

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Wednesday, 22 March 2023 9:35 AM  
**To:** 'Fanny Loi'  
**Cc:** Jonathan Goh  
**Subject:** RE: ACCIDENT INVOLVING GBK 6187Z(AIG) AND GBE 9977Y ALONG /AT TRURO ROAD ON 13/01/2021 @ 1745HRS

Dear Sirs,

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Fanny Loi <[fanny\\_loi@tanchong.com](mailto:fanny_loi@tanchong.com)>  
**Sent:** Tuesday, October 4, 2022 3:01 PM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** Jonathan Goh <[jonathan\\_goh@tanchong.com](mailto:jonathan_goh@tanchong.com)>  
**Subject:** RE: ACCIDENT INVOLVING GBK 6187Z(AIG) AND GBE 9977Y ALONG /AT TRURO ROAD ON 13/01/2021 @ 1745HRS

Dear Hsiao Tong,

Sorry for my late reply.

Please find the attached report.

Thank you.

Regards,  
Fanny

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**From:** Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** 20 September, 2022 5:58 PM

**To:** Fanny Loi <[fanny\\_loi@tanchong.com](mailto:fanny_loi@tanchong.com)>

**Cc:** Jonathan Goh <[jonathan\\_goh@tanchong.com](mailto:jonathan_goh@tanchong.com)>

**Subject:** RE: ACCIDENT INVOLVING GBK 6187Z(AIG) AND GBE 9977Y ALONG /AT TRURO ROAD ON 13/01/2021 @ 1745HRS

**URGENT**

Dear Fanny,

We have yet hear from you till date.

The date of accident should be **13/01/2021** instead of 31/01/2020 as reported. Please assist to amend DOA for our necessary action.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Hsiao Tong (LKKAUTO)

**Sent:** Wednesday, 31 August 2022 2:53 PM

**To:** Fanny Loi <[fanny\\_loi@tanchong.com](mailto:fanny_loi@tanchong.com)>

**Cc:** [jonathan\\_goh@tanchong.com](mailto:jonathan_goh@tanchong.com)

**Subject:** RE: ACCIDENT INVOLVING GBK 6187Z(AIG) AND GBE 9977Y ALONG /AT TRURO ROAD ON 13/01/2021 @ 1745HRS

Dear Fanny,

We refer to our below email.

The date of accident should be **13/01/2021** instead of 31/01/2020 as reported. Please assist to amend DOA for our necessary action.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

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S(408933)

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**From:** Hsiao Tong (LKKAuto)

**Sent:** Thursday, 7 July 2022 11:08 AM

**To:** Fanny Loi <[fanny\\_loi@tanchong.com](mailto:fanny_loi@tanchong.com)>; [jonathan\\_goh@tanchong.com](mailto:jonathan_goh@tanchong.com)

**Subject:** RE: ACCIDENT INVOLVING GBK 6187Z(AIG) AND GBE 9977Y ALONG /AT TRURO ROAD ON 13/01/2021 @ 1745HRS

Dear Sirs/Mdm,

We acknowledge receipt of your client's accident report for this matter.

The date of accident should be **13/01/2021** instead of 31/01/2020 as reported. Attached is a copy of third party accident statement, scene photos & your client's report for your easy reference.

Please assist to amend DOA for our necessary action.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |  
S(408933)

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**From:** Hsiao Tong (LKKAuto)

**Sent:** Wednesday, 9 February 2022 3:37 PM

**To:** Fanny Loi <[fanny\\_loi@tanchong.com](mailto:fanny_loi@tanchong.com)>

**Cc:** Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>

**Subject:** RE: [Non-Reporting] - ACCIDENT INVOLVING GBK 6187Z(AIG) AND GBE 9977Y ALONG /AT TRURO ROAD ON 13/01/2021 @ 1745HRS

Dear Fanny,

Our record shows that to date, you/your driver have not reported the accident to AIG. We would appreciate it if you could urgently file a report at any of AIG reporting centre. We attached here with a copy of the following for your easy reference: -

- GBE9977Y Accident Statement.

**Please report the accident within the next 7days.**

Please be reminded that in accordance with the terms and conditions under your policy, failure of compliance, our principal M/s AIG Asia Pacific Insurance Pte Ltd reserves the right to repudiate liability.

If you need further assistance or clarifications, please contact the undersigned.

***"Wishing You Happiness & Prosperity Chinese New Year 2022"***

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Hsiao Tong (LKKAuto)

**Sent:** Friday, 21 January 2022 5:47 PM

**To:** Fanny Loi <[fanny\\_loi@tanchong.com](mailto:fanny_loi@tanchong.com)>

**Cc:** Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>

**Subject:** [Non-Reporting] - ACCIDENT INVOLVING GBK 6187Z(AIG) AND GBE 9977Y ALONG /AT TRURO ROAD ON 13/01/2021 @ 1745HRS

21 Jan 2022

**M/s Metaquip TC Industrial**

*[By Email Only]*

Dear Sir/Madam,

**You Ref: GBK6187Z**

**Our Ref: CC6/AIG21000835/Urs3**

**ACCIDENT INVOLVING GBK 6187Z(AIG) AND GBE 9977Y ALONG /AT TRURO ROAD ON 13/01/2021 @ 1745HRS**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from GBE9977Y against your insurance policy.

Our record shows that to date, you/your driver have not reported the accident to AIG. We would appreciate it if you could urgently file a report at any of AIG reporting centre. We attached here with a copy of the following for your easy reference: -

- GBE9977Y Accident Statement.

**Please report the accident as soon as possible.**

Please be reminded that in accordance with the terms and conditions under your policy, failure of compliance, our principal M/s AIG Asia Pacific Insurance Pte Ltd reserves the right to repudiate liability.

If you need further assistance or clarifications, please contact the undersigned.

Thank you.

***"Wishing You Happiness & Prosperity Chinese New Year 2022"***

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

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