

Our Ref : SLW5493P / TP#1260
Your Ref : XD5958Z

WITHOUT PREJUDICE

Date : 26 January 2021

LONPAC INSURANCE BHD
300 Beach Road
#17-04/07 The Concourse
Singapore 199555

Attention: Motor Claims Department

**ACCIDENT INVOLVING SLW5493P & XD5958Z ON 14/01/2021
ALONG AYE TOWARDS TUAS**

We refer to the above captioned.

We are claiming the below followings:

- Cost of Repair (incl. of GST)	S\$ 2,942.50
- Loss of Rental (Private Hire)	S\$ 1,080.00 (\$120.00 x 09 Days)
- LTA / GIA Search	S\$ 2.00
Grand Total	S\$ 4,024.50
	=====

If you have any enquiries, please contact our representative, Ms. Lily & Ms. Kaitlyn at 6481 1522 or email lily.loi@ow.sg & kaitlyn.chio@ow.sg.

All payment is to be issued direct to **Optima Werkz Pte Ltd.**

Your prompt attention is most grateful and look forward to your speedy settlement.

Yours faithfully

OPTIMA WERKZ PTE LTD

Encl.

This is a computer generated printout and no signature is required.

TO WHOM IT MAY CONCERN

AUTHORIZATION TO ACT

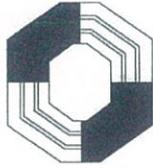
I/We(owner) PYRO CARS PTE LTD ('the third party claimant') of
(Address) 81 UBI AVENUE #01-16 UB One Singapore 408830 registered owner of
(Vehicle Number) SLW5493P hereby authorize ('the vehicle repairer workshop')
OPTIMA WERKZ PTE LTD to act for me/us with respect of my/our claim for repair costs and /or
rental and/or loss of use for my/our vehicle number SLW5493P that was
damaged pursuant to the accident which occurred on 14/01/2021 along AYE TOWERS
TWAS (EXIT 22) involving vehicle number XDS958Z.

I/We further authorize the workshop to settle my/our above-mentioned claim in a manner that they
deem fit and the workshop is further authorized to receive full payment in the settlement of my/our
claim with full cheque(s) payment being made in the favor of the workshop.

Dated this 14 day of JANUARY year 2021.



Signature of Vehicle Registered Owner
Company's stamp (if applicable)



LONPAC INSURANCE BHD

CLAIM NO : 20/21/21/VC10/024141
DATE : 23 APRIL 2021

DISCHARGE VOUCHER

I/We, PYRO CARS PTE LTD confirmed acceptance from M/s LONPAC INSURANCE BHD and/or owner of XD 5958Z the sum of Singapore Dollar Three Thousand Five Hundred Forty Four and Cents Fifty Only (\$3,544.50) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s LONPAC INSURANCE BHD in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SLW 5493P and XD 5958Z on 14 JANUARY 2021 along AYE TWDS TUAS.

I /We hereby agree to indemnify and keep indemnify (LONPAC INSURANCE BHD/ Aw Transport & Warehousing Pte Ltd AND/OR SOMASUNDARAM CHANDRAVEL) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to OPTIMA WERKZ PTE LTD.

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.



[Handwritten signature]

23/04/2021

Signature of vehicle owner/Date

PYRO CARS PTE LTD 23/04/2021

Name of vehicle owner /Date

Without Prejudice

"The contents of this document apply to property damages claim only. All personal injuries and damages arising therefore are not included from the ambit and application of this document"

Optima Werkz Pte Ltd

9A Serangoon North Avenue 5, Singapore 554500
Tel: +65 6482 9919 Fax: +65 673 2101
Co Reg & GST No: 12921245W

TAX INVOICE

To: LONPAC INSURANCE BHD

100 BEACH ROAD
#19-00 SHAW TOWER
SINGAPORE 189702

Tel: 62507388
Fax: 62962706

INV NO. : 322100145
INVOICE DATE : 26/01/2021
REF : TP#1260
VEH NO. : SLW5493P
MAKE : MAZDA
MODEL : MAZDA3 SEDAN 1.5
CURRENT MILEAGE:
ADVISOR : VICTOR SENG
TERMS : COD
MECHANIC :

#	DESCRIPTION	QTY	UOM	U/P SGD	AMT SGD
1	LUMP SUM REPAIRS AS RECOMMENDED BY SURVEYOR	1	AMT	2,750.00	2,750.00

Remarks: DOA: 14/01/2021 @ 0830 HRS
CLAIMANT: PYRO CARS PTE LTD / NG THIAM CHUAN
TP VEHICLE: XD5958Z

Singapore Dollars: Two Thousand Nine Hundred Forty-Two And Cent Fifty Only

Name: _____

Signature: _____

SUB TOTAL	SGD	2,750.00
GST 7.00%	SGD	192.50
TOTAL	SGD	2,942.50
Outstanding	SGD	2,942.50

I/We confirm that I/We incurred the repair costs herein and will observe my/our agreement with the repairs.
I/We declare the repairs for above vehicle have been completed to my/our satisfaction.

- 1) New parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of one (1) year or mileage up to 30,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.
- 2) Recon Parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of six (6) months or mileage up to 10,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.
- 3) Goods sold are not refundable/returnable.

Original Invoice is only valid when the payment is acknowledge receipt by Optima Werkz Pte Ltd. Interest of 2% per month will be charged on any outstanding amount

For Optima Werkz Pte Ltd


AUTHORISED SIGNATURE(S)



RENTAL AGREEMENT

No. R21040004

Date: 22 Apr 2021

Renter Details		Additional Driver (if any)	
Name	: Ng Thiam Chuan	Name	:
Address	: BLK 127 Bedok Reservoir Road #03-1273 Singapore 470127	Address	:
Date of Birth	: 11/09/1982	Date of Birth	:
NRIC/Passport No./UEN	: S8229119I	NRIC No./Passport No.	:
Driving License No.	: S8229119I	Driving License No.	:
Driving License Date	: 17/04/2012	Driving License Issue Date	:
Mobile No.	: +6587535966	Mobile No.	:
Email	: thomasngtc07@gmail.com	Email	:
Vehicle Description		Additional Driver (if any)	
Vehicle No.	: SLV1555B	Name	:
Make/Model	: HONDA / VEZEL HYBRID 1.5X AUTO	Address	:
Rental Period		Date of Birth	:
Agreement Start Date	: 14 Jan 2021	NRIC No./Passport No.	:
Agreement End Date	: 23 Jan 2021	Driving License No.	:
No. of Days	: 9 days	Driving License Issue Date	:
Minimum Rental Period	: 9 Days	Mobile No.	:
Rental Charges		Email	:
Rental Charges	: Per Day @ S\$ 120.00	Payment Info/Channels	
Rental Period	: 9 Days	Bank Name	: DBS
Deposit Received	: S\$ 0.00	Account No.	: 003-951-562-6
		PayNow UEN	: 201608350DAEL

I, the Renter, agree that the Lessor may collect, use & disclose my personal data, as provided in this Schedule &/or pursuant to the Agreement from time to time, including my vehicle location information (through various channels and methods such as through the use of telematics technology), for the following purposes in accordance with the Personal Data Protection Act 2012 & the Lessor's group Privacy Policy (available at www.autoexchange.com.sg):

- (a) administration of the vehicle rental under the Agreement;
- (b) for internal tracking, analysis and administrative purposes;
- (c) to communicate with me; &
- (d) for the Lessor to comply with its obligations under law.

Further, I understand that my personal data may be used for marketing purposes by the Lessor, its affiliated companies or their partners; & I hereby consent to receive marketing & promotional materials by telephone, SMS or e-mail.

Agreement

The Renter has read, understood & agrees with all terms & conditions of this Agreement.

Renter's Signature/Stamp
Date :22 Apr 2021 | 14.11



Authorised Signatory/Stamp
Lessor



Auto Exchange Leasing Pte Ltd

81 Ubi Avenue 4 #01-16 UB One
Singapore 408830
UEN: 201608350D

Mr Ng Thiam Chuan

BLK 127 Bedok Reservoir Road #03-1273
Singapore 470127
Tel: 87535966

Rental Invoice

Inv No. : INV21040001

Date : 22 Apr 2021

Ref :

Currency : SGD

Terms : COD

RA No. : R21040004

Veh No. : SLV1555B

Sales : Admin

#	Description	Qty	UOM	Unit Price	Tax Amt	Tax Type	Taxable Amt
1	Rental period (14/01/2021 to 22/01/2021) 9 Days @ 120.00	9.00	Day	120.00	0.00	No GST (0%)	1,080.00

Please make all cheques payable to "Auto Exchange Pte Ltd"

Total :

S\$ 1,080.00

Alternatively, you may wish to do a funds transfer to our bank account:
Please send us an acknowledgement if you have done a funds transfer.

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

XD5958Z

Date of Accident

14/01/2021 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **Lonpac**

Period of Insurance **01/04/2020 - 31/03/2021**

Requested By **EVE TAN (OPTIMA WERKZ PTE ...**

Requested Date **14/01/2021 11:01**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Cecilia Chong (LKK Auto)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Friday, 23 April 2021 1:55 PM
To: Cecilia Chong (LKK Auto)
Cc: MT_Claim_SG
Subject: RE: PRI - SLW5493P CLAIMING AGAINST XD5958Z (LONPAC), DOA: 14/01/2021
LKK REF : CC4/LPC21000841/Kgs3 [External Confidential]

Lonpac External - Confidential

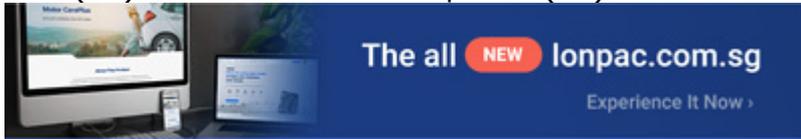
Dear Cecilia,

Please proceed as proposed.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - Confidential data is for use by authorised external parties only.

From: Cecilia Chong (LKK Auto) [mailto:CeciliaChong@lkkauto.com]
Sent: Friday, 23 April 2021 11:33 am
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; Su Li (LKK Auto) <suli@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: PRI - SLW5493P CLAIMING AGAINST XD5958Z (LONPAC), DOA: 14/01/2021 LKK REF : CC4/LPC21000841/Kgs3 [External Confidential]

Dear Gerald,

TP repairer inform that the claimant was claiming of LOR instead of LOU.

Refer to attached for the amended LOD, Rental agreement and invoice.

We hereby re-seek mandate as follow:

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 6,244.52	\$ 2,942.50
2. Loss of Rental (9days x \$120.00)	\$ 1,080.00	\$ 600.00 (6days x \$100.00)
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 7,326.52	\$ 3,544.50

**04days recommendation for repair + 1WEEKEND + 1PRS = 6days.

For your approval please.

Thanks

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Chong (LKK Auto)

Sent: Tuesday, 20 April 2021 10:06 AM

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; Su Li (LKK Auto) <suli@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: PRI - SLW5493P CLAIMING AGAINST XD5958Z (LONPAC), DOA: 14/01/2021 LKK REF : CC4/LPC21000841/Kgs3 [External Confidential]

Lonpac Ref: **20/21/21/VC10/024141**

LKK Ref: CC4/LPC21000841/Kgs3

Dear Sirs/Madam,

We refer to the above matter.

OI ENCROACHED INTO TP LANE. Liability is not in our driver's favour.

Summary to offer to third party repairer, "OPTIMA WERKZ PTE LTD" is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 6,244.52	\$ 2,942.50
2. Loss of Use (9days x \$120.00)	\$ 1,080.00	\$ 360.00 (6days x \$60.00)
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 7,326.52	\$ 3,304.50

**04days recommendation for repair + 1WEEKEND + 1PRS = 6days.

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

Sent: Tuesday, 19 January 2021 8:33 AM

To: Su Li (LKK Auto) <suli@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>