

Our Ref: GBE9977Y210113

Date: 26/01/2021

Your Ref:

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way #07-16
AIG Building
Singapore 079120

Attn: Motor Claims Department

Dear Sir / Madam

Traffic Accident Along Truro Road
Involving GBE9977Y and GBK6187Z On 13/01/2021

We/I, Messers **Goldbell Leasing Pte Ltd** (ROC No: **199001196N**), the registered owners of m/vehicle GBE9977Y at all material times of the above accident. Our/my vehicle was surveyed by "AIG Asia" authorized appraiser and we/I based our/my claims on his recommendation for S\$ 1,250-00 being the repair for 02 Days (Strictly on a Without Prejudice Basis).

We / I have ascertained that you were the insurers of the driver of m/vehicle GBK6187Z when the same was involved in the aforesaid accident with our/my m/vehicle - GBE9977Y.

We/I whereby you are the insurers of m/vehicle GBK6187Z and the driver/owner was caused solely by the negligence of your insured and as a result there of our / my m/vehicle - GBE9977Y has suffered loss and damage as follows:

Cost of repairs	S\$ <u>1,250-00</u>
LOU for pre-repair notice 02 days @ S\$ _____	<u>120-00</u>
LOU Fee for _____ days @S\$ _____	<u>120-00</u>
Rental Fee Invoice No: _____	<u>7-45</u>
GIA / LTA search fee	_____
Towing Fee (Cash Sale No: _____)	_____
Total Amount	S\$ <u>1,497-45</u>

We/I enclose herewith copies of the supporting documents for vehicle no. GBE9977Y as follows:-

- (i) Motor Accident Report & Documents;
- (ii) Repair Invoices;

Kindly look into the matter and let us/me hear from you on the settlement of our/my claims as soon as possible.

Please remit us/me your settlement sum in favor of M/s **Liu's Brother Auto Engineering Workshop**. Forward the cheque to No. 1 Kaki Bukit Avenue 6 #01-01 AutoBay @ Kaki Bukit Singapore 417883.

Thank you.

Yours faithfully,



The owner of m/vehicle GBE9977Y
Messers **Goldbell Leasing Pte Ltd**
cc. Liu's Bro Auto Engineering Workshop

Authorization To Act

Attn: Motor Claims Department

AIG Asia Pacific Insurance Pte Ltd

No. 78 Shenton Way #07-16

AIG Building

Singapore 079120

I / We, Messers **Goldbell Leasing Pte Ltd** ("the third party claimant") No. 59 Senoko Road Singapore 758123 (address), owner of GBE9977Y (vehicle no.) hereby authorize **Liu's Brother Auto Engineering Workshop** ("the workshop") to act for me/us with respect to my / our claim for repair costs and / or rental and/or loss of use ("claim") for my / our vehicle no. GBE9977Y that was damaged pursuant to the accident which occurred on 13/01/2021 (date) along Truro Road (location) involving GBK6187Z ("the accident").

I / We further authorize the workshop to settle my / our above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my / our claim with payment cheque / s being made in favour of the workshop.

I / We further acknowledge that any settlement the workshop may reach on my / our behalf is on a without prejudice and without admission of liability basis insofar as the driver / owner / insurers of the other vehicle / s is concerned.

Dated this 21st day of April (month) 20 23 (year)

3rd Party Claimant:

Workshop:

Signature: Name: Goldbell Leasing Pte LtdAddress: No. 59 Senoko RoadSingapore 758123Nric/ROC No: 199001196N

Signature: _____

Name: Liu's Brother Auto Engineering WorkshopAddress: No. 1 Kaki Bukit Avenue 6AutoBay @ Kaki Bukit#01-01 Singapore 417883ROB No: 53291793J

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **LIU'S BROTHER AUTO ENGINEERING WORKSHOP** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$1,370.00** (Global Sum) for vehicle no. **GBE 9977Y** that was damaged pursuant to the accident which occurred on **13/01/2021** (date) along **TRURO ROAD** (location) involving vehicle no/s **GBK 6187Z**.

This is pursuant to the inspection conducted on **18/01/2021** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **GOLDBELL LEASING PTE LTD** (the third party claimant”) of vehicle no. **GBE 9977Y** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **GBE 9977Y** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 21st (day) of April (month) 2023 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)
Liu's Brother Auto Engineering Workshop
ROB No: 53291793J
N0. 1 Kaki Bukit Avenue 6 #01-01
AutoBay @ Kaki Bukit
Singapore 417883

**LIU'S BROTHER AUTO ENGINEERING WORKSHOP**

No. 1 Kaki Bukit Avenue 6 #01-01 Auto Bay @ Kaki Bukit Singapore 417883

ROB No: 53291793J . Tel: 6741-1730 / 731 . Fax: 6744-5746. Email: liusbros@gmail.com

Invoice/Ref No: GBF9977Y21013

Final Bill**Customer**

Name: AIG Asia Pacific Insurance Pte Ltd

Address Motor Claims Department

78 Shenton Way #07-16

AIG Building Singapore 079120

Date: 26-01-21

Vehicle No: GBF9977Y

Model/Make: Fiat Doblo Cargo

Maxi 1.6 MTJ AMT Glaze

Item No.	Descriptions Of Parts	Original Quotation / Estimation	Revised Quotation / Cost Of Repair
1	Front Rh Door View Mirror	\$ 1,142.80	\$ -
2	Side Mirror Cover	\$ 212.00	\$ -
3	Door Glass	\$ 456.00	\$ -
	Labor for Panel Beating, Cut, Weld, Straighten & Replacing Parts Etc's	\$ 250.00	\$ -
	To putty & spray painting & including touch up paint on accident affected area	\$ 150.00	\$ -

Total Parts & Labour of estimate for damaged vehicle

\$ 2,210.80

Total amount in Lump Sum Basis for repaired vehicle

\$ 1,250.00

SDLS: One Thouand Two Hundred Fifty Only



M/s Liu's Brother Auto Engrg Wks

> Back to OneMotoring



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 15 Jan 2021 / 13:28:11

Receipt Date/Time : 15 Jan 2021 / 13:28:11

Tax Invoice/Receipt

Receipt No. : ITNET-00000-210115-001812

Previous Receipt No. :

**S/N Item Description/
Business Transaction Reference
No.**

Amount Before GST (\$\$)	GST Amount (\$\$)	Amount After GST (\$\$)
--------------------------------	-------------------------	-------------------------------

Result of Insurance Enquiry - GBK6187Z

As at 13 Jan 2021/17:45:00

Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.

1 Insurance Enquiry - GBK6187Z

Enquiry Fee

20210115132657237368

7.00	0.49	7.49
------	------	------

Sub-Total

7.00	0.49	7.49
------	------	------

Total Before Rounding

7.00	0.49	7.49
------	------	------

Rounding Difference

0.04

Total Amount Payable

7.45

Paid By

426588XXXXXX1485

eNETS Credit Card

7.45

Total

7.45

Cash Change

0.00

Tendered Amount

7.45

Excess Refundable Amount

0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

15-Jan-21, 01:30 PM

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 22 March 2023 9:35 AM
To: 'Fanny Loi'
Cc: Jonathan Goh
Subject: RE: ACCIDENT INVOLVING GBK 6187Z(AIG) AND GBE 9977Y ALONG /AT TRURO ROAD ON 13/01/2021 @ 1745HRS

Dear Sirs,

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Fanny Loi <fanny_loi@tanchong.com>
Sent: Tuesday, October 4, 2022 3:01 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Jonathan Goh <jonathan_goh@tanchong.com>
Subject: RE: ACCIDENT INVOLVING GBK 6187Z(AIG) AND GBE 9977Y ALONG /AT TRURO ROAD ON 13/01/2021 @ 1745HRS

Dear Hsiao Tong,

Sorry for my late reply.

Please find the attached report.

Thank you.

Regards,
Fanny

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: 20 September, 2022 5:58 PM

To: Fanny Loi <fanny_loi@tanchong.com>

Cc: Jonathan Goh <jonathan_goh@tanchong.com>

Subject: RE: ACCIDENT INVOLVING GBK 6187Z(AIG) AND GBE 9977Y ALONG /AT TRURO ROAD ON 13/01/2021 @ 1745HRS

URGENT

Dear Fanny,

We have yet hear from you till date.

The date of accident should be **13/01/2021** instead of 31/01/2020 as reported. Please assist to amend DOA for our necessary action.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Wednesday, 31 August 2022 2:53 PM

To: Fanny Loi <fanny_loi@tanchong.com>

Cc: jonathan_goh@tanchong.com

Subject: RE: ACCIDENT INVOLVING GBK 6187Z(AIG) AND GBE 9977Y ALONG /AT TRURO ROAD ON 13/01/2021 @ 1745HRS

Dear Fanny,

We refer to our below email.

The date of accident should be **13/01/2021** instead of 31/01/2020 as reported. Please assist to amend DOA for our necessary action.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Thursday, 7 July 2022 11:08 AM

To: Fanny Loi <fanny_loi@tanchong.com>; jonathan_goh@tanchong.com

Subject: RE: ACCIDENT INVOLVING GBK 6187Z(AIG) AND GBE 9977Y ALONG /AT TRURO ROAD ON 13/01/2021 @ 1745HRS

Dear Sirs/Mdm,

We acknowledge receipt of your client's accident report for this matter.

The date of accident should be **13/01/2021** instead of 31/01/2020 as reported. Attached is a copy of third party accident statement, scene photos & your client's report for your easy reference.

Please assist to amend DOA for our necessary action.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Wednesday, 9 February 2022 3:37 PM

To: Fanny Loi <fanny_loi@tanchong.com>

Cc: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Subject: RE: [Non-Reporting] - ACCIDENT INVOLVING GBK 6187Z(AIG) AND GBE 9977Y ALONG /AT TRURO ROAD ON 13/01/2021 @ 1745HRS

Dear Fanny,

Our record shows that to date, you/your driver have not reported the accident to AIG. We would appreciate it if you could urgently file a report at any of AIG reporting centre. We attached here with a copy of the following for your easy reference: -

- GBE9977Y Accident Statement.

Please report the accident within the next 7days.

Please be reminded that in accordance with the terms and conditions under your policy, failure of compliance, our principal M/s AIG Asia Pacific Insurance Pte Ltd reserves the right to repudiate liability.

If you need further assistance or clarifications, please contact the undersigned.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Friday, 21 January 2022 5:47 PM

To: Fanny Loi <fanny_loi@tanchong.com>

Cc: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Subject: [Non-Reporting] - ACCIDENT INVOLVING GBK 6187Z(AIG) AND GBE 9977Y ALONG /AT TRURO ROAD ON 13/01/2021 @ 1745HRS

21 Jan 2022

M/s Metaquip TC Industrial

[By Email Only]

Dear Sir/Madam,

You Ref: GBK6187Z

Our Ref: CC6/AIG21000835/Urs3

ACCIDENT INVOLVING GBK 6187Z(AIG) AND GBE 9977Y ALONG /AT TRURO ROAD ON 13/01/2021 @ 1745HRS

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from GBE9977Y against your insurance policy.

Our record shows that to date, you/your driver have not reported the accident to AIG. We would appreciate it if you could urgently file a report at any of AIG reporting centre. We attached here with a copy of the following for your easy reference: -

- GBE9977Y Accident Statement.

Please report the accident as soon as possible.

Please be reminded that in accordance with the terms and conditions under your policy, failure of compliance, our principal M/s AIG Asia Pacific Insurance Pte Ltd reserves the right to repudiate liability.

If you need further assistance or clarifications, please contact the undersigned.

Thank you.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	18 Jan 2021 17:29	Clm Dtl Modified	Claimant's Name: -> -.	[A] Lee Su Li
2	18 Jan 2021 17:29	Clm Veh Model Changed	(205376) FIAT DOBLO CARGO MAXI 1.6 D MTJ AMT GLAZE (M).	[A] Lee Su Li
3	18 Jan 2021 17:29	Clm Created	Reg No: GBE9977Y. Acct Date: 2021/01/13. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Liu's Brother Auto Engineering Workshop (kaki Bukit) (HQ)	[A] Lee Su Li
4	18 Jan 2021 17:29	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	18 Jan 2021 17:29	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/01/27	[A] Lee Su Li
6	18 Jan 2021 17:29	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	18 Jan 2021 17:29	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[I] Merimen Administrator
8	18 Jan 2021 17:31	Label Added	(19):Fastlane.	[A] Lee Su Li
9	18 Jan 2021 17:31	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] Lee Su Li
10	18 Jan 2021 17:45	Clm Dtl Modified	Claimant's Name: - -> GOLDBELL LEASING PTE LTD.	[A] Lee Su Li
11	10 Oct 2022 09:48	Clm Registration Modified	Acct Time:00:00:00->17:00:00.	[I] AIG OneClaim Integration User
12	22 Mar 2023 09:26	Adj Rpt Initiated		[A] CHEW HSIAO TONG
13	22 Mar 2023 09:26	Insured Phone No Updated	[None] -> [+6592772227]	[A] CHEW HSIAO TONG
14	22 Mar 2023 09:26	Clm Dtl Modified	Insured ID: -> 1XXXXX621Z. Claim Conclusion: -> 3.	[A] CHEW HSIAO TONG
15	22 Mar 2023 09:26	Clm Dtl Modified	JPJ Reg. Date: -> 2016/05/12.	[A] CHEW HSIAO TONG
16	22 Mar 2023 09:26	Clm Details Notified		[A] CHEW HSIAO TONG
17	22 Mar 2023 09:38	Adj Mandate Request	Cur.Req:1437.45:Liability: 100%(OID OPENED DOOR-TP PROVIDED SCENE PHOTOS IN GIA REPORT) *Quantum: \$1,437.45 (all-in). Pls refer to adjuster report for details. *For your approval please.	[A] CHEW HSIAO TONG
18	28 Mar 2023 13:20	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/01/27. Mandate Remarks: Subject to all docs are in place.	[I] Chew, Yvonne
19	28 Mar 2023 13:20	Adj Mandate Set	Approved:1437.45:Subject to all docs are in place.	[I] Chew, Yvonne

Date From    Date To    Audit Type 

ACTIVITY

[09/02/2022 15:19] CHEW HSIAO TONG:
Called OI PIC Fanny (6703 8746). She said that they have advised their client to make report.
[02/02/2021 16:44] Lee Su Li:
OINR *** SENT OUT FIRST NON-REPORTING LETTER

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2662414	18 Jan 2021 17:36:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	GBE9977Y	GBK6187Z	11.00
2935423	22 Mar 2023 09:26:32	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	GBE9977Y	GBK6187Z	11.00