

## Veron Chen (LKKAUTO)

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**From:** Claims Dept <claims\_rar@bifrostauto.com>  
**Sent:** Thursday, 12 August 2021 1:01 PM  
**To:** Veron Chen (LKKAUTO)  
**Cc:** Mei Kwan (LKKAUTO); SUR; claims  
**Subject:** Re: Please send after repair photos FINALISATION - SMC 8618 X  
**Attachments:** SMC 8618 X - AFTER REPAIR PHOTOS.zip

Without Prejudice

Dear Veron,

Attached after repair photos.

Thank you.

*The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.*

Regards,  
Suanne Tan  
Motor Claims Department

On 12 Aug 2021, at 11:56 AM, Veron Chen (LKKAUTO) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)> wrote:

Dear Dennis,

Please forward after repair photos.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :[sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Assessment Dept [[mailto:assessment\\_ral@bifrostauto.com](mailto:assessment_ral@bifrostauto.com)]  
**Sent:** Tuesday, 10 August 2021 12:28 PM  
**To:** Celine Fong (LKKAUTO) <[celinefong@lkkauto.com](mailto:celinefong@lkkauto.com)>  
**Cc:** Veron Chen (LKKAUTO) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>; Mei Kwan (LKKAUTO) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>;  
SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; claims <[claims@bifrostauto.com](mailto:claims@bifrostauto.com)>; Lucas Chow

<[assessment\\_ral@bifrostable.com](mailto:assessment_ral@bifrostable.com)>; Claims Dept <[claims\\_rar@bifrostable.com](mailto:claims_rar@bifrostable.com)>

**Subject:** Re: Please send after repair photos FINALISATION - SMC 8618 X

**Dear Dennis, please send after repair photos.**

WITHOUT PREJUDICE

Dear Celine,

We confirm finalisation at L/S \$5,300.00 with 9 repair days.

Thank you.

*The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.*

Regards,  
Suanne Tan  
Motor Claims Department

On 6 Aug 2021, at 4:05 PM, Celine Fong (LKKAuto)  
<[celinefong@lkkauto.com](mailto:celinefong@lkkauto.com)> wrote:

Dear Suanne,

WITHOUT PREJUDICE

Finalize Lump Sum \$5,300.00 before GST @ 9 days.

COR subject to insurance approval.

Please provide after repair photos.

Best Regards,

**Celine Fong on behalf of Adrian**

**LKK Auto Consultants Pte Ltd**

phone: 6256-3561 | email: [celinefong@lkkauto.com](mailto:celinefong@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>

**Sent:** Friday, 21 May 2021 1:17 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; SUR  
<[sur@lkkauto.com](mailto:sur@lkkauto.com)>; [assessment\\_ral@bifrostable.com](mailto:assessment_ral@bifrostable.com)

**Cc:** claims <[claims@bifrostable.com](mailto:claims@bifrostable.com)>

**Subject:** RE: Reminder FINALISATION - SMC 8618 X

Dear Suanne,

Adrian will liaise with Eric to settle

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | [email :sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Friday, 21 May 2021 12:52 PM

**To:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** FW: Reminder FINALISATION - SMC 8618 X

[CS/CTI21000828/Avf3](#)

**Hi**

**Kindly assist.**

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

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**From:** Assessment Dept [[mailto:assessment\\_ral@bifrotauto.com](mailto:assessment_ral@bifrotauto.com)]

**Sent:** Friday, 21 May 2021 12:39 PM

**To:** Adrian Ling (LKKAuto) <[adrianling@lkkauto.com](mailto:adrianling@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** claims <[claims@bifrotauto.com](mailto:claims@bifrotauto.com)>

**Subject:** Re: Reminder FINALISATION - SMC 8618 X

**Reminder**

Dear Adrian,

We have yet to receive a response from you.

Please let us have your final repair amount.

Thank you.

*The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.*

Regards,  
Suanne Tan  
Motor Claims Department

On 11 May 2021, at 1:51 PM, Assessment Dept  
<[assessment\\_ral@bifrostauto.com](mailto:assessment_ral@bifrostauto.com)> wrote:

Dear Adrian,

Please let us have your finalisation for the above mentioned.

Thank you.

Regards,  
Suanne Tan  
Motor Claims Department