

Our Ref : CT0121 / SHC2945A /KS(st)
Your Ref: _____
Date : 5-Feb-2021

AIG ASIA PACIFIC INSURANCE PTE LTD
AIG Building

78 Shenton Way

#07-16

Singapore 079120

Attn : Motor Claims Department

Dear Sir

CDGE Taxi Claims Dept
59 Loyang Drive 4th Floor
Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

WITHOUT PREJUDICE

ACCIDENT INVOLVING OUR TAXI SHC2945A YOUR INSURED SLZ2646U
AND OTHER _____ ON 17-Jan-2021

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No **SHC2945A** which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving : **SLZ2646U** we are submitting these claim for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$	2,318.47
2	4 days Loss of Rental @ \$ 125.19 per day	\$	500.76
3	Survey Report Fees (Surveyed by M/s LKK)	\$	-
4	GIA / LTA Search Fees	\$	2.00
5	GIA / Police Report Fees	\$	-
6	Towing Fee	\$	-
		\$	2,821.23

HIRER'S CLAIM

7	4 days Loss of Income @ \$ 80.00 per days	\$	320.00
	Total Claims :	\$	3,141.23

We enclose herewith the following documents to support the claims: -

- a) Original repair bill :
- b) LTA search slip/s of : SLZ2646U
- c) GIA / Police report/s of : SHC2945A
- d) Letter of authority from owner / hirer / operator
 - () Photograph/s of Accident Scene
 - () Certificate of Insurance
 - () Witness statement/s () PIR (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

Kazali Hj Selahudin

CDGE Taxi Claims Department

Tel : 6214 8736 Fax : 6214 1843 Email : kazali@cdge.com.sg

This is a computer generated letter. No signature is required.

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING
ALONG****Hyundai Ioniq SHC2945A , SLU2646U
PUNGGOL WAY & PUNGGOL CENTRAL****ON 17-Jan-21 14:40**

I / We

GOH ENG BEE(Hirer) NRIC No.: **SXXXX192A**

and/or

(Relief) NRIC No.: **SXXXX192A**

Taxi Number

SHC2945A

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

18-Jan-2021

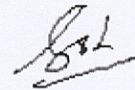
Name of Hirer

GOH ENG BEE

Hirer NRIC

SXXXX192A

Signature :



Address

**786C WOODLANDS DRIVE 60 #07-79
733786**

Contact No.

98154930

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **COMFORTDELGRO ENGINEERING PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$2,760.00** (Global Sum) for vehicle no. **SHC 2945A** that was damaged pursuant to the accident which occurred on **17/01/2021** (date) along **PUNGGOL WAY & PUNGGOL CENTRAL** (location) involving vehicle no/s **SLZ 2646U**.

This is pursuant to the inspection conducted on **18/01/2021** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **COMFORT TRANSPORTATION PTE LTD** ("the third party claimant") of vehicle no. **SHC 2945A** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHC 2945A** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 19 (day) of NOV (month) 2021 (year)



Signed by appointed surveyor

Signed by "the workshop" (with chop)

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

"The contents of this document apply to vehicle damages only.
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 1

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY.AIG BUILDING #07-16
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

Description : 3P 17.01.2021

VEHICLE NO
SHC2945A

MAKE
HYUNDAI

MODEL
IONIQ(G2)

DATE OF REG
06.08.2019

CHASSIS CODE
KMH851CVKU164475

INV. NO/DATE
91544489 02.02.2021

JOB NO.
305448713

ODOMETER READING

DATE/TIME IN
17.01.2021 15:45

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	FNPS	NO PLATE(S)	1	55.00	0.00	55.00
0002	04-01-0104-2282	REAR BUMPER	1	459.40	20.00	367.52
0003	04-01-0104-2533	REAR BUMPER CTR MOULDING	1	451.25	20.00	361.00
0004	04-01-0101-0111	REAR BUMPER CLIPS	10	2.20	20.00	17.60
0005	09-01-9999-0068	REVERSE SENSOR	1.000	180.00	0.00	180.00
0006	04-01-0104-2270	BOOTLID EMBLEM-HYBRID	1	24.30	20.00	19.44
0007	28-01-0103-0005	BOOTLID COMFORTDELGRO	1	30.00	0.00	30.00
0008	28-01-0103-0006	BOOTLID 65521111	1	30.00	0.00	30.00
0009	28-01-9999-2025	BOOTLID APPS	1	40.00	0.00	40.00
0010	04-01-0104-2370	REAR BUMPER FOGLAMP	1	201.50	20.00	161.20

- 1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
- 2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- 3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
- 4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91544489	2,318.47	

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 2

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SHC2945A

MAKE
HYUNDAI

MODEL
IONIQ(G2)

DATE OF REG
06.08.2019

CHASSIS CODE
KMHC851CVKU164475

INV. NO/DATE
91544489 02.02.2021

JOB NO.
305448713

ODOMETER READING

DATE/TIME IN
17.01.2021 15:45

S/No	Part No.	Qty	Unit Price	%Disc	Net
			SUB-TOTAL	:	1,261.76
JOB NATURE					
0001	PB	PANEL BEATING	350.00		350.00
0002	SP	SPRAYPAINT-BOOTLID ETC	500.00		500.00
0003	L	R/I REVERSE SENSOR	30.00		30.00
0004	20-05	BOOTLID EMBLEM-IONIQ	25.04		25.04
			SUB-TOTAL	:	905.04

Items total	2,166.80
Add GST @ 7.000 %	151.67
Invoice amount	2,318.47

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Singapore 579701

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ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91544489	2,318.47	

GST REG. NO. M2-8921817-3

TAX INVOICE

ComfortDelGro Engineering Pte Ltd

205 Braddell Road Singapore 579701
Mainline + 65 6383 6280 Facsimile + 65 6280 9755

Workshops

59 Loyang Drive Singapore 508969 24 Senoko Loop Singapore 758156
383 Sin Ming Drive Singapore 575717 7 Sungei Kadut Way Singapore 728791
45 Pandan Road Singapore 609286 501 Yishun Industrial Park A Singapore 768732
320 Ubi Road 3 Singapore 408649

COMPANY REG. NO.: 199506048W
Page: 3

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY AIG BUILDING #07-16
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SHC2945A

MAKE
HYUNDAI

MODEL
IONIQ(G2)

DATE OF REG
06.08.2019

CHASSIS CODE
KMHC851CVKU164475

INV. NO/DATE
91544489 02.02.2021

JOB NO.
305448713

ODOMETER READING

DATE/TIME IN
17.01.2021 15:45

Issued by : KATHERINETAN 02.02.2021 16:04:20
Repair type : CLSO/57/57
Payment Type/Term: /Credit 30 days

- 1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
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ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91544489	2,318.47	

Our Ref: CT21010288

Date: 02 February 2021



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 17/01/2021 @ 14:40 hrs
ALONG PUNGGOL WAY and PUNGGOL CENTRAL
INVOLVING SLZ2646U

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC2945A** (the "Taxi"). The Taxi was hired to **GOH ENG BEE IC NO SXXXX192A** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.19** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Singapore Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

[illegible]

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

SLZ2646U

Date of Accident

17/01/2021



Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance AIG

Period of Insurance 27/04/2020 - 26/04/2021

Requested By Huang Xiao Yan (COMFORTDEL...

Requested Date 18/01/2021 11:40

Payment details

Request Amount: S\$1.87

GST Amount: S\$0.13

Total Amount Due (GST Inclusive): S\$2

General Insurance Association

Records Management Centre

GST Registration No: M400017735

SHC2745A



Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 22 January 2021 2:38 PM
To: STANWKW@GMAIL.COM
Subject: ACCIDENT INVOLVING SLZ 2646U(AIG) AND SHC 2945A AT/ALONG PUNGGOL WAY ON 17/01/2021

22 JAN 2021

Mr Wong Kian Wee

[By Email Only]

Dear Sir/Madam,

You Ref: SLZ2646U

Our Ref: CC4/AIG21000858/T1pa3

ACCIDENT INVOLVING SLZ 2646U(AIG) AND SHC 2945A AT/ALONG PUNGGOL WAY ON 17/01/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SHC2945A against your insurance policy.

Based on the accident report and accident scenario, liability is not in your favour as it is a head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	18 Jan 2021 19:55	Clim Dtl Modified	Claimant's Name: -> COMFORT TRANSPORTATION PTE LTD. Claimant's ID: -> 199303821R.	[A] HOW MEI KWAN
2	18 Jan 2021 19:55	Clim Veh Model Changed	(205282) HYUNDAI AE IONIQ HEV DCT 1.6 (A).	[A] HOW MEI KWAN
3	18 Jan 2021 19:55	Clim Created	Reg No: SHC2945A. Acct Date: 2021/01/17. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Lt d. (SG). TP Insurer: AXA Insurance Pte Ltd (HQ). Workshop: ComfortDelGro Engineering Pte Ltd (Loyan g)	[A] HOW MEI KWAN
4	18 Jan 2021 19:55	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	18 Jan 2021 19:55	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/01/27	[A] HOW MEI KWAN
6	18 Jan 2021 19:55	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	18 Jan 2021 19:55	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Exp ress)	[I] Merimen Administrator
8	18 Jan 2021 19:56	Label Added	(23):Express.	[A] HOW MEI KWAN
9	18 Jan 2021 19:56	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	[A] HOW MEI KWAN
10	22 Jan 2021 14:53	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
11	22 Mar 2021 14:45	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
12	22 Mar 2021 14:45	Clim Dtl Modified	Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
13	22 Mar 2021 14:46	Clim Dtl Modified	JPJ Reg. Date: -> 2019/08/06.	[A] JOANNE LEE KHANG MIN
14	22 Mar 2021 14:46	Clim Details Notified		[A] JOANNE LEE KHANG MIN
15	23 Mar 2021 12:13	Adj Mandate Request	Cur.Req:2846.05:Liability: 100%(B 27) *Quantum: (a)CORw/GST: \$2,318.47 + (b)LOR(3days x \$125.19): \$375.57 + (c)LOI(3days x \$50): \$150.00 + (d)LTA/GIA search fee: \$2.00 = Total: \$2,846.05 *2 recommendation repair days +1PRS = 3days *For your approv	[A] CHEW HSIAO TONG
16	30 Mar 2021 11:10	Video Downloaded	Downloaded Video - Accident	[I] Tan, Bennie-WZ
17	30 Mar 2021 11:46	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/01/27. Mandate Remarks: Subj to all docs/billings in order, to settle at best (inclusive LOI subj not claimed in BI claim). LOR/LOI at 2days.	[I] Tan, Bennie-WZ
18	30 Mar 2021 11:46	Adj Mandate Set	Approved:2670.86:Subj to all docs/billings in order, to settle at best (inclusive LOI subj not claimed in B I claim). LOR/LOI at 2days.	[I] Tan, Bennie-WZ
19	29 Jun 2021 12:36	Adj Mandate Request	Cur.Req:2846.05:For LOR & LOI, 3rd party rejected our offer at 2days and proposed 3days. For your furt her mandate. Thanks.	[A] CHEW HSIAO TONG
20	02 Jul 2021 23:37	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2021/01/27. Mandate Remarks: Subj to all docs/billings in order, to set tle at best (inclusive LOI subj not claimed in BI claim). TP log card shows vehicle out 20/01/21.	[I] Tan, Bennie-WZ
21	02 Jul 2021 23:37	Adj Mandate Set	Approved:2760.00:Subj to all docs/billings in order, to settle at best (inclusive LOI subj not claimed in B I claim). TP log card shows vehicle out 20/01/21.	[I] Tan, Bennie-WZ
22	08 Sep 2021 11:46	Claim Offer Type Changed	Offer Type: Cost of Repairs->Contract Repair	[A] CHEW HSIAO TONG
23	08 Sep 2021 11:47	Adj Mandate Request	Cur.Req:2800.00:Hi,3rd party proposed to settle at a g/s of \$2,800.00(all-in) for this matter. Pls advise i f we may proceed to settle at \$2,800.00. Thanks.	[A] CHEW HSIAO TONG
24	10 Sep 2021 22:17	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2021/01/27. Mandate Remarks: Hi, latest revised mandate is more tha n fair and reasonable to resolve matter amicably. PRS: 18/01/21@114pm while, TP log card shows vehic le out 20/01/21@1045am.	[I] Tan, Bennie-WZ
25	10 Sep 2021 22:17	Adj Mandate Set	Maintained:Hi, latest revised mandate is more than fair and reasonable to resolve matter amicably. PRS: 18/01/21@114pm while, TP log card shows vehicle out 20/01/21@1045am.	[I] Tan, Bennie-WZ

Date From   Date To   Audit Type 

ACTIVITY
No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2662444	18 Jan 2021 20:00:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SHC2945A	SLZ2646U	11.00
2663576	22 Jan 2021 14:49:52	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SHC2945A	Low, Xianyu	xx.xx
2679263	22 Mar 2021 14:46:01	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHC2945A	SLZ2646U	11.00