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VEHICLE DAMAGE INSPECTION REPORT**Our File No:** CC3/AIG21000855/R1PA3Q2
Date: 19/07/2021**REFERENCE**

Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd.	Policy No:	1900067184
Claimant Vehicle No :	SMU9119T	Insured Vehicle No :	SLG811Y
Date of Loss:	15/01/2021	Nature of Claim:	TP
		Claim No:	6852343896SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SMU9119T		
Make & Model:	VOLKSWAGEN TOURAN, 1.4 1.4 TSI CL 5T13NZ (A)	Engine No:	CZD271032
Reg. Date:	15/09/2017 (Man. Year: 2016)	Chassis No:	WVGZZZ1TZW056773
Colour:	Blue	Odometer:	53282 km
Engine Capacity:	1395 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:		Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:	

CONDITION OF TYRES

Front Tyre Size:	225/45 R18	Rear Tyre Size:	225/45 R18
Front Left Side:	Continental 6 mm	Rear Left Side:	Continental 6 mm
Front Right Side:	Continental 6 mm	Rear Right Side:	Continental 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	31,487.46	15,640.81	15,846.65	50.33
Miscellaneous Items	0.00	0.00	0.00	
Labour	26,210.00	13,050.00	13,160.00	50.21
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	57,697.46	28,690.81	29,006.65	50.27
+ GST 7.00/7.00% (S\$)	4,038.82	2,008.36	2,030.46	50.27

Nett Amount (S\$)	61,736.28	30,699.17	31,037.11	50.27
+ Medical Costs (S\$)		1,178.20		
+ Car Rental (15.0 x S\$100.00/day + 7.00% GST) (S\$)		1,605.00		
+ Doc/Search Fee (S\$)		2.00		
Nett Liability (S\$)		33,484.37		

INSPECTION

Date of Assignment: 18/01/2021

Date Inspected: 18/01/2021

Estimated Period of Repair: 15.0 days

Inspected At:

Volkswagen Group Singapore Pte Ltd (tuas) (HQ)

17 Tuas Ave 9

Singapore 639197

Adjuster: MOHD RASUL**Manager:** CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*HOOD FRT BONNET	Bent	2,081.57 FS	*1,977.49 FS
2	1		*FLAP HINGE LH	Bent	228.71 FS	*217.27 FS
3	1		*HINGE COVER LH	Cracked	8.67 FS	*8.24 FS
4	1		*FLAP HINGE RH	Bent	228.71 FS	*217.27 FS
5	1		*HINGE COVER RH	Cracked	8.67 FS	*8.24 FS
6	2		*ACTIVATOR FOR PEDESTRIAN	Activated	343.96 FS	*326.76 FS
7	1		*CLIP (4 PCS)	Necessary	6.36 FS	*6.04 FS
8	1		*GASKET (4 PCS)	Necessary	5.36 FS	*5.09 FS
9	1		*LOCKING CATCH LATCH	Serviceable	83.39 FS	*- FS
10	1		*HOOD LATCH LOCK	Serviceable	265.73 FS	*- FS
11	1		*HEXAGON SOCKET OVAL HEAD (2 PCS)	Necessary	5.00 FS	*4.75 FS
12	1		*COVER FOR BUMPER PRIMED FRT BUMPER	Deformed	1,369.89 FS	*1,301.40 FS
13	1		*SUPPORT PART BUMPER INNER BRACKET LH	Cracked	47.18 FS	*44.82 FS
14	1		*SUPPORT PART BUMPER INNER BRACKET RH	Serviceable	47.18 FS	*- FS
15	1		*GUIDE PIECE BUMPER SIDE BRACKET LH	Serviceable	42.77 FS	*- FS
16	1		*GUIDE PIECE BUMPER SIDE BRACKET RH	Serviceable	42.77 FS	*- FS
17	1		*IMPACT BEAM FRT REINFORCEMENT	Bent	676.88 FS	*643.04 FS
18	4		*RIVETTED CAP NUT	Necessary	12.08 FS	*11.48 FS
19	1		*FOAM INSERT	Deformed	58.48 FS	*55.56 FS
20	1		*PRESSURE SENSOR (FOAM)	Serviceable	183.97 FS	*- FS
21	2		*CRASH SENSOR FOR AIRBAG CRASH SENSOR (BUMPER)	Serviceable	511.84 FS	*- FS
22	2		*FLAT CONTACT HOUSING CRASH SENSOR WIRE HOUSING	Serviceable	21.12 FS	*- FS
23	1		*RADIATOR GRILLE WITH SATI	Scratched	427.48 FS	*406.11 FS
24	1		*VW SIGN BLACK/BRIGHT CHRO	Cracked	190.85 FS	*181.31 FS
25	1		*COOLING AIR GRILL SATIN B BUMPER CTR LOWER GRILLE	Scratched	190.53 FS	*181.00 FS
26	1		*COVER PART FOR BUMPER SAT FOG LAMP GRILLE RH	Cracked	77.59 FS	*73.71 FS
27	1		*LED HEADLIGHT H/LAMP LH	Serviceable	1,953.18 FS	*- FS
28	1		*LED HEADLIGHT H/LAMP RH	Serviceable	1,953.18 FS	*- FS
29	1		*FLAP CONTACT HOUSING WIHT H/LAMP WIRE HOUSING (2 PCS)	Cracked	38.70 FS	*36.77 FS
30	1		*LOCK CARRIER WITH MOUNTIN	Cracked	1,201.04 FS	*1,140.99 FS
31	1		*GUIDE BUMPER CTR BRACKET	Cracked	62.56 FS	*59.43 FS
32	1		*SUPPORT FOR LOCK CARRIER	Cracked	61.50 FS	*58.43 FS
33	1		*CROSS SUPPORT H/LAMP TOP PANEL LH	Bent	33.22 FS	*31.56 FS

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No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
34	1		*CROSS SUPPORT RHS H/LAMP TOP PANEL	Serviceable	33.22 FS	*- FS
35	1		*KLIMAKONDENSATOR MIT FLUS A/C CONDENSER	Serviceable	700.74 FS	*- FS
36	1		*0.2 OIL FOR REFRIGERANT COMPR A/C OIL	Necessary	36.70 FS	*34.87 FS
37	1		*ADDITIONAL RADIATOR RADIATOR OUTER	Bent	642.21 FS	*610.10 FS
38	1		*RADIATOR RADIATOR INNER	Serviceable	722.13 FS	*- FS
39	1		*COOLANT (2 PCS)	Necessary	41.76 FS	*39.67 FS
40	1		*AIR DUCT AIR GUIDE LH	Serviceable	26.46 FS	*- FS
41	1		*AIR DUCT AIR GUIDE RH	Serviceable	26.46 FS	*- FS
42	1		*COVER AIR INTAKE TOP COVER	Serviceable	29.08 FS	*- FS
43	1		*STICKER AC REFRIGERAN	Not Necessary	16.84 FS	*- FS
44	1		*KENNSCHILD BEI OLUBERFUL	Not Necessary	14.54 FS	*- FS
45	1		*AIR DUCT AIR INTAKE CTR HOUSING	Cracked	56.95 FS	*54.10 FS
46	1		*REAR TRUNK LID	Bent	2,207.90 FS	*2,097.51 FS
47	1		*1K WINDOW ADHESIVE (2 PCS)	Necessary	102.22 FS	*97.11 FS
48	1		*ALL PURPOSE CLEANER	Necessary	94.03 FS	*89.33 FS
49	1		*PRIMER	Necessary	27.39 FS	*26.02 FS
50	1		*ACTIVATOR FOR PRECOATED	Necessary	25.14 FS	*23.88 FS
51	1		*APPLICATOR (2 PCS)	Necessary	20.24 FS	*19.23 FS
52	1		*SPOILER SATIN BLACK RR W/SCREEN SIDE TRIM LH	Necessary	260.54 FS	*247.51 FS
53	1		*SPOILER SATIN BLACK RR W/SCREEN SIDE TRIM RH	Necessary	272.52 FS	*258.89 FS
54	1		*PACKING ADHESIVE REAR NUMBER PLATE PACKING	Necessary	29.20 FS	*27.74 FS
55	1		*RIVETTED CAP NUT (4 PCS)	Necessary	9.12 FS	*8.66 FS
56	1		*PUSHBUTTON FOR ELECTRIC L	Not Necessary	1,470.77 FS	*- FS
57	1		*HOOD LATCH LID LOCK	Cut	158.42 FS	*150.50 FS
58	1		*COVER LOCK SATIN BLACK	Scratched	19.79 FS	*18.80 FS
59	1		*GASKET BOOT WEATHERSTRIP	Necessary	317.42 FS	*301.55 FS
60	1		*ADDITIONAL BRAKE LIGHT WI 3RD BRAKELIGHT	Necessary	221.63 FS	*210.55 FS
61	2		*LED LICENCE PLATE LIGHT	Cracked (1 PCS ONLY)	201.34 FS	*95.64 FS
62	1		*TAILLIGHT WITH BACK -UP LI TAILLIGHT INNER LH	Serviceable	260.12 FS	*- FS
63	1		*TAILLIGHT WITH BACK -UP LI TAILLIGHT INNER RH	Serviceable	260.12 FS	*- FS
64	1		*SCHLUSSLEUCHTE TAILLIGHT OUTER LH	Serviceable	310.35 FS	*- FS
65	1		*SCHLUSSLEUCHTE TAILLIGHT OUTER RH	Serviceable	310.35 FS	*- FS
66	2		*MOUNTING	Serviceable	0.82 FS	*- FS
67	1		*TRIM PANEL FOR HATCH GATE BOOT LID TRIM COVER	Deformed	291.69 FS	*277.11 FS
68	1		*COVER FOR BUMPER PRIMED REAR BUMPER	Deformed	1,321.12 FS	*1,255.06 FS
69	1		*SPOILER SATIN BLACK	Scratched	323.75 FS	*307.56 FS
70	1		*RIVET (4 PCS)	Necessary	4.56 FS	*4.33 FS

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No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
71	1		*BUMPER REAR REINFORCEMENT	Bent	544.33 FS	*517.11 FS
72	1		*ATTACHMENT STRIP BUMPER CTR BRACKET	Cracked	63.48 FS	*60.31 FS
73	1		*GUIDE PIECE LHR BUMPER BRACKET (UPPER)	Serviceable	41.17 FS	*- FS
74	1		*GUIDE PIECE RHR BUMPER BRACKET (UPPER)	Serviceable	41.17 FS	*- FS
75	1		*GUIDE PIECE LHR BUMPER BRACKET (SIDE)	Serviceable	33.60 FS	*- FS
76	1		*GUIDE PIECE RHR BUMPER BRACKET (SIDE)	Serviceable	33.60 FS	*- FS
77	1		*REFLECTOR LHS REFLECTOR (INNER)	Serviceable	68.61 FS	*- FS
78	1		*REFLECTOR LHS REFLECTOR (OUTER)	Serviceable	68.61 FS	*- FS
79	1		*END PLATE END PANEL OUTER	Serviceable	400.18 FS	*- FS
80	1		*WELD STUD (4 PCS)	Necessary	3.84 FS	*3.65 FS
81	1		*ZINC SPRAY	Not Necessary	62.88 FS	*- FS
82	1		*2K -BODY ADHESIVE	Not Necessary	428.72 FS	*- FS
83	1		*SEALANT CAN BE SPRAYED	Not Necessary	64.15 FS	*- FS
84	1		*COVER FOR LOCK CARRIER TI END PANEL TRIM COVER	Serviceable	171.94 FS	*- FS
85	1		*STORAGE UNIT BLACK	Serviceable	512.97 FS	*- FS
86	1		*BRACKET TITANIUM BLACK	Cracked	383.57 FS	*364.39 FS
87	1		*TRIM FOR SEAT RELEASE TIT	Cracked	48.60 FS	*46.17 FS
88	1		*WHEELHOUSE PROTECTOR RHR FENDER LINER	Torn	234.95 FS	*223.20 FS
89	1		*EXHAUST SILENCER REAR	Serviceable	2,743.04 FS	*- FS
90	1		*MIDDLE EXHAUST MUFFLER CTR SILENCER	Serviceable	952.92 FS	*- FS
91	1		*DUAL CLAMP	Not Necessary	60.12 FS	*- FS
92	1		*EXHAUST PIPE TIPS	Scratched	183.87 FS	*174.68 FS
93	1		*FRT NUMBER PLATE	Cracked	80.00 FS	*80.00 FS
94	1		*REAR NUMBER PLATE	Cracked	80.00 FS	*80.00 FS
95	1		*REVERSE SENSOR	Shorted	400.00 FS	*400.00 FS
96	1		*VW SIGN BLACK/BRIGHT CHRO	Necessary	100.43 FS	*100.43 FS
97	1		*REAR EMBLEM -TOURAN	Necessary	68.82 FS	*68.82 FS
98	1		*REAR EMBLEM -280 TSI	Necessary	74.15 FS	*74.15 FS
99	4		*RIVET	Repeated	4.56 FS	*- FS
100	1		*BONNET ABSORBER	Necessary	121.71 FS	*121.71 FS
101	1		*COVER PART FOR BUMPER SAT LHS FOG LAMP GRILLE	Cracked	73.71 FS	*73.71 FS

F=Franchise part. S=SpcNett.

Total Parts (S\$) **31,487.46** **15,640.81**

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Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	CHECK SHORT CIRCUIT /HARNESS REPAIR	New	280.00	280.00
2	DIAGNOSTIC AND PROGRAMMING	New	480.00	480.00
3	LEAKED CHECK ,VACUUM & REGAS	New	420.00	420.00
4	A/C GAS	New	60.00	60.00
5	TO ALIGN LED HEADLIGHT	New	100.00	100.00
6	LABOUR FRT	New	5,040.00	3,360.00
7	SPRAY PAINT	New	4,800.00	1,600.00
8	LABOUR REAR	New	6,720.00	2,520.00
9	SPRAY PAINT REAR	New	4,800.00	2,400.00
10	R&R REAR W/SCREEN	New	840.00	840.00
11	TRANSFER BOOT LID MECHANISM	New	840.00	420.00
12	R&R REAR LUGGAGE TRIM	New	840.00	420.00
13	R&R REAR EXHAUST	New	840.00	0.00
14	REAR WATER LEAK TEST	New	150.00	150.00
Gross Labour Cost (\$\$)			26,210.00	13,050.00

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