
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

**Workshops**

**Braddell**  
205 Braddell Road  
Singapore 579701

**Loyang**  
59 Loyang Drive  
Singapore 508969

**Sin Ming**  
383 Sin Ming Drive  
Singapore 575717

**Pandan**  
45 Pandan Road  
Singapore 609286

**Ubi**  
320 Ubi Road 3  
Singapore 408649

**Sungei Kadut**  
7 Sungei Kadut Way  
Singapore 728791

**WITHOUT PREJUDICE**

**ACCIDENT INVOLVING OUR TAXI SHB6655R YOUR INSURED SJA9996T**  
**AND OTHER \_\_\_\_\_ ON 16-Jan-2021**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No **SHB6655R** which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving : **SJA9996T** we are submitting these claim for your consideration on behalf of the claimants.

**TAXI OWNER'S CLAIM**

1	Cost of Repair	\$	1,293.20
2	<u>3</u> days Loss of Rental @ \$ 125.19 per day	\$	375.57
3	Survey Report Fees ( <i>Surveyed by M/s LKK</i> )	\$	-
4	GIA / LTA Search Fees	\$	2.00
5	GIA / Police Report Fees	\$	-
6	Towing Fee	\$	-
		\$	1,670.77

**HIRER'S CLAIM**

7	<u>3</u> days Loss of Income @ \$ 80.00 per days	\$	240.00
	<b>Total Claims :</b>	\$	1,910.77

We enclose herewith the following documents to support the claims: -

- a) Original repair bill :
- b) LTA search slip/s of : SJA9996T
- c) GIA / Police report/s of : SHB6655R
- d) Letter of authority from owner / hirer / operator
  - ( ) Photograph/s of Accident Scene
  - ( ) Certificate of Insurance
  - ( ) Witness statement/s ( ) **PIR** ( x ) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully  
*Kazali Hj Selahudin*  
CDGE Taxi Claims Department  
Tel : 6214 8736 Fax : 6214 1843 Email : kazali@cdge.com.sg

This is a computer generated letter. No signature is required.



**LETTER OF AUTHORISATION**

(NAF / PAF)

**ACCIDENT INVOLVING  
ALONG****Hyundai Ioniq SHB6655R , SJA9996T  
STEVENS RD TWDS FAR EAST****ON 16-Jan-21 12:15**

I / We

**BOBBY LIM KOON HUA...** (Hirer) NRIC No.: **SXXXX580F**

and/or

(Relief) NRIC No.: **SXXXX580F**

Taxi Number

**SHB6655R**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

**18-Jan-2021**


Name of Hirer

**BOBBY LIM KOON HUAT (LIN JUNFA)**

Hirer NRIC

**SXXXX580F**

Signature :



Address

**211 YISHUN STREET 21 #08-03  
760211**

Contact No.

**96853460**



**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, **COMFORTDELGRO ENGINEERING PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$1,730.00** (Global Sum) for vehicle no. **SHB 6655R** that was damaged pursuant to the accident which occurred on **16/01/2021** (date) along **STEVENS RD TWDS FAR EAST** (location) involving vehicle no/s **SJA 9996T**.

This is pursuant to the inspection conducted on **18/01/2021** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **COMFORT TRANSPORTATION PTE LTD** ("the third party claimant") of vehicle no. **SHB 6655R** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHB 6655R** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 11<sup>th</sup> (day) of May (month) 2021 (year)



Signed by appointed surveyor

CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
59 LOYANG DRIVE  
SINGAPORE 508969

Signed by "the workshop" (with chop)

"The contents of this document apply to vehicle damages only  
All personal injuries and damages arising therefrom are excluded  
from the ambit and application of this document"

Please forward your cheque made payable to:  
**COMFORTDELGRO ENGINEERING PTE LTD**

GST REG. NO. M2-8921817-3

## TAX INVOICE

COMPANY REG. NO.: 199506048W  
Page: 1

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16  
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO  
SHB6655R

MAKE  
HYUNDAI

MODEL  
IONIQ(G2)

DATE OF REG  
18.04.2019

CHASSIS CODE  
KMHC851CVKU141799

INV. NO/DATE  
91547844 26.02.2021

JOB NO.  
305448639

ODOMETER READING

DATE/TIME IN  
18.01.2021 09:50

Description : 3P 16.01.2021

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0104-2533	IONIQV2-4 MOULDING ASSY-RR BUMPER CTR	1	451.25	20.00	361.00
0002	04-01-0101-0111	I40VC BUMPER COVER CLIP REAR	10	2.20	20.00	17.60
SUB-TOTAL			:			378.60

### JOB NATURE

0001	PB	PANEL BEATING		350.00		350.00
0002	SP	SPRAYPAINT CHARGE		250.00		250.00
0003	L	REMOVE/REFIX REVERSE SENSOR		30.00		30.00
0004	20-05	RENEW ADVERTISEMENT STICKER-Fender		200.00		200.00

- WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
- CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
- PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91547844	1,293.20	



GST REG. NO. M2-8921817-3

## TAX INVOICE

COMPANY REG. NO.: 199506048W  
Page: 2

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16  
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO  
SHB6655R

MAKE  
HYUNDAI

MODEL  
IONIQ(G2)

DATE OF REG  
18.04.2019

CHASSIS CODE  
KMHC851CVKU141799

INV. NO/DATE  
91547844 26.02.2021

JOB NO.  
305448639

ODOMETER READING

DATE/TIME IN  
18.01.2021 09:50

S/No	Part No.	Qty	Unit Price	%Disc	Net
SUB-TOTAL :					830.00

Items total	1,208.60
Add GST @ 7.000 %	84.60
Invoice amount	1,293.20

Issued by : KATHERINETAN 26.02.2021 10:52:36  
Repair type : CLSO/57/57  
Payment Type/Term: /Credit 30 days

- WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
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ComfortDelGro Engineering Pte Ltd  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91547844	1,293.20	



Our Ref: CT21010285

Date: 26 February 2021



## TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 16/01/2021 @ 12:15 hrs  
ALONG STEVENS RD TWDS FAR EAST  
INVOLVING SJA9996T

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHB6655R** (the "Taxi"). The Taxi was hired to **BOBBY LIM KOON HUAT (LIN JUNFA) IC NO SXXXX580F** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.19** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Singapore Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia  
Manager, Fleet Safety

This is a computer generated letter. No signature is required.








## INSURER ENQUIRY

**Find  
insurer**

Vehicle reg. no.

SJA9996T

Date of Accident

16/01/2021 

Reset

% **RESULT & RECEIPT**

## TP Insurer Enquiry

Insurance ..... **AIG**Period of Insurance ..... **23/08/2019 - 22/08/2021**Requested By ..... **Janet Lim Siang Gek (COMFOR...**Requested Date ..... **18/01/2021 10:49****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**



**ACCIDENT INVOLVING SJA 9996T(AIG) AND SHB6655R AT/ALONG STEVENS ROAD TOWARDS FAR EAST ON 16/01/2021**

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sat 27/2/2021 1:30 PM

To: liheng@singnet.com.sg <liheng@singnet.com.sg>

27 Feb 2021

**Mr Goh Li Heng**

*[By Email Only]*

Dear Sir/Madam,

**You Ref: SJA9996T**

**Our Ref: CC4/AIG21000861/T1pa3**

**ACCIDENT INVOLVING SJA 9996T(AIG) AND SHB6655R AT/ALONG STEVENS ROAD TOWARDS FAR EAST ON 16/01/2021**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SHB6655R against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as it is a head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	18 Jan 2021 20:04	<b>Clm Dtl Modified</b>	Claimant's Name: -> COMFORT TRANSPORTATION PTE LTD. Claimant's ID: -> 199303821R.	[A] HOW MEI KWAN
2	18 Jan 2021 20:04	<b>Clm Veh Model Changed</b>	(205282) HYUNDAI AE IONIQ HEV DCT 1.6 (A).	[A] HOW MEI KWAN
3	18 Jan 2021 20:04	<b>Clm Created</b>	Reg No: SHB6655R. Acct Date: 2021/01/16. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Lt d. (SG). TP Insurer: AXA Insurance Pte Ltd (HQ). Workshop: ComfortDelGro Engineering Pte Ltd (Loyan g)	[A] HOW MEI KWAN
4	18 Jan 2021 20:04	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	18 Jan 2021 20:04	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2021/01/27	[A] HOW MEI KWAN
6	18 Jan 2021 20:04	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	18 Jan 2021 20:04	<b>Clm Ins Co Changed</b>	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Exp ress)	[I] Merimen Administrator
8	18 Jan 2021 20:05	<b>Label Added</b>	(23):Express.	[A] HOW MEI KWAN
9	18 Jan 2021 20:05	<b>Adj Adjuster Assigned</b>	[None] -> MOHD TAUFIKH BIN HAMID	[A] HOW MEI KWAN
10	28 Jan 2021 11:30	<b>Clm Registration Modified</b>	Acct Time:12:00:00->12:15:00.	[I] AIG OneClaim Integration User
11	26 Feb 2021 10:46	<b>Clm Registration Modified</b>	Acct Time:12:15:00->12:00:00.	[I] Low, Xianyu
12	25 Mar 2021 09:25	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
13	25 Mar 2021 09:25	<b>Clm Dtl Modified</b>	Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
14	25 Mar 2021 09:25	<b>Clm Dtl Modified</b>	JPJ Reg. Date: -> 2019/04/23.	[A] JOANNE LEE KHANG MIN
15	25 Mar 2021 09:25	<b>Clm Details Notified</b>		[A] JOANNE LEE KHANG MIN
16	29 Mar 2021 10:41	<b>Adj Mandate Request</b>	Cur.Reg:1645.58:Liability: 100%(B27) *Quantum: (a)CORw/GST: \$1,293.20 + (b)LOR(2days x \$125.19): \$250.38 + (c)LOI(2days x \$50.00): \$100.00 + (d)LTA/GIA search fee: \$2.00 = Total: \$1,645.58 *2 recommendation repair days *For your approval please.	[A] CHEW HSIAO TONG
17	16 Apr 2021 10:04	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2021/01/27	[I] MdNoor, Norsiah
18	16 Apr 2021 10:04	<b>Adj Mandate Set</b>	Approved:1645.58.	[I] MdNoor, Norsiah
19	29 Apr 2021 08:20	<b>Adj Mandate Request</b>	Cur.Reg:1733.18:Hi, For LOR&LOI, 3rd party rejected our offer at 2days & proposed 2.5days. Kindly advise if we may proceed to settle at \$1,733.18(all-in), Thanks.	[A] CHEW HSIAO TONG
20	10 May 2021 11:24	<b>Adj Mandate Set</b>	Approved:1733.18.	[I] MdNoor, Norsiah

Date From    Date To    Audit Type  

### ACTIVITY

No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2662447	18 Jan 2021 20:12:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SHB6655R	SJA9996T	11.00
2680381	25 Mar 2021 09:25:52	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHB6655R	SJA9996T	11.00



