

Our Ref : SLW5493P / TP#1260  
Your Ref : XD5958Z

**WITHOUT PREJUDICE**

Date : 26 January 2021

**LONPAC INSURANCE BHD**  
300 Beach Road  
#17-04/07 The Concourse  
Singapore 199555

Attention: Motor Claims Department

**ACCIDENT INVOLVING SLW5493P & XD5958Z ON 14/01/2021  
ALONG AYE TOWARDS TUAS**

We refer to the above captioned.

We are claiming the below followings:

- Cost of Repair (incl. of GST)	S\$ 2,942.50
- Loss of Rental (Private Hire)	S\$ 1,080.00 (\$120.00 x 09 Days)
- LTA / GIA Search	S\$ 2.00
<b>Grand Total</b>	<b>S\$ 4,024.50</b>
	=====

If you have any enquiries, please contact our representative, Ms. Lily & Ms. Kaitlyn at 6481 1522 or email [lily.loi@ow.sg](mailto:lily.loi@ow.sg) & [kaitlyn.chio@ow.sg](mailto:kaitlyn.chio@ow.sg).

All payment is to be issued direct to **Optima Werkz Pte Ltd.**

Your prompt attention is most grateful and look forward to your speedy settlement.

Yours faithfully

OPTIMA WERKZ PTE LTD

Encl.

*This is a computer generated printout and no signature is required.*

TO WHOM IT MAY CONCERN

**AUTHORIZATION TO ACT**

I/We(owner) PYRO CARS PTE LTD ('the third party claimant') of  
(Address) 81 UBI AVENUE #01-16 UB One Singapore 408830 registered owner of  
(Vehicle Number) SLW5493P hereby authorize ('the vehicle repairer workshop')  
**OPTIMA WERKZ PTE LTD** to act for me/us with respect of my/our claim for repair costs and /or  
rental and/or loss of use for my/our vehicle number SLW5493P that was  
damaged pursuant to the accident which occurred on 14/01/2021 along AYE TOWERS  
TWAS (EXIT 22) involving vehicle number XDS958Z.

I/We further authorize the workshop to settle my/our above-mentioned claim in a manner that they  
deem fit and the workshop is further authorized to receive full payment in the settlement of my/our  
claim with full cheque(s) payment being made in the favor of the workshop.

Dated this 14 day of JANUARY year 2021.



Signature of Vehicle Registered Owner  
Company's stamp (if applicable)



# LONPAC INSURANCE BHD

CLAIM NO : 20/21/21/VC10/024141  
DATE : 23 APRIL 2021

## DISCHARGE VOUCHER

I/We, PYRO CARS PTE LTD confirmed acceptance from M/s LONPAC INSURANCE BHD and/or owner of XD 5958Z the sum of Singapore Dollar Three Thousand Five Hundred Forty Four and Cents Fifty Only (\$3,544.50) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s LONPAC INSURANCE BHD in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SLW 5493P and XD 5958Z on 14 JANUARY 2021 along AYE TWDS TUAS.

I /We hereby agree to indemnify and keep indemnify (LONPAC INSURANCE BHD/ Aw Transport & Warehousing Pte Ltd AND/OR SOMASUNDARAM CHANDRAVEL) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to OPTIMA WERKZ PTE LTD.

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.



23/04/2021

Signature of vehicle owner/Date

PYRO CARS PTE LTD 23/04/2021

Name of vehicle owner /Date

### Without Prejudice

"The contents of this document apply to property damages claim only. All personal injuries and damages arising therefore are not included from the ambit and application of this document"

# Optima Werkz Pte Ltd

9A Serangoon North Road, Singapore 554500  
Tel: +65 6472 9919 Fax: +65 6472 2101  
Co Reg & GST No: 1292455W

## TAX INVOICE

To: LONPAC INSURANCE BHD

100 BEACH ROAD  
#19-00 SHAW TOWER  
SINGAPORE 189702

Tel: 62507388  
Fax: 62962706

INV NO. : 322100145  
INVOICE DATE : 26/01/2021  
REF : TP#1260  
VEH NO. : SLW5493P  
MAKE : MAZDA  
MODEL : MAZDA3 SEDAN 1.5  
CURRENT MILEAGE:  
ADVISOR : VICTOR SENG  
TERMS : COD  
MECHANIC :

#	DESCRIPTION	QTY	UOM	U/P SGD	AMT SGD
1	LUMP SUM REPAIRS AS RECOMMENDED BY SURVEYOR	1	AMT	2,750.00	2,750.00

Remarks: DOA: 14/01/2021 @ 0830 HRS  
CLAIMANT: PYRO CARS PTE LTD / NG THIAM CHUAN  
TP VEHICLE: XD5958Z

Singapore Dollars: Two Thousand Nine Hundred Forty-Two And Cent Fifty Only

Name: \_\_\_\_\_

Signature: \_\_\_\_\_

SUB TOTAL	SGD	2,750.00
GST 7.00%	SGD	192.50
<b>TOTAL</b>	<b>SGD</b>	<b>2,942.50</b>
Outstanding	SGD	2,942.50

I/We confirm that I/We incurred the repair costs herein and will observe my/our agreement with the repairs.  
I/We declare the repairs for above vehicle have been completed to my/our satisfaction.

- 1) New parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of one (1) year or mileage up to 30,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.
- 2) Recon Parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of six (6) months or mileage up to 10,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.
- 3) Goods sold are not refundable/returnable.

Original Invoice is only valid when the payment is acknowledge receipt by Optima Werkz Pte Ltd. Interest of 2% per month will be charged on any outstanding amount

For Optima Werkz Pte Ltd

  
AUTHORISED SIGNATURE(S)



**RENTAL AGREEMENT**

**No. R21040004**

Date: 22 Apr 2021

<b>Renter Details</b>		<b>Additional Driver (if any)</b>	
Name	: Ng Thiam Chuan	Name	:
Address	: BLK 127 Bedok Reservoir Road #03-1273 Singapore 470127	Address	:
Date of Birth	: 11/09/1982	Date of Birth	:
NRIC/Passport No./UEN	: S8229119I	NRIC No./Passport No.	:
Driving License No.	: S8229119I	Driving License No.	:
Driving License Date	: 17/04/2012	Driving License Issue Date	:
Mobile No.	: +6587535966	Mobile No.	:
Email	: thomasngtc07@gmail.com	Email	:
<b>Vehicle Description</b>		<b>Additional Driver (if any)</b>	
Vehicle No.	: SLV1555B	Name	:
Make/Model	: HONDA / VEZEL HYBRID 1.5X AUTO	Address	:
<b>Rental Period</b>		Date of Birth	:
Agreement Start Date	: 14 Jan 2021	NRIC No./Passport No.	:
Agreement End Date	: 23 Jan 2021	Driving License No.	:
No. of Days	: 9 days	Driving License Issue Date	:
Minimum Rental Period	: 9 Days	Mobile No.	:
<b>Rental Charges</b>		Email	:
Rental Charges	: Per Day @ S\$ 120.00	<b>Payment Info/Channels</b>	
Rental Period	: 9 Days	Bank Name	: DBS
Deposit Received	: S\$ 0.00	Account No.	: 003-951-562-6
		PayNow UEN	: 201608350DAEL

I, the Renter, agree that the Lessor may collect, use & disclose my personal data, as provided in this Schedule &/or pursuant to the Agreement from time to time, including my vehicle location information (through various channels and methods such as through the use of telematics technology), for the following purposes in accordance with the Personal Data Protection Act 2012 & the Lessor's group Privacy Policy (available at [www.autoexchange.com.sg](http://www.autoexchange.com.sg)):

- (a) administration of the vehicle rental under the Agreement;
- (b) for internal tracking, analysis and administrative purposes;
- (c) to communicate with me; &
- (d) for the Lessor to comply with its obligations under law.

Further, I understand that my personal data may be used for marketing purposes by the Lessor, its affiliated companies or their partners; & I hereby consent to receive marketing & promotional materials by telephone, SMS or e-mail.

**Agreement**

The Renter has read, understood & agrees with all terms & conditions of this Agreement.

Renter's Signature/Stamp

Date :22 Apr 2021 | 14.11



Authorised Signatory/Stamp

Lessor



**Auto Exchange Leasing Pte Ltd**

81 Ubi Avenue 4 #01-16 UB One  
Singapore 408830  
UEN: 201608350D

**Mr Ng Thiam Chuan**

BLK 127 Bedok Reservoir Road #03-1273  
Singapore 470127  
Tel: 87535966

**Rental Invoice**

**Inv No. :** INV21040001

**Date :** 22 Apr 2021

**Ref :**

**Currency :** SGD

**Terms :** COD

**RA No. :** R21040004

**Veh No. :** SLV1555B

**Sales :** Admin

#	Description	Qty	UOM	Unit Price	Tax Amt	Tax Type	Taxable Amt
1	Rental period (14/01/2021 to 22/01/2021) 9 Days @ 120.00	9.00	Day	120.00	0.00	No GST (0%)	1,080.00

Please make all cheques payable to "Auto Exchange Pte Ltd"

**Total :**

**S\$ 1,080.00**

Alternatively, you may wish to do a funds transfer to our bank account:  
Please send us an acknowledgement if you have done a funds transfer.

## INSURER ENQUIRY

**Find  
insurer**

Vehicle reg. no.

XD5958Z

Date of Accident

14/01/2021 

Reset

**% RESULT & RECEIPT****TP Insurer Enquiry**Insurance ..... **Lonpac**Period of Insurance ..... **01/04/2020 - 31/03/2021**Requested By ..... **EVE TAN (OPTIMA WERKZ PTE ...**Requested Date ..... **14/01/2021 11:01****Payment details**Request Amount: **\$S1.87**GST Amount: **\$S0.13**Total Amount Due (GST Inclusive): **\$S2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

## Cecilia Chong (LKK Auto)

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**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Sent:** Friday, 23 April 2021 1:55 PM  
**To:** Cecilia Chong (LKK Auto)  
**Cc:** MT\_Claim\_SG  
**Subject:** RE: PRI - SLW5493P CLAIMING AGAINST XD5958Z (LONPAC), DOA: 14/01/2021  
LKK REF : CC4/LPC21000841/Kgs3 [External Confidential]

### Lonpac External - Confidential

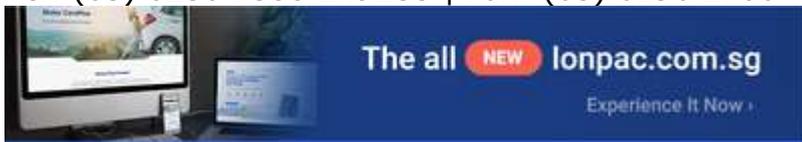
Dear Cecilia,

Please proceed as proposed.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



*We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.*

*Lonpac External - Confidential data is for use by authorised external parties only.*

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**From:** Cecilia Chong (LKK Auto) [mailto:CeciliaChong@lkkauto.com]  
**Sent:** Friday, 23 April 2021 11:33 am  
**To:** GERALD POH WEE BIN <geraldpoh@lonpac.com>; Su Li (LKK Auto) <suli@lkkauto.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>  
**Subject:** RE: PRI - SLW5493P CLAIMING AGAINST XD5958Z (LONPAC), DOA: 14/01/2021 LKK REF : CC4/LPC21000841/Kgs3 [External Confidential]

Dear Gerald,

TP repairer inform that the claimant was claiming of LOR instead of LOU.

Refer to attached for the amended LOD, Rental agreement and invoice.

We hereby re-seeK mandate as follow:

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 6,244.52	\$ 2,942.50
2. Loss of Rental (9days x \$120.00)	\$ 1,080.00	\$ 600.00 (6days x \$100.00)
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
<b>Total</b>	<b>\$ 7,326.52</b>	<b>\$ 3,544.50</b>

\*\*04days recommendation for repair + 1WEEKEND + 1PRS = 6days.

For your approval please.

Thanks

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Cecilia Chong (LKK Auto)

**Sent:** Tuesday, 20 April 2021 10:06 AM

**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: PRI - SLW5493P CLAIMING AGAINST XD5958Z (LONPAC), DOA: 14/01/2021 LKK REF : CC4/LPC21000841/Kgs3 [External Confidential]

Lonpac Ref: **20/21/21/VC10/024141**

LKK Ref: CC4/LPC21000841/Kgs3

Dear Sirs/Madam,

We refer to the above matter.

OI ENCROACHED INTO TP LANE. Liability is not in our driver's favour.

Summary to offer to third party repairer, "OPTIMA WERKZ PTE LTD" is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 6,244.52	\$ 2,942.50
2. Loss of Use (9days x \$120.00)	\$ 1,080.00	\$ 360.00 (6days x \$60.00)
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
<b>Total</b>	<b>\$ 7,326.52</b>	<b>\$ 3,304.50</b>

\*\*04days recommendation for repair + 1WEEKEND + 1PRS = 6days.

Relevant supporting claim documents are attached herewith for your perusal and reference.

**The above is for your approval.**

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

**Sent:** Tuesday, 19 January 2021 8:33 AM

**To:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>