

## Hsiao Tong (LKKAuto)

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Wednesday, 24 February 2021 9:23 AM  
**To:** Motor Claim - III  
**Cc:** Admin A; Sundari Nagarajan - III  
**Subject:** RE: REQUEST FOR INSURED GIA REPORT // III Ref: MFL2021D0000240 // LKK Ref: CC6/III21000839/Ups3  
**Attachments:** SLA876S vs YM8173S\_TP VIDEO(FRONT).mp4; SLA876S vs YM8173S\_TP VIDEO(REAR).mp4

III Ref: MFL2021D0000240

Dear Sirs/Mdm,

Attached is a copy of video footage submitted by third party for your easy reference.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action. Thanks.

**...CLAIM SUBFOLDER...(Pending for Survey Report)**

Non-Reporting Direct Settlement

Claim Audit	Activity Log	Documents	Change Registration
Seek Mandate from Insurer	Edit Adjuster Rpt >>		

**CLAIM SUBFOLDER TRACKING**

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	21 Jan 2021		18 Jan 2021 00:00				Pending for Survey
	<a href="#">Edit Reg</a>		<a href="#">Edit Adj Rpt</a>				<a href="#">Cancel Case</a>

<b>Main</b>	<b>Reference</b>	<b>Claim Details</b>
-------------	------------------	----------------------

**CLAIM SUBFOLDER DETAILS** [Created by adjuster]

Insured:			
Main Claimant:	YIN HSIANG TING		
Vehicle Reg. No.:	SLA876S	Date of Loss:	18/01/2021 00:00 - :59
Claim Type:	TP / MFL2021D0000240	Policy/Cover Note No.:	D19MFL0005568_01
Vehicle Reg. No. (Insured):	YM8173S	Policy No. (Claimant):	
		Excess:	
Repairer:	Choo Motor Spray Painter (HQ) 1 Kaki Bukit Avenue 6, #01-39 AutoBay @ Kaki Bukit, 417883 Kaki Bukit - Tel: 67453897		
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Sundari Nagarajan - 6347 6071]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MARCUS CHUA] ... [Final Rpt due 27/01/2021]		

**ASSOCIATED MAIL RECEIVED**

There are no mail for this case.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

---

**From:** Su Li (LKK Auto) <suli@lkkauto.com>  
**Sent:** Wednesday, 17 February 2021 1:52 PM  
**To:** Motor Claim - III <motorclaim@iii.com.sg>  
**Cc:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Sundari Nagarajan - III <sundari@iii.com.sg>  
**Subject:** REQUEST FOR OI GIA REPORT

This mail is associated with :

**\*SLA876S (MFL2021D0000240)**  
**[YM8173S]**  
TP  
YIN HSIANG TING  
Jan 18 2021 12:00AM

Dear Sir / Madam,

**We refer to the above matter.**

**Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.**

*\*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**